



## **Answers to Frequently Asked Questions**

**1. How does the green power get to my home?**

When you contribute to NC GreenPower, you are not actually purchasing the energy for your home. Each block purchased means that 100 kilowatt-hours of energy produced by burning fossil fuels will be replaced by 100 kilowatt-hours of energy produced from cleaner, greener renewable energy sources such as solar, wind, and methane from biomass

**2. How many blocks of energy may I purchase?**

If you sign up for the option priced at \$4.00, you may add as many blocks as you like. If you choose the option priced at \$2.50 per block, you must add a minimum of 100 blocks, which would be \$250.00.

**3. Can I buy part of a block?**

The program is limited to the purchase of whole blocks. Partial blocks cannot be purchased.

**4. How will I pay for my block contributions?**

Once you sign up to contribute to NC GreenPower, you will be billed the additional amount on your regular monthly Town of Waynesville bill and make one payment to The Town of Waynesville.

**5. Is my contribution to NC GreenPower tax deductible?**

Yes, contributions to NC GreenPower are tax deductible. The Town will keep a record of all donations made and will provide people with a letter acknowledging the donation at the end of the calendar year.

**6. Does my contribution to NC GreenPower offset my regular electric bill?**

No, it is in addition to your regular bill. This is a voluntary contribution to help protect the environment. The blocks you add are used to purchase green power, which is more expensive than energy generated from fossil fuels. That is why your payment to NC GreenPower is tax deductible.

**7. If I sign up for this program, when will it start and how long will it last?**

Once you enroll, billing starts on your next monthly bill. We will continue to bill for the blocks you agree to purchase until you notify us to remove you from the program.

**8. Can I contribute directly to the NC GreenPower program?**

Yes. The Town of Waynesville cannot process a direct contribution, but NC GreenPower can. Please visit [www.NCGreenPower.org](http://www.NCGreenPower.org) to get instructions for making a direct contribution.



# ncGreenPower

## NC GreenPower Contribution Agreement

I would like to participate in the NC GreenPower program. I understand this is a voluntary program. The Town of Waynesville will remit all contributions to the NC GreenPower organization. Refunds, pro-rations, or partial billing are not permitted for this program contribution. I can terminate my participation at any time by calling Utilities at (828) 456-3515.

Utility Account Number: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone number: \_\_\_\_\_

**I want to contribute to a cleaner environment. Please add a NC Green Power donation to my Town of Waynesville utility bill.**

Please indicate how many blocks of NC GreenPower you would like to purchase:

\_\_\_\_\_ Blocks @ \$4.00 per block **(Note: 1 block equals 100 kWhrs)**

\_\_\_\_\_ Blocks @ \$2.50 per block **(Note: 1 block equals 100 kWhrs. Must purchase a minimum of 100 blocks for this rate.)**

**\$\_\_\_\_\_ Total Monthly Contribution (will be added to your utility bill)**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

*For additional information, please contact Utilities at (828) 456-3515 or (828) 456-3516.*

Please return the completed form to:

Town of Waynesville  
Attn: Finance Department  
P.O. Box 100  
Waynesville, NC 28786