



## VILLAGE OF WINTHROP HARBOR

### Department of Public Works

940 W. Broadway Avenue  
Winthrop Harbor, IL 60096  
(847) 872-5275  
[www.winthropharbor.com](http://www.winthropharbor.com)

## Cross-Connection Survey FAQs

The Village of Winthrop Harbor Cross Connection Control Program is designed to safeguard public health by protecting the municipal drinking water supply. Your cooperation is essential. Following are a list of the most frequently asked questions and answers related to surveys of all residential water customers in the Village.

### **Why did I receive a water survey from the Village of Winthrop Harbor Public Works?**

The Illinois Environmental Protection Agency (IEPA) requires every water supply provider to develop and implement a backflow prevention control program. The program mandates surveying all residential water customers every two years to identify and eliminate connections that could allow contaminants to accidentally flow back into the drinking water from sources such as fire protection sprinkler systems, boilers, lawn sprinklers and swimming pools.

### **How should I respond to the survey?**

You have several options. The easiest is to fill out form, scan, and email it to our office at [publicworks@winthropharbor.com](mailto:publicworks@winthropharbor.com). You also can complete and return the survey letter you received in the mail to 830 Sheridan Road, Winthrop Harbor, IL 60096, Attention Public Works. In addition, the survey can be dropped off at village hall at the above address.

### **What is a cross connection?**

A cross connection is a connection between a potable water supply and a non-potable source, where a contaminant potentially could enter the drinking water supply. Cross connections should be protected by a valve called a backflow preventer.

### **What is a backflow preventer?**

A backflow preventer is a device that allows the water to flow only in one direction and prevent a pipe or device connected to the water supply line to allow water to flow back into the municipal supply system.

### **What should I do if I don't know the answer to any of the questions on the survey?**

If you don't know the answer to any of the questions, (most residential customers generally have typical water usage) please call the Public Works office at 847-872-5275 with any questions.

### **What happens if I do not fill out the survey?**

All water customers are required to complete and return this survey. While there are no penalties or fines for not completing the survey, everyone is encouraged to complete the survey to ensure the Village is in compliance with IEPA regulations and can assess the potential risks to our drinking water supply.

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Name:
Address:
City / State / Zip:
Phone:

**Please check the box or boxes that best describe the use of water at your residence:**

<input type="radio"/>	Typical water usage, such as bathrooms, household laundry or dishwashing appliances, and outside water faucets. <i>(If this is the only usage that applies to your residence, please sign, date, and return.)</i>
<input type="radio"/>	Private well(s) supplying any part of your residence
<input type="radio"/>	Connected into a chemical or agricultural process
<input type="radio"/>	Connected into an underground lawn sprinkler/irrigation system
<input type="radio"/>	Connected into a fire sprinkler suppression system
<input type="radio"/>	Connected into a swimming pool
<input type="radio"/>	Connected into a boiler
<input type="radio"/>	Yard hydrant
<input type="radio"/>	Home based business <i>(if checked please describe below)</i>
_____	
<i>If backflow prevention devices are installed on your plumbing, fire protection or lawn irrigation system, they are required by Illinois Environmental Protection Agency to be tested annually and copies of the test reports be maintained on file with the village. If you do not have current copies of the test reports on file with us, please attach copies of the test(s) to this survey.</i>	

**Please check the type or types of backflow prevention devices installed on your plumbing system:**

<input type="radio"/>	Residential Dual Check (RDC)
<input type="radio"/>	Double Check Valve (DC)
<input type="radio"/>	Reduced Pressure Zone Device (RP) (please note a (RP) is not a pressure regulator)
<input type="radio"/>	Pressure Vacuum Breaker Assembly (PVB)
<input type="radio"/>	Spill Resistant Vacuum Breaker Assembly (SVB)
<input type="radio"/>	Other _____
<b>Existing device information is needed if checked above:</b>	
Manufacturer:	
Model:	
Serial #:	
Size:	
On line to:	
Location	

Signature of individual completing the survey: _____	
Date: ____ / ____ / ____	Email (Optional) _____

Save a stamp and email your completed survey to: [publicworks@winthrop harbor.com](mailto:publicworks@winthrop harbor.com)

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