

WINTER HAVEN

The Chain of Lakes City

EEO/Non-Discrimination Officer Contact:

Any individual who pursues and partakes of City programs and activities, accesses City facilities, and utilizes City services who feels discriminated against because of race, color, religion, sex, national origin, age, marital status or disability, or for any other reason prohibited by local, state or federal law, may file a complaint with the City's EEO/Non-Discrimination Officer:

Shawn Dykes
HR Director, EEO/Non-Discrimination Officer
551 Third Street NW, Winter Haven, FL 33881
P.O. Box 2277, Winter Haven, FL 33883-2277
sdynes@mywinterhaven.com
(863) 291-5651 (Office)
(863) 291-5617 (Fax)
Hearing Impaired: 711 Relay or 1-800-955-8770

ADA Officer Contact:

To report any facility, program, service or activity that appears inaccessible to those who are disabled, or to request and accommodation, to include LEP assistance, contact City's ADA Officer:

Michele Stayner, Executive and Support Services Department
Americans with Disabilities Act (ADA) Officer
City Hall – 451 Third Street NW, Winter Haven, FL 33881
P.O. Box 2277, Winter Haven, FL 33883-2277
mstayner@mywinterhaven.com
(863) 291-5622 (Office)
(863) 291-5623 (Fax)
Hearing Impaired: 711 Relay or 1-800-955-8770