



WAYNESVILLE POLICE



ANNUAL REPORT

2010

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Message from the Chief



On behalf of the men and women of the Waynesville Police Department, I am pleased to once again present our Annual Report. As we reflect upon another successful year, we would like to extend our thanks and appreciation to the Mayor, the Board of Aldermen, the Town Manager, Department Heads, and the citizens of Waynesville for your continued support of our agency. The purpose of the Annual Report is to provide you with information concerning your Police Department with respect to its mission, organization, and achievements made during the 2010 calendar year.

The members of the department have worked very hard to combat and prevent the increasing abuse of prescription drugs in our community. This epidemic has escalated across the country and Waynesville is no exception. We have helped to implement a county-wide Task Force, which has brought law enforcement together with numerous segments of society, including the Health Department, DSS, the medical community, the school system, clergy, mental health providers, and concerned citizen groups. Together, we are forming partnerships and strategies to mitigate this staggering problem. We have also worked closely with our elected officials at the local, state, and federal levels to implement statutes and policies to assist us with this challenge.

The successes we have made are directly attributable to the professionalism and dedication of the men and women of this department. We also realize that our success would not be possible if it were not for the strong partnership that we have with the Town officials, other Town departments, and the community as a whole. We pledge to continue to work with our partners to achieve our shared vision for Waynesville.

Citizens are always welcome to contact the Police Department at 456-5363, or my office at 456-8611, if you would like additional information concerning our programs and activities. I hope that you find this report useful and informative.

Respectfully Submitted,

**William H. Hollingsed
Chief of Police**

Waynesville Police Department

Mission Statement

“Our mission is to provide a safe environment for all citizens through the collective contributions of the community. Pride and integrity reflect our dedication to community values”.

Vision

The purpose of a vision is to give direction for all members of the Waynesville Police Department, and provide understanding for our community. Our vision of the future for the Waynesville Police Department is extremely positive.

We envision a law enforcement agency highly professional in all its actions, an agency that is considered both a leader in law enforcement and a positive model of our profession.

We envision an agency cooperating closely with all levels of law enforcement agencies, and all entities of Town and other governments, by sharing our talents and resources.

We envision the Waynesville Police Department as being staffed by highly competent, motivated, trained, educated members, equipped to meet the goals and objectives of our agency and the needs of our community.



Waynesville Police Department

Statement of Values

The Waynesville Police Department holds forth professional integrity as our most fundamental value. Professional integrity includes:

Personal Integrity

We have personal integrity. We are committed to the highest professional and ethical standards. We are truthful and sincere. We believe that integrity is the foundation for trust in the community.

Professionalism

We are professional. We are dedicated to providing quality service by being progressive, well trained, disciplined, and highly motivated employees. We will strive to actively obtain public input in the development of our policies and programs. We serve as role models for the community by projecting a positive image with a spirit of cooperation and teamwork.

Respect

We are respectful. We are committed to protecting and preserving the rights of individuals as guaranteed by the Constitution. We treat everyone with dignity, understanding, and compassion in a way we want to be treated.

Fairness

We are fair. We deliver consistent service to all those in our community through understanding and non-prejudicial judgment. We are equally responsive to the needs of all people.

Loyalty

We are loyal. We are principled, accountable, and supportive. We support the mission, vision, and values of the Waynesville Police Department.

Law Enforcement Oath of Honor

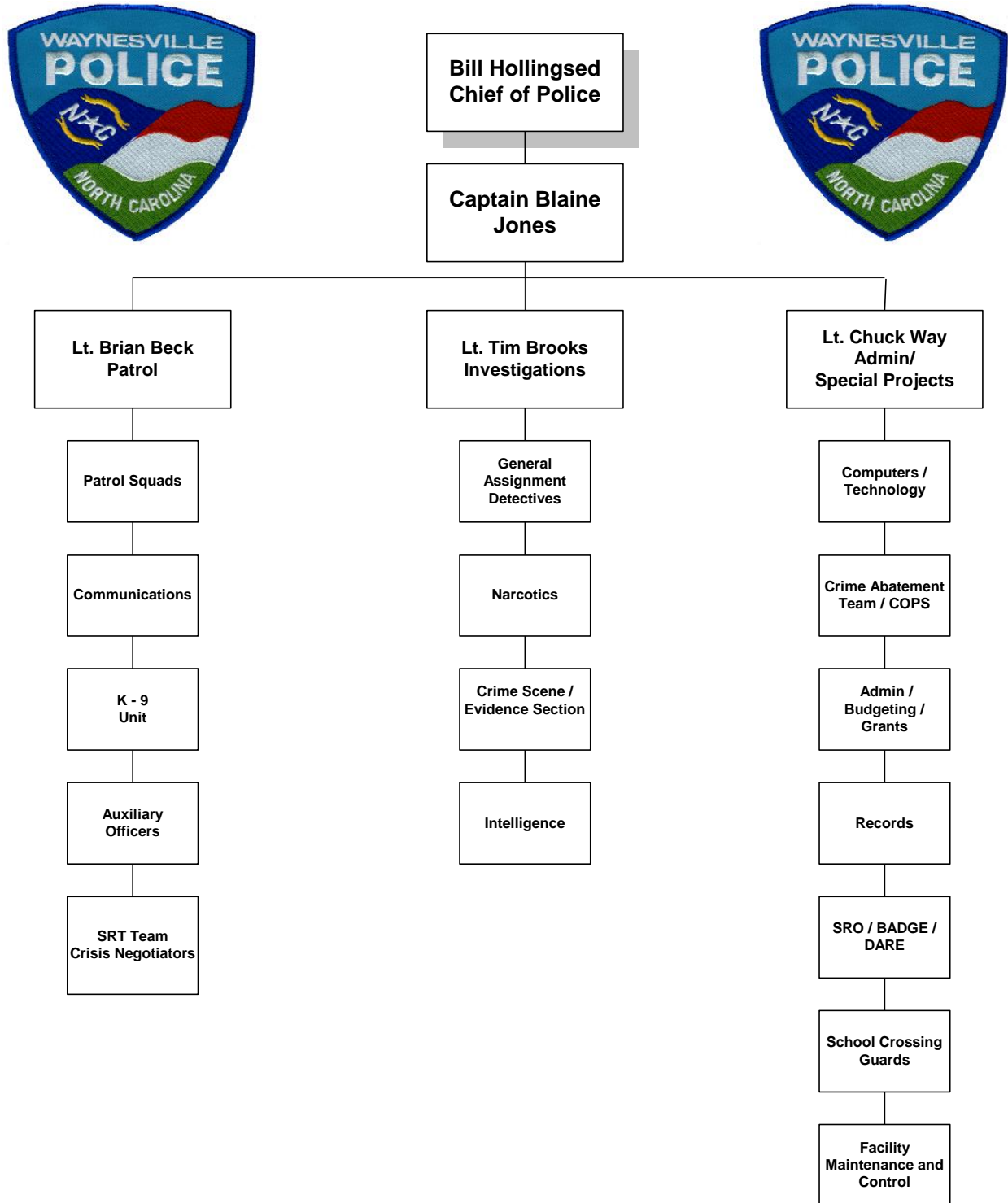
*On my honor, I will never
betray my badge, my integrity,
my character or the public trust.*

*I will always have the courage to hold
myself and others accountable for our actions.*

*I will always uphold the constitution,
my community and the agency I serve*



ORGANIZATIONAL CHART



GOALS AND OBJECTIVES

2011-2012

The purpose of organizational goals and objectives is to ensure the direction and unity of purpose within the Waynesville Police Department and to provide a basis for measuring our progress.

Goal Statement I: The Waynesville Police Department recognizes our role as one of the most significant contributors to the "Quality of Life" for the residents, business owners, and visitors of the Town of Waynesville in our confrontation of crime in the community. We dedicate our efforts to reducing crime and the fear of crime throughout our community.

Objectives

- Continue to promote the philosophy of Community Oriented Policing within our own organization by encouraging all personnel to participate in COP training and by requiring each patrol squad to identify and address a "quality of life" issue within our community on an annual basis. (Immediate and On-Going)
- Coordinate patrol in conducting the Selective Traffic Enforcement Program (STEP) for 30 or more hours per month. (Immediate and On-Going)
- Positively impact the perception of fear in our neighborhoods and business areas through enhanced interaction and communication between the citizens of our community and W.P.D. Officers by means of increased foot and bicycle patrols. (Immediate and On-Going)
- Obtain an additional officer on each squad in order to reduce response times and to more effectively decrease crime and the fear of crime in our community. (Intermediate)
- Conduct traffic studies and speed recommendations on critical intersections and roadways in order to increase vehicular and pedestrian safety throughout Waynesville through the use of Stealth Stat and S.T.E.P. (Immediate and On-Going)
- Continue development and participation in Inter-Agency Traffic Enforcement Program (Waynesville, Canton, Haywood County Sheriff, Maggie Valley, NC SHP, and NC DMV) in order to increase safety on all major thoroughfares. (Immediate and On-Going)
- Continue to work with community groups and organizations to actively work with all segments of our population in Waynesville. (Visually Impaired of Haywood County, community centers, neighborhood groups, business organizations, retirement centers, ARC, etc.) (Immediate)
- Increase the enforcement, community education, and departmental resources associated with the pervasive problem of DWI by working closely with MADD, the National Highway Traffic Safety Administration and the Governor's Highway Safety Administration. (Immediate and On-Going)
- Continually up-date the citizens on the social network on crime concerns, weather and traffic issues. (Ongoing)

- We will work to reduce property crimes through community education, neighborhood watch implementation, crime prevention, analyzing and identifying types and locations of larcenies, and conducting inter-agency task force meetings. (Immediate)
- Work closely with town Code Enforcement Officers to address quality of life issues and code violations through various methods including nuisance abatement. (Immediate and On-Going)
- The Special Projects Unit will continue to concentrate on problem areas and formulate SARA Models on each concern in order resolve ongoing issues and complaints. (Ongoing)

Goal Statement II: The Waynesville Police Department establishes as one of it's' priorities, a concern for the youth of this community, as well as the impact of juvenile crime throughout Haywood County.

Objectives

- Address the emerging youth gang issues through parent education, awareness programs involving teachers and faculty, community seminars, and the L.A.W. publications. (Immediate and On-Going)
- Increase youth gang awareness in agency personnel through in-service training and specific training schools and seminars. (Immediate)
- Continue to expand our working relationship with the Haywood County Schools through increasing communication between our DARE and School Resource Officers with school officials in order to utilize these officers in the most effective manner possible. (Immediate and On-Going)
- Actively increase participation by our youth in the Explorer Unit and to increase participation with our officers in the unit. (Immediate)
- Effectively monitor area businesses to combat the sale of alcohol to minors and to conduct sting operations when necessary. (Immediate and On-Going)
- Conduct at least five "Child ID" programs each year. (Immediate and On-Going)
- Conduct bicycle safety rodeos as requested by community groups throughout the year. (Immediate and On-Going)
- Continue to serve on boards that directly serve the needs of the youth throughout Haywood County. (i.e.: Juvenile Crime Prevention Council, Youth Services Advisory Council, Child Fatality Protection Team, KARE Multi-Disciplinary Team, Amber Alert Task Force, and the Criminal Justice Partnership Program). (Immediate and On-Going)
- Actively work with state legislators in order to enact new laws concerning child welfare and safety issues. (Immediate and On-Going).
- Continue to work with the Waynesville Recreation Department, the Volunteer Center, and community groups to investigate and work toward the completion of a skate park in the town. (Immediate)
- Provide education and awareness in the area of Prescription Drug Abuse beginning in the DARE Program through High School. (Immediate and Ongoing)

Goal Statement III: The Waynesville Police Department is committed to enhancing the preparation and utilization of technology within the agency in order to assist us in meeting our mission and goals.

Objectives

- Conduct a complete computer needs assessment for the department. Update/replace equipment and software as needed. (Immediate and On-Going)
- Using information obtained through surveys and personal contacts ensure that business responder and alarm information is immediately and continually updated in the Computer Aided Dispatch (CAD) system in order to improve the efficiency and safety of patrol officers. (Immediate and On-Going)
- Continue to upgrade Narcotics Identification pictures and information, Emergency Preparedness recommendations, and Holiday Safety Tips through the WPD web-site. (Immediate and On-Going)
- Expand the use of the Case Management program through the Records Management System to more effectively and efficiently organize and monitor criminal cases. (On-Going)
- Effectively manage and administer the Evidence Section inventory through the Southern Bar Code Module in the current RMS system. Utilizing this technology, conduct complete bi-annual evidence inventories. (Immediate and On-Going)
- Work in cooperation with the Haywood County Emergency Operations Center (EOC) in order to study and implement compatible software programs that will increase communication and information sharing between the individual Dispatch Centers for the various jurisdictions and agencies. (Immediate)
- Work in conjunction with EOC in order to research and apply for grant opportunities in the area of inter-operability of communications between agencies and jurisdictions. (Immediate)
- Research the ability to view DMV cameras, school cameras, courthouse cameras, etc. through portals in the new facility in order to more effectively plan and respond to emergencies at those locations. (Immediate)
- Explore the E-Citation system and Accident Reporting Module through the Governor's Highway Safety Program and the Administrative Office of the Courts. (Immediate and On-Going)
- Upgrade current CAD system, including the utilization of the Mapping Display System which is ESRI based in vehicles. (Immediate)
- Upgrade all modems in vehicles to Blue Tree Technology, to include GPS tracking. (Immediate)

Goal Statement IV: The Waynesville Police Department is committed to improving the education and training of our Officers in order to meet the rising expectations and demands for Law Enforcement Officers in today's society.

Objectives:

- Develop and conduct beneficial in-service training during shift changes on various topics and issues that pertain to patrol officers. (Immediate and On-Going)
- Develop outline and curriculum for Rapid Deployment Training and ensure that each officer in the agency completes the training. (Within 1 year)
- Assist each officer in obtaining necessary training classes in order to fulfill the Career Development track. (Immediate and On-Going)
- Review and revise Career Development program in regards to availability of classes through the NC Justice Academy. (Immediate)
- Complete a Standard Operating Procedures guidebook for communications personnel and ensure that each dispatcher is familiarized with current policies and procedures. (Within 1 year)
- Facilitate officers that request to attend "specialized" training (i.e. Firearms Instructor, NC Justice Academy Certificate Programs, and CACP) that will increase the effectiveness and efficiency of the Waynesville Police Department and better serve its citizens. (Immediate and On-Going)
- Facilitate officers in acquiring their Associate's Degree by offering on-line and/or afternoon classes to assist those working rotating shifts. Re-establishing our relationship with Haywood Community College is essential to this objective. (Immediate and On-Going)
- Continue to work with Western Carolina University in assisting officers to complete their Bachelor's Degree through the Distance Learning Program. (Immediate and On-Going)
- Implement and encourage agency participation in the Educational Assistance Program through the Town of Waynesville which was acquired in the 2007-2008 budget. (Immediate and On-Going).
- Actively participate in the NC League of Municipalities and WPD Physical Fitness and Wellness Program. (Immediate and On-Going)
- Continue to improve the physical fitness (obstacle) course at the Department Range to increase the fitness and training level of our officers. (Immediate and On-Going).
- Implement a combat shooting course and require all members to complete within the period of one year in order to improve practical shooting skills. (within 1 year)
- Implement "simunitions" training for each squad and unit in the agency. This training will greatly benefit the officer in the areas of practical shooting and combat survival skills. (within 1 year)

Goal Statement V: The Waynesville Police Department is committed to enhancing the image of our agency with regard to the community, the town's governing officials, and the media.

Objectives:

- Encourage agency members to participate on community boards, civic organizations, and task forces. (i.e.: Rotary, KARE, NC Chiefs of Police, NC Police Executives Association, International Association of Chiefs of Police, Smoky Mountain Law Enforcement Executives Association, Friends of Scouting, AYSO, United Way, Salvation Army, etc.) (Immediate and On-Going)
- Continue to revise and update the Citizen's Police Academy and to work closely with the CPA Alumni Association in community projects and activities. (Immediate and On-Going)
- Encourage area media to participate in the ride-a-long program in order to improve relations with all media outlets. (Immediate and On-Going)
- Encourage town officials to participate in the ride-a-long program in order to provide a better understanding of our role in the community. (Immediate and On-Going)
- Continue to support the Citizen Police Academy Alumni Association initiate an annual scholarship for Criminal Justice students at Haywood Community College. (Immediate and On-Going)
- Work with the COPS Unit in the creation and distribution of a Community Survey. This survey will enable us to monitor and measure police services in the community. (Immediate and On-Going).
- Continue to demonstrate community involvement and maintain a positive image in the community through agency participation in Salvation Army Bell Ringing, the United Way Day of Caring, and the Christmas Shop with a Cop Program, the Haywood Christian Ministries Heating Assistance Program, and other community projects. (Immediate and On-Going)
- Implement formal recruiting efforts at University and College Criminal Justice Departments, local job fairs, etc. (Immediate and On-Going)
- Expand the Community Policing Forum in order to gather input from citizens and to distribute agency information to residents and business owners. (Immediate)

Goal Statement VI: The Waynesville Police Department is committed to researching new and innovative ways of assisting to fund the agency that are consistent with the demands for Law Enforcement service and rising expectations of the residents in Waynesville.

Objectives

- Continue to work with the Haywood County Emergency Operations Center (EOC) in order to utilize 911 funding obtained through Southern Bell to purchase needed communications equipment. Upgrading this equipment will greatly increase the efficiency of our communications center and provide enhanced service to the citizens of Waynesville. (Immediate and On-going)
- Continue to research "technology grants" through state and federal agencies in order to initiate new programs available for innovative methods to determine areas of future expansion. (Immediate)
- Continue the close working relationship with the Governor's Highway Safety Program and research all grant opportunities available through that agency. (Immediate and On-Going)
- Explore grant-writing workshops to assist with grant opportunities from governmental, corporate, and private organizations. (Immediate)
- Explore equipment options through the Law Enforcement Support Services Center in Raleigh. (Immediate)
- Continue to work with the NC Department of Revenue and the Federal Government regarding seizures and forfeitures. (Immediate)
- Explore grant opportunities through the National tactical Officers Association. (Immediate)
- Explore grant opportunities through the Department of Homeland Security. (Immediate)

Goal Statement VII: The Waynesville Police Department is committed to being prepared to respond to any type of situation and implement with skill and efficiency the policies and procedures that are in place through proper training and acquisition of equipment in order to save lives and to maintain the safety of our officers and the public in general.

Objectives

- Continue participation in the Local Emergency Planning Committee in order to fund training and equipment for local emergency response. (Immediate and On-Going)
- Continue to provide quality training for all members of the agency in the areas of biological, chemical, and nuclear response. (Immediate and On-Going)
- Acquire necessary and vital equipment needed to ensure the safety of our Officers, civilian employees, and the general public. (Immediate and On-Going)
- Continue to update response guidelines and policies. (Immediate and On-Going)
- Continue to update information on disaster preparation to the public through our agency web-site. (Immediate and On-Going)
- Develop coordination of response guidelines and intelligence sharing with agencies on the local, state, and federal levels through multi-agency task forces. (i.e.: NC Attorney General's Anti-Terrorism Task Force, NC Justice Academy Anti-Terrorism Focus Group, Federal Anti-Terrorism Task Force in WNC, and the Law Enforcement Officer's (LEO Network). (Immediate and On-Going)
- Continue Clandestine Lab Training to all Waynesville Police Department and Waynesville Fire Department personnel. (Immediate)
- Actively work with the Officer assigned to the Waynesville Watershed for increased cooperation, assistance, and information sharing in the watershed area. (Immediate and On-Going).
- Continue the USPCA certifications of the Explosives Detection K-9 and officer to effectively respond to located suspicious devices and bomb threats throughout the community. (Immediate and On-Going).
- Conduct training with local agency personnel and employees from high profile businesses and locations in the policies, procedures, and expectations involving the response of the Explosives Detection K-9. (Immediate and On-Going)

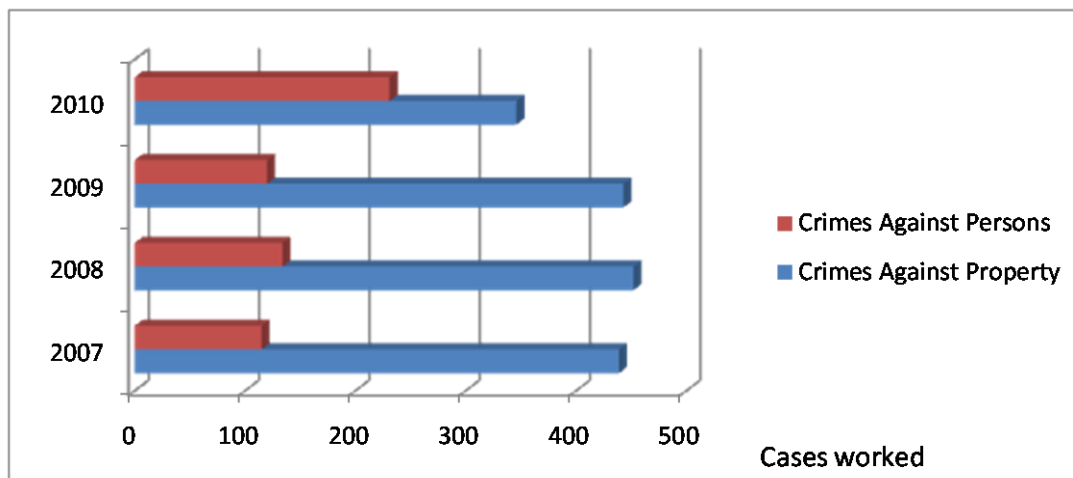
Personnel at all levels of the agency contributed significant input and recommendations into the formulation of these goals and objectives. We will strive to achieve these goals in order to more effectively accomplish our duties and responsibilities to this agency, our profession, and to the community that we serve.

CRIMINAL INVESTIGATIONS DIVISION

The Waynesville Police Department's Criminal Investigation Division (C.I.D.) is comprised of six investigators led by a Lieutenant. Lieutenant Tim Brooks meets with each of his detectives daily to assign cases. Within the Criminal Investigations Division is the Narcotics Unit which consists of two detectives, one of whom works primarily narcotics cases, while the other splits his time between narcotics and general cases. Three investigators are assigned to work general cases. General type cases consist of burglary, rape, child abuse, homicide, and any other category of offense assigned for investigation. The duties of the sixth investigator are split between the responsibilities of head evidence custodian and general investigations, though all investigators are trained in evidence processing and handling and carry the additional classification of Evidence Technicians. All detectives of the Waynesville Police Department are required to become certified through the North Carolina Justice Academy's five hundred hour Criminal Investigation Certificate Program.

In the following sections, crime statistics will be presented and discussed. These figures represent the numbers of cases worked by the Criminal Investigations Division and are not representative of the total calls or reports that come through Telecommunications or Patrol. Additionally, figures may vary from the official State Bureau of Investigation Uniform Crime Reporting (NC SBI UCR) list of Index Offenses. The Uniform Crime Reporting Program is a cooperative statistical effort administered by the Federal Bureau of Investigation. Laws differ from state to state, including North Carolina, and many lesser included offenses to a crime are not recognized in the official UCR codes and are subsequently entered into generalized categories.

During 2010, the Criminal Investigations Division of the Waynesville Police Department investigated a total of 577 cases, involving over 621 crimes. This is compared to 2009 in which 563 cases were investigated involving over 570 crimes. The types of crimes are placed into two categories; Crimes against Property and Crimes against Persons. Crimes against Property involved 346 cases, while Crimes against Persons involved 231 cases. The investigators established a clearance rate of 68 percent on Crimes against Property and a clearance rate of 66 percent on Crimes against Persons. The following chart of total cases worked includes all crime categories. Narcotics statistics are included in Crimes against Persons category and are discussed in the final section of this report.



Examining the chart above, it is evident that cases worked involving Crimes against Property decreased from 439 cases in 2007 to 346 cases in 2010. Cases worked involving crimes against persons increased from 115 in 2007 to 130 in 2010.

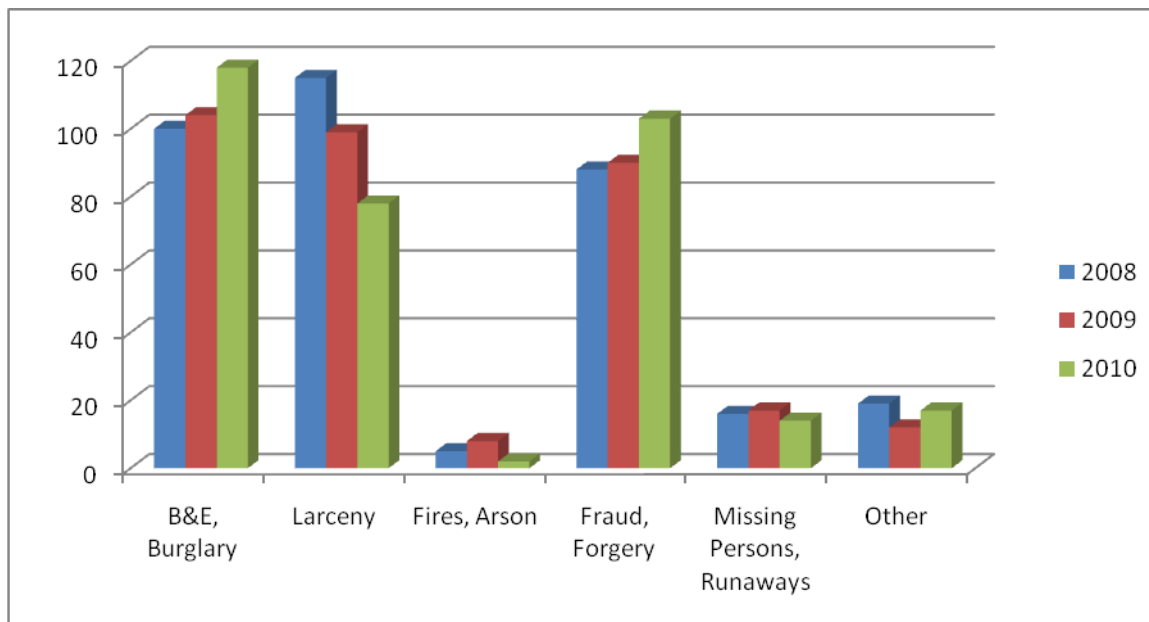
Year	2007	2008	2009	2010
Cases Worked	554	586	563	577

GENERAL INVESTIGATIONS

Each of the six detectives is trained in general investigations. Again, these cases include property crimes, violent crimes against persons, missing persons, unattended deaths, murders, fraud and a wide range of other offenses. Each detective is on the on-call roster and picks up a variety of cases.

GENERAL CRIMES

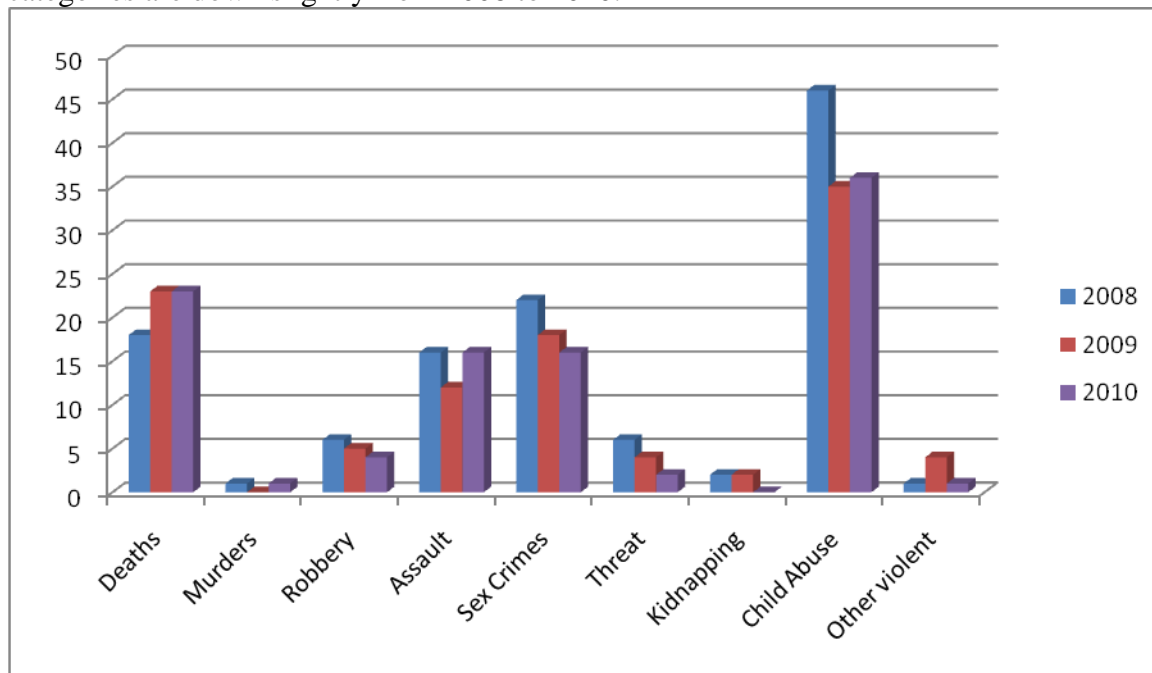
The chart below displays the numbers and types of general cases investigated for the past three years. General categories include Burglary, Breaking & Entering, Larceny, Arson and other fires, Forgery and Fraud, Missing Persons and Runaways, and other which includes investigations not included in any other category. Violent Crimes and Narcotics Investigations are not included in this data set; they are addressed on subsequent pages.



Year	B&E, Burglary	Larceny	Fires, Arson	Fraud, Forgery	Runaways, Missing Person	Other
2010	118	78	2	103	14	17
2009	104	99	8	90	17	12
2008	100	115	5	88	16	19

VIOLENT CRIMES

Violent crimes are also among the types of cases worked by each of the six detectives. The chart below displays the numbers and types of crimes that fall under the category of Crimes against Persons. Death investigations are conducted whenever a person dies unattended by medical staff. Most death investigations reveal deaths by natural causes but all are treated as suspicious until determined otherwise. The “Deaths” category in the data set includes deaths by natural causes, suicides, overdoses and any undetermined manner of death. The murder category includes all form of homicides, including involuntary manslaughter. The Sex Crimes category includes rape, attempted rape, and any assault of a sexual nature. Most of the violent crime categories are down slightly from 2008 to 2010.



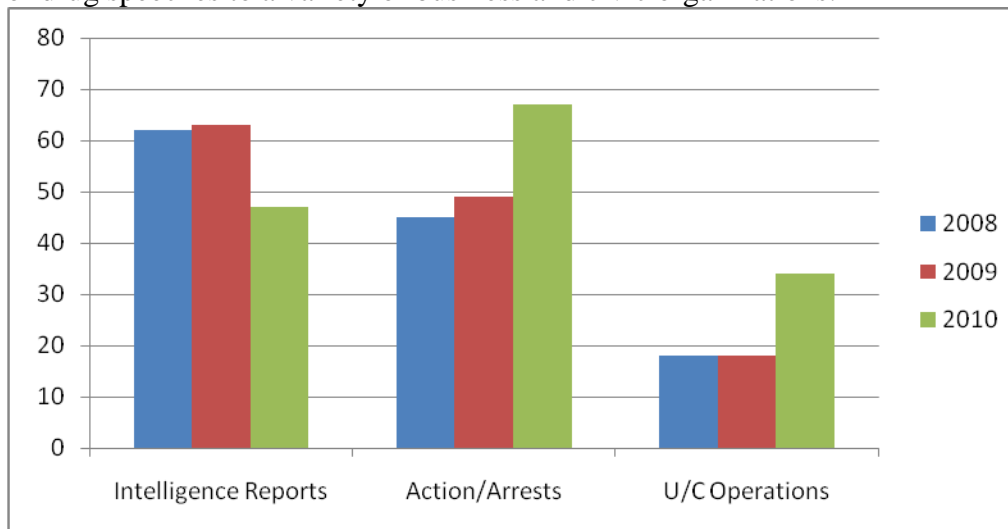
Year	Death	Murder	Robbery	Assault	Sex Crimes	Threat	Kidnapping	Child Abuse	Other
2010	23	1	4	16	16	2	0	36	1
2009	23	0	5	12	18	4	2	35	4
2008	18	1	6	16	22	6	2	46	1

NARCOTICS DIVISION

The Narcotics Section, located in the Criminal Investigations Division of the Waynesville Police Department is manned by two Detectives. One Detective is tasked primarily with the investigation of complaints regarding illegal narcotics activities, while the second Detective assists with both narcotics and some general investigation duties. The illicit activities involving narcotics throughout the city limits of Waynesville are the responsibility of the Narcotics Section. Complaints are generated from citizens and officers alike, both from Waynesville Police and numerous other agency sources. The Narcotics Section continually works with other agencies from the Haywood County Sheriff's Office, the North Carolina State Bureau of Investigation and a variety of federal law enforcement agencies.

In 2010, the Narcotics Section though there was a decrease in the number of intelligence reports, there was a marked increase in the number of cases leading to arrest. A total increase of 27% was seen in the citizen complaints where police action was taken and led to arrest and prosecution. The Narcotics unit made a total of 67 Drug Investigation Arrests and 47 General Crime Investigation Arrests in 2010.

Undercover drug operations netted numerous arrests that continue to maintain safety and security throughout our community. This is coupled with educational opportunities, such as the delivery of drug speeches to a variety of business and civic organizations.



2010

Intelligence Reports	Actions/Arrest	Undercover Operations
47	67	34

2010 CASE HIGHLIGHTS INCLUDE THE FOLLOWING:

Defendant: William Peoples

Case: Manufacturing Marijuana – Indoor grow on E. Marshall Street.

This resulted in the seizure of 103 plants, over \$12,000, and Firearms which were possessed by a convicted felon. This case was adopted by the United States DEA (Drug Enforcement Agency) and is being prosecuted in Federal Court. The case is still pending.

Defendant: Eric Murdock

Case: Murdock was arrested after posting his cell phone number in the Haywood County Library, advertising himself for sexual favors. A complaint was received from a concerned parent who was concerned that Murdock was making contact with kids. An investigation began which resulted in Murdock texting a narcotics detective who he believed was a 15 year boy. Murdock then wanted to meet with said detective in his undercover capacity at the library and upon doing so he was arrested for Solicitation of a Child by Computer for an Unlawful Sex Act. This case was adopted by the Federal Prosecutor and Murdock was charged in Federal Court in reference to this incident.

Defendant: Carolyn McKinney

Case: McKinney was arrested after several weeks of investigation into McKinney selling drugs at her residence on Bryson Street. Her residence is located directly across the street from Central Elementary School. In late October a Search Warrant was executed at which time McKinney was arrested and charged with numerous drug charges including:

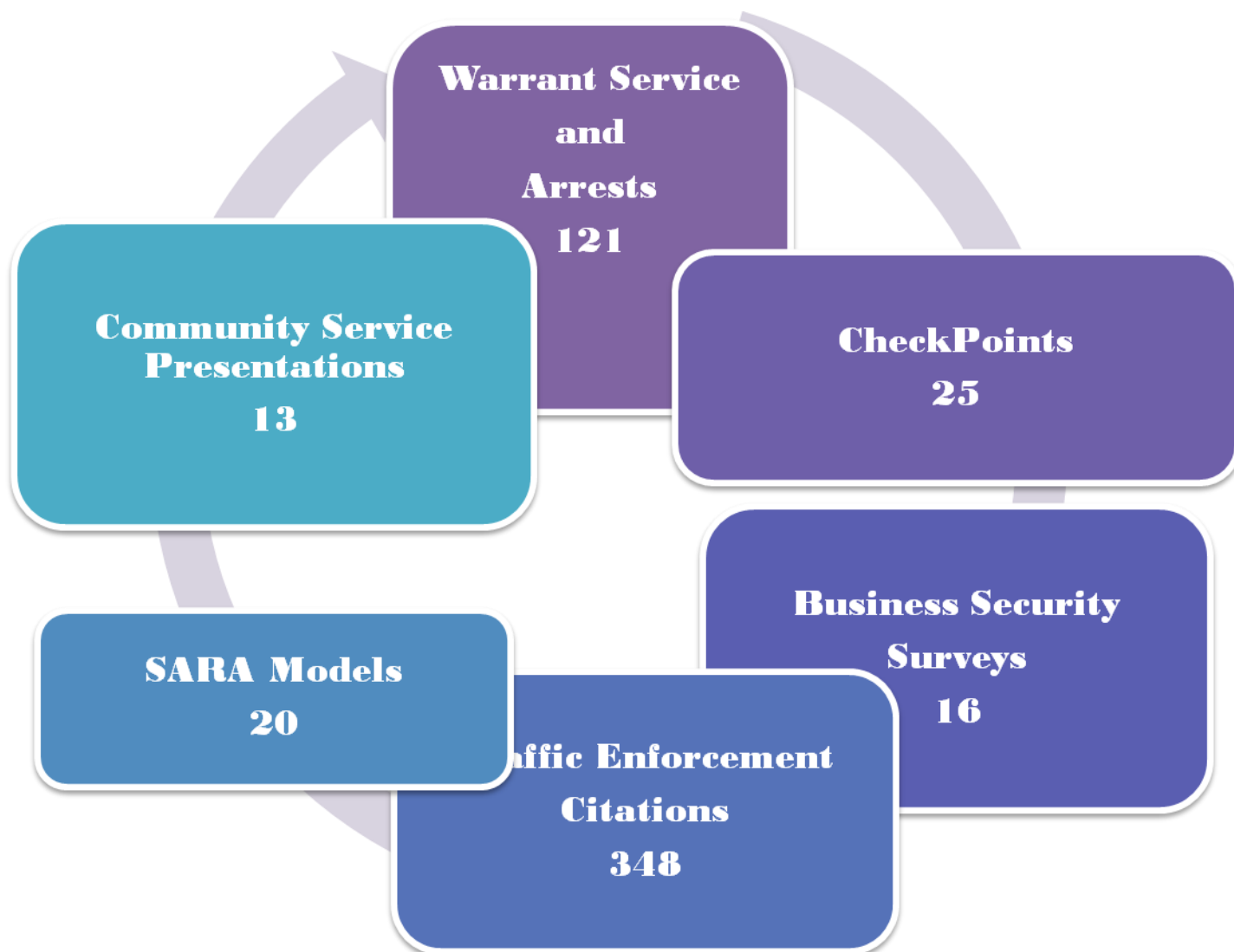
1. P.W.I.M.S.D. (Possession With Intent to Manufacture, Sell, or Distribute) a Controlled Substance within 1000 feet of a School (2 counts)
2. Maintaining a Dwelling for the sale of Controlled Substance
3. Maintaining a Dwelling that was being resorted to by persons using Controlled Substance
4. P.W.I.M.S.D. (Possession With Intent to Manufacture, Sell, or Distribute) a Schedule II Controlled Substance
5. Simple Possession of Schedule IV Controlled Substance
6. Possession of Drug Paraphernalia
7. Child Abuse

This case was the result of numerous undercover purchases of controlled substances, hours of surveillance, and complete team effort between all Divisions in the Police Department. This case is still pending in court

Defendant: George Michael Connor

Case: In December, Connor was arrested at the Best Western in Waynesville after being found in possession of over an ounce of methamphetamines. Connor, a convicted sex offender had been the subject of several months of investigation and concern. The Narcotics Unit had been receiving information for months that Connor was supplying numerous people in Waynesville with methamphetamines. Connor had also reportedly been using methamphetamines to take advantage of females who had become addicted to the drug. Connor, who was on probation for a prior drug conviction was arrested on this date and charged with Trafficking Methamphetamines along with other drug charges. If convicted he could be sentenced to many years in prison. This case is still pending in court.

SPECIAL PROJECTS UNIT



The Special Projects Unit is comprised of seven full time Police Officers and a Records Clerk. The unit is headed up by Lieutenant Chuck Way and Sergeant Sylvia McMahan. During 2010, the Special Projects Unit worked problem areas throughout the Town of Waynesville. The unit has focused on problems within neighborhoods, selective traffic enforcement, and assisting patrol. The Special Projects Unit works closely with Code Enforcement and Haywood County Schools that are located in our jurisdiction, neighborhood watch groups, other law enforcement and government agencies. The Special Projects Unit also conducts warrant service, crime prevention programs, street level drug interdiction, and community education. We also assist the Patrol Division, when they are overwhelmed with calls for service

The Special Projects Unit is comprised of Master Police Officer Rob Skiver, Master Police Officer Crystal Shuler, Police Officer Mike Davis, Master Police Officer Eddie Lowe (School Resource Officer) and Police Officer Tyler Howell (DARE). Tyler is also responsible for tracking gang and juvenile activity in the area.

SCANNING ANALYSIS RESPONSE ASSESSMENT

S.A.R.A

A commonly used problem solving method is the SARA model. The Special Projects Unit has adopted this modern day method as a starting point for ongoing problems within our jurisdiction. The federal COPS grant that the agency received requires the unit to document and analyze special projects through the use of a SARA model. We are required to submit quarterly reports for the federal government on the progress of our unit. The basic foundation for the SARA Model is identifying recurring problems of concern to the public and the police. Brainstorming for interventions through a process of evaluation and bringing resources to solve the problem completes the SARA Model. These resources may be other agencies such as Code Enforcement, Social Services, or community organizations to assist us solve the problem. SPU started the SARA Model process in October of 2009. During 2010, the Special Projects Unit implemented 20 SARA Models in different areas of the Town.

SCHOOL RESOURCE OFFICER

Officer Eddie Lowe is Waynesville's School Resource Officer. He is permanently assigned to the Waynesville Middle School for the school year. Officer Lowe is able to maintain a close relationship between the faculty and students. He is trained as both a Law Enforcement Officer and a school resource provider. Eddie's duties involve counseling, education and law enforcement. He is available to solve problems through interaction by combining counseling with education into traditional police work.



SRO Eddie Lowe talks with Middle School Students.

Eddie works closely with school administrators to enforce criminal laws and school policies through crime prevention, investigation and arrest, if necessary. A decision on a course of action for a student is made through a cooperative effort between school administrators and the School Resource Officer. This close cooperation of school and police makes the students more accountable for their actions, while maintaining safety for the faculty and students. Eddie is a valuable asset to the Police Department in assisting with juvenile crime when it occurs. Eddie answered 514 calls for service at Waynesville Middle School during the 2010 school year. An additional 11 calls for service were to the Haywood Academy, which is located at the Middle school and is a place where at-risk students are placed. Below is a breakdown of his charges during the school year. Eddie responded to 22 calls for service involving fights among the students.



Waynesville Middle School SRO Charges

Assaults	5
Larceny	2
Posses weapons on school property	2
Possess drug paraphernalia	3
Alcohol Consumption	1
Disorderly conduct	1

S.T.E.P

Selective Traffic Enforcement

SPU conducted 25 checkpoints throughout 2010. There were approximately 348 traffic citations issued by the unit. The charges ranged from speeding to minor traffic infractions.

There were over 200 warning tickets issued throughout 2010 by the unit. Westwood Circle, Ninevah Road, Brown Avenue, and Riverbend Street were just a few locations of SPU checkpoints. Officer Rob Skiver is shown below on a vehicle stop after the driver attempted to avoid a checkpoint.



JUVENILE/GANG OFFICER

The position of Gang Officer at the Waynesville Police Department was created to allow a sworn officer to focus time on assessing gang activity within the town. The Gang Officer is a resource that can be used by law enforcement officers and members of the community. Officer Tyler Howell is responsible for maintaining gang data inside Waynesville. Every Officer in the unit is a member of the NC Gang Investigators Association. The Haywood County Gang Assessment Steering Committee was formed with a grant and is tasked with assessing the gang situation within the county. The committee uses gang officers as a resource in the assessment. Tyler and Crystal are members of the local gang committee and attend regular training to make the position a more effective tool for the department and for members of the community.





Even though we have a limited amount of gang activity, we still have youths that want to spray paint gang graffiti around town. This illustrates graffiti found here in Waynesville denoting the “Crip” gang.

CRIME PREVENTION AND COMMUNITY POLICING

There were several seminars held at various locations throughout 2010. Programs were held at several day care centers, churches and civic organizations. SPU also participated in several community events. The Boy Scouts of America, The Pigeon Community Center and charity events were all a part of SPU’s agenda this year.

The primary objective in having crime prevention seminars is educating the community on what steps they can take to prevent their businesses, family members, neighbors, school children and themselves from becoming a crime victim. The unit conducted 16 security checks for businesses to educate the owners about ways they can help prevent and deter crime.

The Special Projects Unit continues with foot and bike patrol in the Frog Level area. The Police Department still maintains trespass letters from the business owners in the area. Vagrants and trespassers are arrested when the violation occurs. The Special Projects Unit took a “zero tolerance approach” to public drunkenness in the area in 2010. Calls for service on alcohol related issues in the area saw an immediate decrease. The unit’s success in the Frog Level area has been covered by local TV and newspaper media outlets. SPU maintains a good working relationship with the Open Door and the Frog Level Merchant’s Association to stay current with “what’s happening” in the Frog Level area.



CODE ENFORCEMENT

The Special Projects Unit works closely with Code Enforcement Officer Warren Putnam on problem areas within the city limits of Waynesville. SPU assisted with residences on Cindy Lane, Park Drive, Riverbend Street and residences in the Allen's Creek area.



Several residences inside the city limits have been forced to “clean up” or move as a result of the efforts of Code Enforcement and SPU. One of the toughest projects this year was the Riverbend Street Apartments. Officers Crystal Shuler and Tyler Howell worked with the landlord of the apartments to successfully evict individuals that created constant problems in the community. The officers attended the civil court proceedings in regards to the evictions.

Calls for service to the apartments dropped drastically after the Special Projects Unit implemented a successful SARA Model. Waynesville PD officers and the owner have remedied several issues with the property including numerous drug and alcohol violations. Code Enforcement forced the removal of roaches and rats from the property along with bringing the apartments up to minimum housing codes. The property is now free of trash and public drunkenness. One of the main problem units is now up for rent. Below is a photograph of Riverbend Street apartments after the SARA Model was completed.



Sergeant Sylvia McMahan was tasked with the responsibility of removing a horse on Cindy Lane that was being kept in a carport. The owner of the animal created several issues for the neighborhood and the horse. Sylva worked closely with code enforcement and animal control to remedy the situation. The horse is now in a pasture living a much healthier and happier life. Below is a photograph of the horse's living conditions on Cindy Lane prior to removal.



D.A.R.E.

D.A.R.E. Officers visit with students in the classroom and present programs to teacher/parent organizations. This approach provides a highly visible presence to the students involved in D.A.R.E. and to the community. The undeniable success this program has already generated ensures its place in our schools. Until drug abuse is a thing of the past, D.A.R.E. will continue to be an important function of the Police Department.



Police Officer Tyler Howell has the responsibility of influencing school children to make wise decisions and realize the dangers involved in drug and alcohol abuse. Children are taught to resist the pressures that might otherwise influence them to experiment with alcohol, tobacco, marijuana, inhalants, other drugs, and violence. Tyler, along with Officer Eddie Lowe, also took on the task of educating school kids about the consequences of bullying. As new anti-bullying laws passed in 2010, they educated teachers and other school personnel about the laws and how to recognize bullying situations. Tyler provides DARE training to students at Central and Hazelwood Elementary Schools.



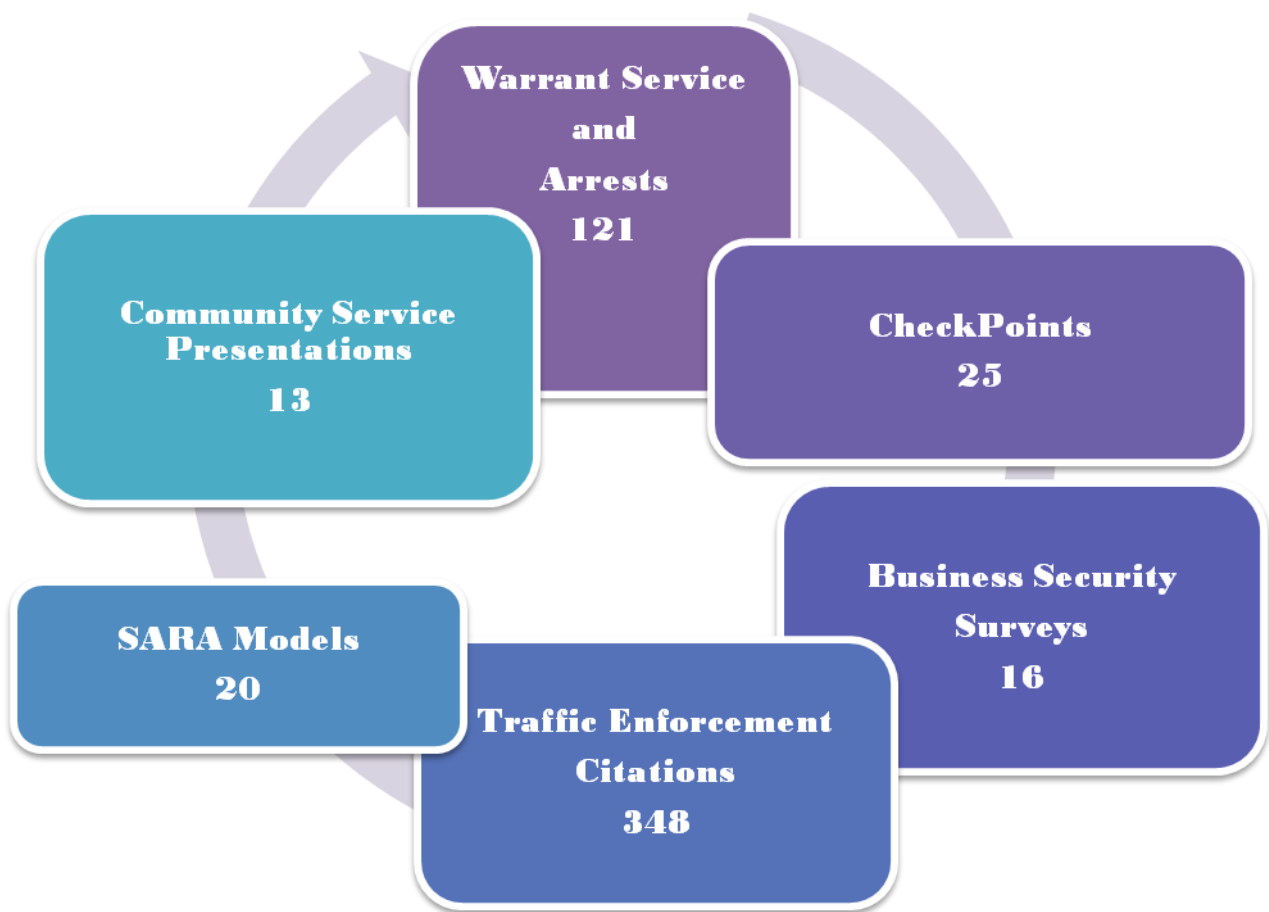
Waynesville Police Department's new DARE vehicle was assigned to Officer Howell in 2010.

VIDEO POKER AND GAMBLING



In December of 2010, it became illegal in the State of North Carolina to operate “online video poker.” The video poker industry had gotten around the previous law banning traditional poker machines by bringing the machines online and referring to them as sweepstakes. The Special Projects Unit was tasked with the responsibility to make sure all machines inside the city limits were removed from businesses that possessed them. As rulings are made concerning the legality of these machines, members of the Special Projects Unit are tasked with remaining current on all court rulings and subsequent cases in the NC Court of Appeals.

SNAPSHOT OF SPU ACTIVITIES FOR THE YEAR 2010





During 2010, there were no major technology upgrades within the department. This was in large part due to the fact that when we moved into the new facility, we replaced a significant number of our desktop computers and had just purchased a new server that runs our CAD, RMS, and maps software. The Orbacom Dispatch Console was replaced after a winter storm caused irreparable damage to the unit. The loss was covered through the NC League of Municipalities. We are currently in negotiations with Haywood County to upgrade our CAD to Mobile CAD with Southern Software. To accomplish this, we will have to upgrade our infrastructure with the county. This will require that we replace the modems in our vehicles with new Blue Tree modems that can track the vehicles' movements during the shift. This will give the dispatchers the ability to see where the

cars are located at all times. In addition, dispatch calls silently to vehicles. The officers will call, operate DCI in their warrants through the well as get directions to a RAMBLER™ and fill out This will be an advantage enforcement agencies, fire same dispatch system. established between us and able to share information During this upgrade, we system to the police don't have any interruption

damage to the fiber that links us to the PBX located at the fire department. This would help to ensure that we would not lose the phone system to our Dispatch Center.

We are planning to replace our repeater to the narrow band type of repeater because of FCC and government regulations that require all agencies to be compliant by December 31, 2012.



dispatch will be able to the computers in the be able to self initiate vehicles, check for NCAWARE system, as call, check Southern's reports in the vehicle. because all law and EMS will be on the Once we get the network the county, we will be quickly and efficiently. hope to relocate the phone department so that we of service if there is

PATROL DIVISION

PERSONNEL

As in the previous years, the Patrol Division faced many changes, challenges, and obstacles. Our challenges have come in the form losing trained officers to other Divisions within the Department. Another issue we are dealing with is the training of our new officers to take their places. Each new recruit is required to go through a 12 week training period in patrol and a 1 week period in Criminal Investigations. As a result of the extensive training program, this requires trainees and trainers to spend a minimum of 544 hours per new officer. Upon completion of the Field Training Program, the probationary officers are capable of handling a variety of situations and incidents that they will encounter as an officer of The Waynesville Police Department.



There is one new part-time employee at the Police Department. We welcomed Eric Dickey this year. We are still short three part time officers. Due to losing officers and having to fill those positions with part time officers, we had depleted our auxiliary force and shifts were working short-handed. As the new trainees complete their training, it will enable the department to have replacement and fill in officers as needed to meet the needs of the community.

VEHICLES

We purchased 5 new Dodge Chargers to replace the Chargers that are currently being operated. The Dodge Charger has proven itself to be a good patrol vehicle. There have been very few maintenance issues and down time with these vehicles. Our only problems with these vehicles were brake issues. That was until aftermarket companies started to manufacture the brake pads then that problem was minimized.

TRAFFIC PROGRAMS

The department participated in all of the Governors Highway Safety Programs that were run during the year of 2010. These programs were Click It or Ticket, Booze It and Lose It, and No Need to Speed. We have worked with Haywood Community College and their Criminal Justice Program to set up events for them during spring fling. We have utilized the Expo Trailer, The convincer crash simulator, and golf cart and impaired driving simulator goggles from the Governors Highway Safety Program.

There were 483 traffic and driving complaints reported to the department during 2010. This is compared to the 474 that were reported during 2009. Most calls are repeat callers in repeat areas. We have been able to combat a lot of the complaints, due to the increased officers working traffic. The Special Projects Unit has assisted greatly in this area and it has reduced the number of complaints in reference to traffic problems. We continue to utilize the Stealth Stat to measure the traffic in areas where complaints are called in. The Stealth Stat has a radar system connected to a statistic recording device. This device records each and every vehicle that passes while the unit is in operation. The data it records consists of the vehicles speed and the time in which the vehicle was recorded. As a result of recording the speeds accurately, this allows us to assess the number of actual speeders in a particular location. The tool is also being used to help Fred Baker test the effectiveness of his traffic calming measures on East St. The S.T.E.P. Program (Selective Traffic Enforcement Program) is also being utilized to deter motorist from speeding and to issue citations when appropriate.

During the past year, 94 persons were charged with DWI, which is slightly less than the DWI arrests in 2009.



DRUG RECOGNITION EVALUATION PROGRAM (DRE)



The Waynesville Police Department joined the Drug Evaluation and Classification Program adopted by the State of North Carolina. The program is in place in 35 other states and 3 countries. Sergeant Tim O'Neill was in the first class sponsored by the Forensic Test for Alcohol Branch of the Department of Health and Human Services of the State of North Carolina. Once he completed the intense school, he gained the title of Drug Recognition Expert. The goal of the program is to assist agencies with the problem of impaired drivers.

The problem of impaired drivers is not just being under the influence of alcohol. The ever-growing problem is that many people drive while under the influence of substances other than alcohol. The training that Tim received goes above the Standardized Field Sobriety Testing (SFST). The "evaluation" is a 12-step process that involves vital signs, the SFSTs, and an eye examination. Although Sgt. O'Neill is not a doctor, he is trained in how different categories of drugs affect a person's behavior, motor skills, pupil size (eye examination), and vital signs.

Sgt. O'Neill and Officer Billy Benhart have not only served the Waynesville Police Department, but have also assisted Canton P.D., Maggie Valley P.D., Clyde P.D., the Haywood County Sheriff's Office, Sylva P.D., the Jackson County Sheriff's Office, Fletcher P.D. and the Henderson County Sheriff's Office. Sgt. O'Neill has been in contact with the Macon County Sheriff's Office to assist during DWI Checkpoints in Franklin as well.

Sgt. O'Neill and Officer Benhart have been "on call" for any agency that needs him. He has given countless hours to the program. Due to the demand for officers certified as DRE's, Police Officer William "Bill" Benhart has also been certified as a DRE. Officer Benhart is now sharing the on call time and responding to the same locations and agencies as Sgt. O'Neill.

Both Officers have continued their education in the area of this expertise by attending in service trainings offered throughout the state.



K-9 PROGRAM

Senior Officer Brandon Gilmore and Teddy continue to be an asset to the department in the detection and location of drugs and suspects. Teddy has been called to the scene of crimes in order to locate persons who have fled. Teddy has located individuals who were still within the general area where the crimes took place. Teddy has served the Waynesville Police Department diligently since 1999. This is an extremely long working span for a police K-9. Most K-9's are only in service for about 7-8 years maximum. Due to the care that Officer Gilmore has given Teddy, he has been able to complete almost 2 times the normal years of service. With much regret we are retiring Teddy this spring. We have ordered a new K-9 will be getting him trained and certified prior to Teddy's retirement.



As you know a grant from the Cherokee Preservation Foundation and local contributions, we have added another K-9 to our department. Levi is a 4 year old German Shepherd who was purchased in December 2006. Levi is being handled by Officer Heath Plemmons. Levi is trained to detect explosives and has been trained in tracking.

Officer Plemmons and Levi were requested to assist other agencies in the area with either possible explosive devices or to clear a building for explosive devices. Some of the calls were as follows, Jackson County Harris Regional Medical Center, Western Carolina University, Graham County Sheriff's Office, Robbinsville High School, Robbinsville Elementary School and the Cherokee Reservation. Over the past year, Levi has been utilized multiple times by the US Secret Service to clear areas for dignitaries visiting Western North Carolina.



Levi has made quite a name for himself and is now being requested over some of the other agencies' dogs where the events are taking place, this is quite an honor to the department.

SPECIAL RESPONSE TEAM (SRT)

The S.R.T. Team has made major improvements this year. The team continues to train in areas of arrest warrant service, search warrant service, vehicle take downs, barricaded subject, and many other high risk situations. The team has donated hundreds of hours to build an obstacle course to be used for physical fitness and agility training. The mandatory training by the team represented 864 hours. There was another estimated 2,400 hours of voluntary training during 2010. This represents the large sacrifices made by these officers and it reflects the professionalism and pride in the job they do.



In November, seven members of the team traveled to Orange County Florida to train at the International S.W.A.T. Roundup. They were trained by teams from around the world. The training consisted of many different topics and scenarios such as dignitary protection, vehicle assault, bus assault, high speed handgun operation, tactical rifle training, and simulated training scenarios. During this trip, the members also competed in the International S.W.A.T. Roundup Competition. The competition consisted of 5 events. The events were Hostage Rescue, Pritchard Scramble, Officer Rescue, Tower Scramble, and the Obstacle Course. The team placed 35th out of 70 teams, finishing in front of many of the international teams and large agency teams. We represented the smallest agency to compete in the roundup.

The team hopes to be able to travel to this event again this year to take part in all of the training. This is training that would have cost us around \$10,800 plus the cost of motels and food, if we would have hosted or sent our members to individual courses for the training. Most of the money used for the training was through community donations.



TRAINING FACILITIES

Physical fitness continues to be a major part of the everyday life of the officers at this department. The resources we lack are the job applicable training facilities. With the regularly changing requirements by the State, Officers must continually increase their training. Therefore, the training facilities must also change to meet these requirements.



The moving target system has been successfully installed by the Officers with the help of the Electric Department from the Town of Waynesville. During 2010, the Officers met the State Firearms yearly qualification requirements using the new target system. Qualifying using the new target system requires skill and also benefits the Officers with speed and accuracy of firing their weapons.

The construction of the obstacle course was completed including the tower and an elevated shooting platform. The obstacle course serves as a training facility for the S.R.T. Team and any member of the department who wishes to utilize it.



TRAINING

The Waynesville Police Department places a high priority on remaining current in all aspects of training. Our Career Development Program reflects this commitment by requiring Officers to obtain a high degree of training in the pursuit of obtaining their General, Intermediate and Advanced Certificates from the North Carolina Training and Standards Division. In addition, promotions to Senior or Master Officer are dependent on the successful completion of the General Instructor Certificate and Field Training Officer Certification. This ensures that officers are kept appraised and updated on new techniques and tactics.

As noted earlier, 2010 was not as busy as last year for training new officers and dispatchers. One part-time Officer and two full-time officers were hired this past year. Developing and training new Officers for service is a crucial task requiring many training hours in a variety of topics. Our current Field Training Program consists of training in the areas of Communications, Investigations, Patrol, policy and procedure, the District Attorney's Office, court operations and evidence collection and processing. Our Field Training Officers and Instructors were kept busy and completed all training tasks with a high degree of professionalism. Dispatchers are required to have DCI training and receive DCI certification in order to retrieve information from the National Criminal Information Center.

All agency Officers completed the state mandated in-service training courses in 2010. The required courses consisted of Blood Borne Pathogens, Firearms, Juvenile Minority Sensitivity Training, Hazardous Materials, Autism Recognition Training, Legal Updates, Driver Training, Rapid Deployment, Response to the active shooter, and Domestic Violence Updates. In addition to the regular in-service training, the federal government required all emergency services workers to receive training in disaster management. All officers now meet Federal standards and our agency is in full compliance.

The department is partnered with the North Carolina Justice Academy and Haywood Community College to further ensure the training needs of our officers. Several of our officers currently instruct training courses at the academy.

CALLS FOR SERVICE

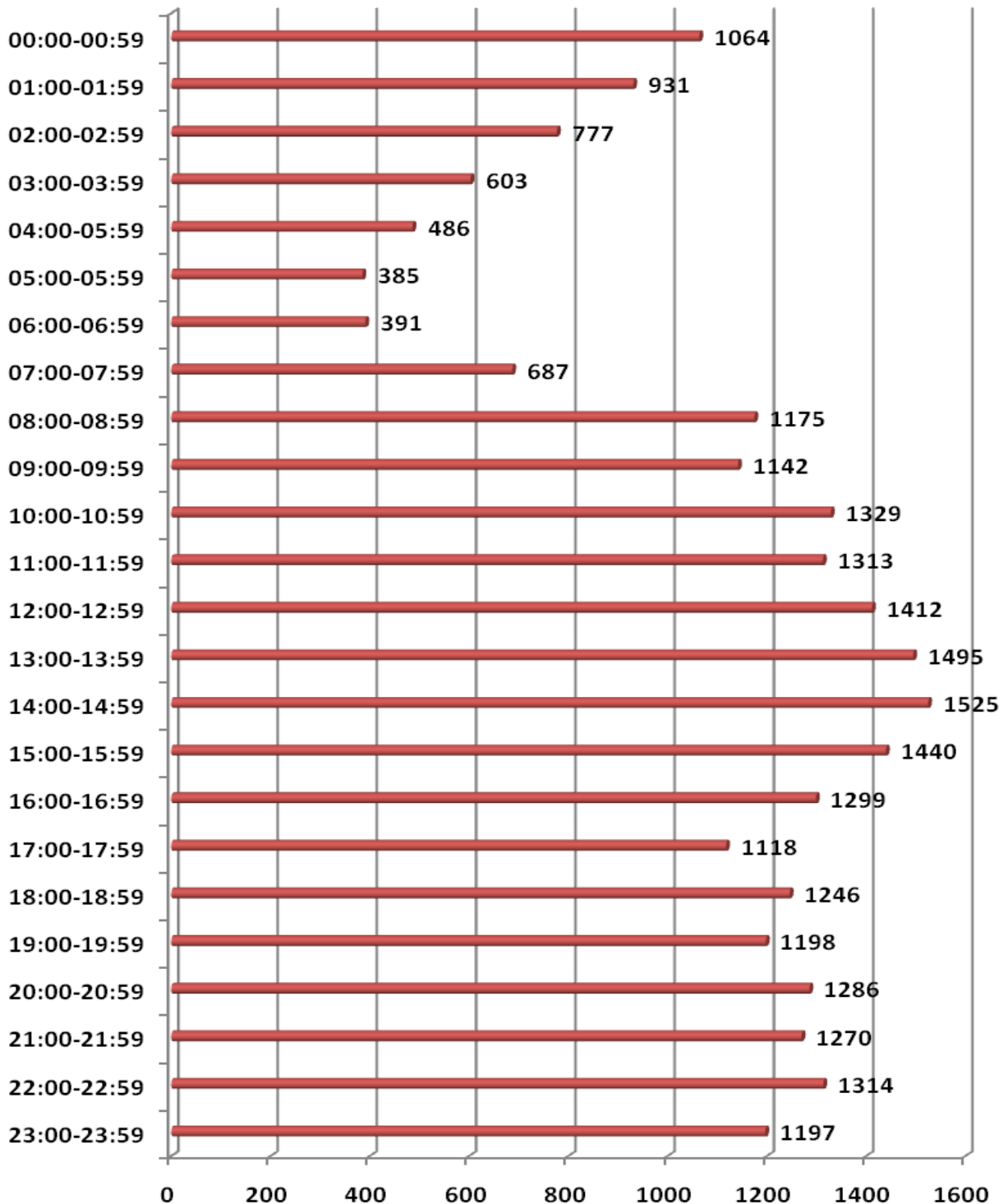
In 2010, The Waynesville Police Department responded to **26,083** calls for service. These calls for service are slightly lower than the number of calls that were answered in 2009. The graph below highlights the various types of calls that were answered by Officers during the year and which shows an increase in Breaking & Entering and Assaults. Waynesville Police Officers made 1,345 Arrests, which reflects about the same number of Arrests that were made from the previous year. Seven Hundred and Forty Six (746) Citations were issued and they completed 968 Incident Reports.

Call Type	2010	2009
Accident Property Damage	663	640
Accident Personal Injury	64	70
Alarm	739	654
Assault	140	116
Assist other Department	570	854
B&E	208	152
Domestic Disturbances	395	407
Drunk and Disorderly	333	335
DWI	94	114
Escorts	275	270
Fights	315	339
Harassment	238	245
Juvenile	182	163
Larceny	419	444
Miscellaneous Calls	1893	1898
Traffic Stops	2553	3213
Citations Written	988	1169
Warrant Service	452	585

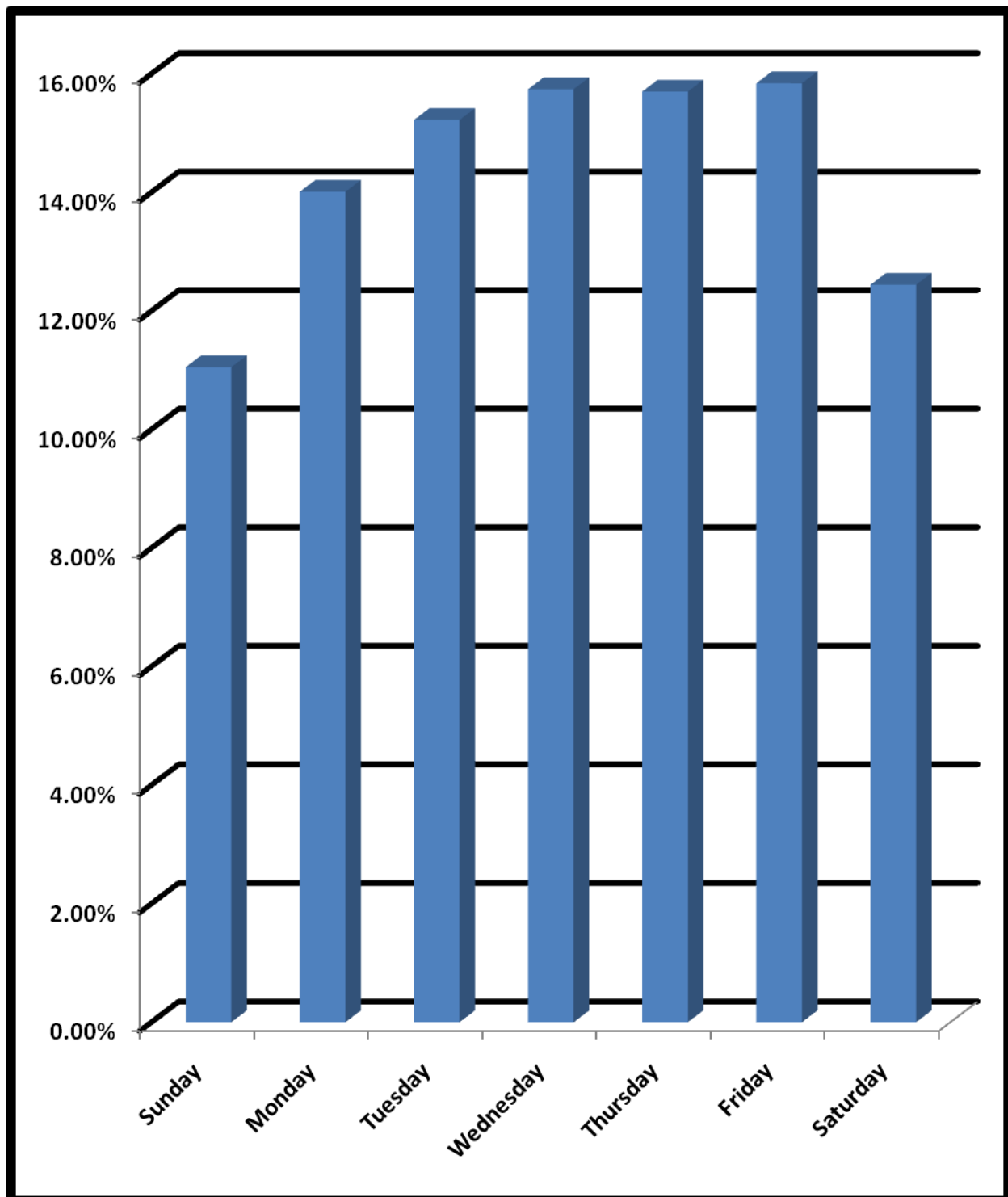
**** Calls for service indicate the number of calls that officers responded to in 2009. The Uniform Crime Index reflects data from Incident Based Reporting that The State Bureau of Investigations publishes.**



Calls for Service by the Hour for 2010



PERCENTAGE OF CALLS ANSWERED DAILY 2010



COMMUNICATIONS SECTION

The Waynesville Police Department Communications dispatch all police calls for service. In 2010, there were 26,083 police calls dispatched and 243 fire calls. In addition to dispatching calls, they are responsible for answering all other phone calls for the police and fire departments.

They are also responsible for all walk-in traffic and general inquiries from the public. All after-hours calls for Public Works are handled by our dispatchers. All dispatchers are certified through the NC Training and Standards Commission, Division of Criminal Information and are also certified as Emergency Medical Dispatchers.

Waynesville employs 4 full-time Dispatchers serving on an assigned squad and 2 full-time Dispatchers that rotate between squads:

Sherry Burnette-Lowe	A-Squad
Ricky Harris	B-Squad
Shelia Trull	C-Squad
Sarah Mehaffey	D-Squad
Dylan Dicus	A & C Squad
Joni Davis	B & D Squad



ADMINISTRATIVE ASSISTANT

The position of Administrative Assistant provides clerical support for the Chief and administrative staff within the Waynesville Police Department. The Administrative Assistant greets and assists the public. She is also tasked with payroll, personnel, BLET Sponsorships, and scheduling the required hours for interns to complete his or her internship program. The Administrative Assistant maintains the personnel files for the employees of the department which includes training certificates, letters of commendation and in-service documentation.

Another important task for the Administrative Assistant is the hiring process, which includes background investigations, testing, and submitting all paperwork to Criminal Justice Training and Standards Division. The Waynesville Police Department strives to select the best candidates for employment. Being thorough with this procedure can be an arduous process in compiling the candidates' profile for the board's review. During 2010, the Administrative Assistant held three hiring processes and sponsored several students to attend BLET. Other essential duties include updating The Waynesville Police Departments Policy Manuals as policies change, the Capital, the Operating Budget and the Annual Report.

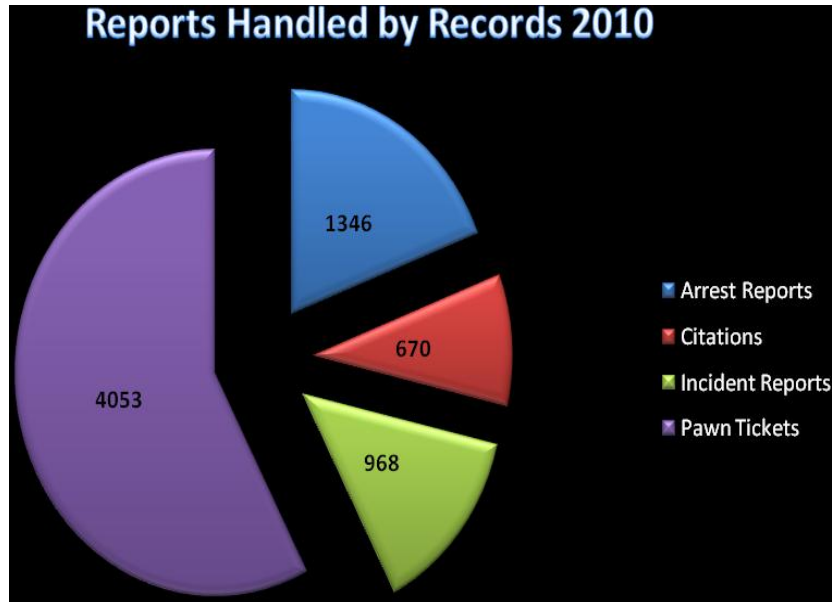
The Administrative Assistant is a certified Telecommunicator and serves as the ATAC (Assistant Terminal Agency Coordinator) for the department with DCI (Division of Criminal Information). The ATAC observes DCI users while completing his/her DCI test, which is required in order for the user to maintain his or her certification. The ATAC also resets passwords and provides officers with officer sensitive materials and provides up-dates to the dispatchers. As the ATAC for the department, DCI requires 8 hours mandated training yearly in addition to the 16 hours mandated in-service training which is required to maintain the Telecommunicator Certification.

RECORDS SECTION

The Records Section serves the citizens of Waynesville in a variety of ways. Kristie Holcombe is our Records Clerk. In addition to receiving and responding to numerous phone calls and inquiries, Kristie routinely responds to requests for Police Incident Reports, Accident Reports, and Arrest Reports. Reports are provided in a timely manner to agencies such as the District Attorney's office, Department of Social Services, and Probation and Parole so that justice may be served and the public protected. Kristie routinely provides assistance to the public by working with insurance companies to assure that the documentation needed to restore or replace damaged or stolen property is readily available. We have the capability to email reports to persons that request reports in a PDF format. This saves the Town postage and lets the requesting party receive the information requested in a timely manner.

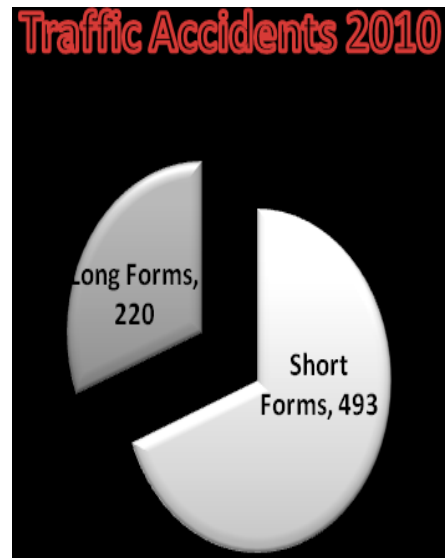


Kristie is responsible for information sharing with the public through electronic means. This is accomplished by maintaining and updating our Website, www.waynesvillepd.com, Facebook page, and email. We continually update shoplifter mug shots on the website, the mug shots are posted for at least 90 days. We also utilize other social media such as Facebook, to request the public's assistance in identifying suspects. We post pictures of unknown suspects on the Waynesville Police Department's Facebook page and website in hopes that someone will recognize the suspect and contact us so that we can solve the crime. We have had success with this method and hope to have continued success in the future utilizing "social Media." Kristie also provides requested reports for the media.



Kristie also fingerprints persons that need fingerprinting as a requirement for a job or certification. Fingerprints are done at the Waynesville Police Department on Monday, Wednesday, and Friday between the hours of 3:00 pm to 5:00 pm. Kristie routinely enters all Pawn tickets and information into the database in order to assist investigators with tracking items that are being locally pawned. Stolen property is often pawned, and tracking these items helps to potentially recover stolen property.

Another important function of the Records Section is to ensure accurate, complete, and timely information processing into local, state, and federal crime databases. Routine audits of these systems ensure a high standard of accuracy within the section. Since the relocation of the Finance Department to the Hazelwood location Kristie has to collect the parking tickets and account for the monies collected. Kristie also delivers juvenile petitions to the juvenile justice agency, and takes the interdepartmental mail to its destination.



WAYNESVILLE POLICE DEPARTMENT CHAPLAIN

In 2010, Chaplain Dick Campbell assisted the officers and the staff of the department in several ways as follows:

- Provided housing at "The Lodge" for two families and seven individuals, who needed emergency housing.
- Visited with two officers that had been hospitalized.
- Provided counseling for several individuals via telephone and made referrals to some local pastors.
- Chaplain Campbell obtained special tokens of appreciation of r the "Officer of the Year" from an appreciative business from Tennessee.
- Chaplain Campbell has overseen the Civilian Police Academy and participated in the Community Policing Forum.
- Volunteered to respond and assist Criminal Investigations Division with unattended deaths.





UNIFORM CRIME INDEX with comparative totals for 2009 & 2010

Year	Offense	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Totals
2009	Rape						1		1		1	1	1	5
2010	Rape				1						1		1	3
2009	Robbery				1		1	1		1		1	1	6
2010	Robbery			1		1				1		1		4
2009	Agg. Assault		1	2	6		1	1	1	3	1			16
2010	Agg. Assault		1	1	3	4	2	2	2	1		2	1	19
2009	Burglary	6	6	11	9	5	8	5	8	14	20	14	7	113
2010	Burglary	12	5	13	9	9	14	24	18	14	17	14	16	165
2009	Larceny	18	13	15	12	17	13	18	25	15	24	13	9	192
2010	Larceny	28	16	14	21	31	20	18	23	21	15	24	25	255
2009	MV Theft	1	2		1	2	3		1		2			12
2010	MV Theft	1		3			2	2		1	1	1		11
2009	Index Offenses	25	22	28	29	24	27	25	36	33	48	29	18	344
2010	Index Offenses	41	22	32	33	45	38	46	43	38	34	42	43	457
2010	Manslaughter				1									1
2009	Simple Assault	2	1	6	2	1	1	5	3	2	3	4	3	33
2010	Simple Assault		4	1	2	1	3	1		2	2	1	2	19
2009	Non-Index Offenses	2	1	6	2	1	1	5	3	2	3	4	3	33
2010	Non-Index Offenses		4	1	3	1	3	1		2	2	1	2	20
2009	Total Offenses	27	23	34	31	25	28	30	39	35	51	33	21	377
2010	Total Offenses	41	26	33	36	46	41	47	43	40	36	43	45	477

COMMUNITY PROGRAMS

Programs Currently in Operation within the Waynesville Police Department

1. **Business Watch Program** - Officers went to businesses to obtain input, training, and ideas from the business owners instead of the police department telling the owners what we were going to do for them. The program started in the downtown area. In addition, we have obtained information and surveys from businesses in Hazelwood and Frog Level. We will eventually receive input from all businesses within the city limits.
2. **Neighborhood / Community Watch**
 - Security Surveys
 - Implementation and management of Community Watch programs
3. **Children's Safety**
 - **Amber Alert**
 - Practical Plan enacted through NC Legislature
 - Part of a nationwide system to locate missing children under 17 years of age who are believed to be abducted and in danger.
 - **Bicycle Safety Programs**
 - Hazelwood and Central Elementary Schools - 4th Grade Classes
 - WPD Sponsors Bicycle Rodeos during summer break.
 - Requests from clubs (Cub Scouts, church groups, neighborhoods, etc.)
 - **DARE**
 - 5th Grade Classes
 - 10 week curriculum building upon the relationships between students/police officers/parents/and teachers.
 - Curriculum covers:
 - Self-esteem, peer pressure issues, consequences of their actions, drug use, resisting violence, alcohol use, smoking, and resisting gang involvement.
4. **Eddie Eagle Firearms Safety Program**
 - K-3rd Grade
 - Firearms Safety/Firearms
5. **Operation Child Find (ID) Program**
 - Day Care Facilities
 - ID Card made for each child, fingerprints and photos made.
 - In excess of 500 children per year processed through the program.
6. **Explorer Post # 2398**
 - Boys and Girls 14-21 years of age
 - Volunteer and participate in community events / programs

7. Civilian Police Academy

- 1 time yearly
- 12 week program which each participant receives training in:
 - department overview
 - dispatch / communications
 - patrol operations
 - firearms
 - K-9 demonstration
 - self-defense
 - drugs / narcotics identification
 - DWI
 - domestic violence
 - criminal investigations
 - crime scene processing
- Graduates contribute greatly to the community through the alumni group
 - Declare War on Litter Week
 - 55 Alive Program (Senior Driving Training)
 - traffic/crowd assistance during festivals and other events
- Alumni group looking to expand into providing neighborhood patrol and parking enforcement

8. Bike Patrols

- Increase visibility in business areas and neighborhoods
- One officer from each squad trained to ride bikes
- Bikes donated from area insurance companies

9. Neighborhood Office opened in Ninevah

- Used for officers to meet with or interview neighborhood residents
- Visibility in the community
- Utilized as a community meeting place

10. Chaplain Program

- Assist officers and victims

11. Distance Learning Program at the police department. Officers attend classes at the department while working on their Associates Degree. Online courses are offered through WCU in order to obtain a Bachelor Degree in Criminal Justice.

- Haywood Community College
- Western Carolina University

12. Shop with a Cop – The Waynesville Police Department teamed with the Haywood County Sheriff's Office at Christmas this year. We were able to provide Christmas gifts and clothing for over 75 children throughout our community.

YEAR AT A GLANCE

With Comparative Totals for 2009 and 2010

	<u>2009</u>	<u>2010</u>
Population	10,000	10,000
Sworn		
Full-Time	34	34
Part-Time *	8	8
Non-Sworn		
Full-Time	8	8
Part-Time	1	2
Calls for Service	26,645	26,083
Part 1 Crime**	344	459
Reported Vehicle Accidents		
Non-Injury	640	663
Injury	70	64
Fatal	1	1
Total	723	727

* Part-Time Sworn includes (1) Full-Time Watershed Employee

** Part 1 Crime:

Murder, Rape, Robbery, Aggravated Assault, Larceny, Motor Vehicle Theft

Police Officer's Prayer

**As I go about my duty, God,
Every step along the way,
Help me make a difference
In this world each passing day.**

**Give me a heart to be concerned,
A mind that knows what is right.
Give me the eyes and ears to see and hear
The truth as in Your sight.**

**Give me protection from things unseen,
Strength to face each test,
Help me to stand for law and order,
To daily do my best.**

**Give me the courage to defend the weak,
Compassion for those oppressed.
Help me lift up the ones who've stumbled,
Give a hand to those who are distressed.**

**Give me grace to face my final hour,
To give my life in service.
Let your strong hand and loving heart
Protect the ones that I hold dearest.**

