



Guide to City of Wilmington Natural Gas and Electric Aggregation Programs

Provider Contact Information

ELECTRIC
AEP Energy
1-877-726-0214

NATURAL GAS
Volunteer Energy Services Incorporated (VESI)
1-800-977-8374

Frequently Asked Questions

What is governmental aggregation?

Governmental aggregation is an easy and effective way for large groups of consumers to save money on their electric or natural gas bill.

Ohio law allows for cities and counties to form aggregated buying groups to purchase electricity or natural gas on behalf of their citizens. By bringing citizens together, the city/county can negotiate a better price than a person can individually. The city/county chooses the electric or natural gas supplier for all of the customer-members in its group.

Why did the city start this program?

In the general election on Nov. 4, 2003, the residents of the City of Wilmington voted in favor of electric and natural gas aggregation. The City implemented the program in 2013 when aggregation prices dropped.

How do I sign up?

The aggregation program is an “opt-out” program. This means you automatically are enrolled unless you choose not to be. This allows as many people as possible to take advantage of the program and save money on their bills. We would not want anyone to miss out on savings because they did not receive their notice about the program.

What happens when the contract ends? Does that mean the aggregation program ends?

No. A few months prior to the end of the contract, the county/city will ask for bids from suppliers for a new rate. They will then enter into a contract with the company who will provide the best price for the residents.

I wasn't automatically signed up for the program. Who do I call if I want to enroll?

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Is this is a City or a County program?

Electric – Both the City of Wilmington and Clinton County have electric aggregation programs. In order to get the best pricing, these two programs have worked together and use the same supplier. The programs are separate, but the County is the administrator for both the City and the County programs.

Natural Gas – The natural gas aggregation program is only a City of Wilmington program. The County does not have a natural gas aggregation program at this time.

Can I opt out of the program at a later date?

Yes.
Electric Customers: You may cancel your service with AEP without penalty and switch to another provider or revert back to standard DP&L pricing.

Natural Gas Customers: You may terminate your contact with Volunteer Energy (VESI) without penalty by giving 30-days written notice. After termination, you will revert back to Vectren standard pricing.

How much does my gas or electric cost when I'm enrolled?

Electric – AEP Energy:
6.45 cents/kWh
Gas – Volunteer Energy (VESI):
45.8 cents/Ccf.

Is it a fixed rate?

Yes. One of the benefits of the current aggregation programs is the price you pay will not increase through the life of the contracts.

When do the aggregation contracts end?

Electric – AEP Energy
Expires March 2018
Natural Gas – Volunteer Energy (VESI)
Expires September 2016

After I am enrolled in the aggregation program, who sends me a bill?

You still will continue to receive your bill from your utility providers (DP&L for electric; Vectren for natural gas).
For DP&L customers, you will see a line on your bill that indicates your electric is being provided by AEP energy.
For Vectren customers, you will see a line on your bill that indicates your natural gas is being provided by Volunteer Energy Services.

What if I live outside the City limits?

County residents also have access to electric aggregation through AEP Energy. If you have specific questions about the County program, please contact the Clinton County Commissioners Office at (937) 382-2103.

There is no natural gas aggregation program for county residents at this time.

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