

# **Waynesville Police**



## **Annual Report**

**2009**

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## Message from the Chief



On behalf of the men and women of the Waynesville Police Department, I am pleased to once again present our Annual Report. As we reflect upon another successful year, we would like to extend our thanks and appreciation to the Mayor, the Board of Aldermen, the Town Manager, Department Heads, and the citizens of Waynesville for your continued support of our agency. The purpose of the Annual Report is to provide you with information concerning your Police Department with respect to its mission, organization, and achievements made during the 2009 calendar year.

2009 was an exciting year for members of the Police Department. After a great deal of planning and anticipation, we were able to move into our new facility in August. The facility affords a professional environment to meet with the public, a first-rate evidence processing and storage area, a user-friendly Records Section, a highly efficient Communications Center, an advanced security system, top-of-the-line training areas, and ample office and working space. It also addressed several other areas of concern, including prisoner detention and state-of-the-art interview facilities. We would like to thank the Town Manager, the Mayor, and Town Aldermen for their support and innovative planning that enabled us to achieve this accomplishment. We would also like to specifically recognize Alderman Kenneth Moore for his insight and commitment to our agency and its officers. The officers at the department also wish to thank the Mayor and Board of Aldermen for honoring Alderman Moore by dedicating the Evidence Processing Area in his memory.

We are pleased to report that our crime rate was down in every category. There were decreases in all reported Part I Index Crimes. In order to continue this trend, we are expanding our community education and awareness programs particularly in the areas of elder abuse, financial crimes involving fraud, neighborhood watch, and merchant awareness. We are also utilizing problem-solving models in our neighborhoods and business corridors to identify and address constant crime problems and produce long-term solutions.

The cornerstone of our success is the professionalism and dedication of the men and women of this department. We also realize that our success would not be possible if it were not for the strong partnership that we have with the Town leadership, other Town departments, and the community as a whole. We pledge to continue to work with our partners to achieve our shared vision for Waynesville.

Citizens are always welcome to contact the Police Department at 456-5363, or my office at 456-8611, if you would like additional information concerning our programs and activities. I hope that you find this report useful and informative.

Respectfully Submitted,

A handwritten signature in black ink, appearing to read "W. H. Hollingsed".

William H. Hollingsed  
Chief of Police

# Waynesville Police Department

## Mission Statement

“Our mission is to provide a safe environment for all citizens through the collective contributions of the community. Pride and integrity reflect our dedication to community values”.

## Vision

The purpose of a vision is to give direction for all members of the Waynesville Police Department, and provide understanding for our community. Our vision of the future for the Waynesville Police Department is extremely positive.

We envision a law enforcement agency highly professional in all its actions, an agency that is considered both a leader in law enforcement and a positive model of our profession.

We envision an agency cooperating closely with all levels of law enforcement agencies, and all entities of Town and other governments, by sharing our talents and resources.

We envision the Waynesville Police Department as being staffed by highly competent, motivated, trained, educated members, equipped to meet the goals and objectives of our agency and the needs of our community.



# **Waynesville Police Department**

## **Statement of Values**

**The Waynesville Police Department holds forth professional integrity as our most fundamental value. Professional integrity includes:**

### **Personal Integrity**

**We have personal integrity. We are committed to the highest professional and ethical standards. We are truthful and sincere. We believe that integrity is the foundation for trust in the community.**

### **Professionalism**

**We are professional. We are dedicated to providing quality service by being progressive, well trained, disciplined, and highly motivated employees. We will strive to actively obtain public input in the development of our policies and programs. We serve as role models for the community by projecting a positive image with a spirit of cooperation and teamwork.**

### **Respect**

**We are respectful. We are committed to protecting and preserving the rights of individuals as guaranteed by the Constitution. We treat everyone with dignity, understanding, and compassion in a way we want to be treated.**

### **Fairness**

**We are fair. We deliver consistent service to all those in our community through understanding and non-prejudicial judgment. We are equally responsive to the needs of all people.**

### **Loyalty**

**We are loyal. We are principled, accountable, and supportive. We support the mission, vision, and values of the Waynesville Police Department.**

# Law Enforcement Oath of Honor

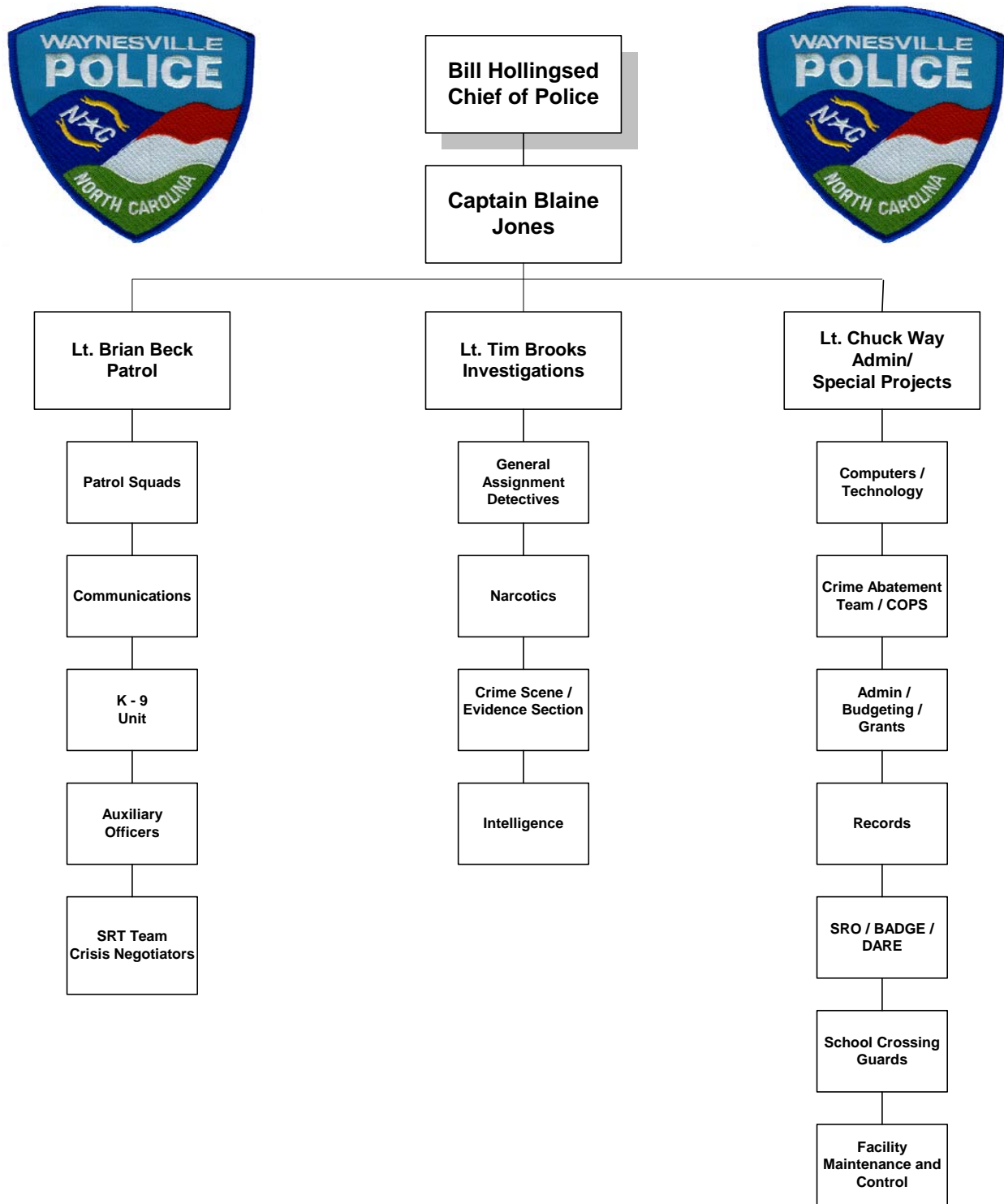
*On my honor, I will never  
betray my badge, my integrity,  
my character or the public trust.*

*I will always have the courage to hold  
myself and others accountable for our actions.*

*I will always uphold the constitution,  
my community and the agency I serve*



# Organizational Chart



## **Goals and Objectives 2010-2011**

The purpose of organizational goals and objectives is to ensure the direction and unity of purpose within the Waynesville Police Department and to provide a basis for measuring our progress.

**Goal Statement I:** The Waynesville Police Department recognizes our role as one of the most significant contributors to the "Quality of Life" for the residents, business owners, and visitors of the Town of Waynesville in our confrontation of crime in the community. We dedicate our efforts to reducing crime and the fear of crime throughout our community.

### **Objectives**

- Continue to promote the philosophy of Community Oriented Policing within our own organization by encouraging all personnel to participate in COP training and by requiring each patrol squad to identify and address a "quality of life" issue within our community on an annual basis. (Immediate and On-Going)
- Coordinate patrol in conducting the Selective Traffic Enforcement Program (STEP) for 30 or more hours per month. (Immediate and On-Going)
- Positively impact the perception of fear in our neighborhoods and business areas through enhanced interaction and communication between the citizens of our community and W.P.D. Officers by means of increased foot and bicycle patrols. (Immediate and On-Going)
- Obtain an additional officer on each squad in order to reduce response times and to more effectively decrease crime and the fear of crime in our community. (Intermediate)
- Conduct traffic studies and speed recommendations on critical intersections and roadways in order to increase vehicular and pedestrian safety throughout Waynesville through the use of Stealth Stat and S.T.E.P. (Immediate and On-Going)
- Continue development and participation in Inter-Agency Traffic Enforcement Program (Waynesville, Canton, Haywood County Sheriff, Maggie Valley, NC SHP, and NC DMV) in order to increase safety on all major thoroughfares. (Immediate and On-Going)
- Continue to work with community groups and organizations to actively work with all segments of our population in Waynesville. (Visually Impaired of Haywood County, community centers, neighborhood groups, business organizations, retirement centers, ARC, etc.) (Immediate)
- Increase the enforcement, community education, and departmental resources associated with the pervasive problem of DWI by working closely with MADD, the National Highway Traffic Safety Administration and the Governor's Highway Safety Administration. (Immediate and On-Going)

- We will work to reduce property crimes through community education, neighborhood watch implementation, crime prevention, analyzing and identifying types and locations of larcenies, and conducting inter-agency task force meetings. (Immediate)
- Work closely with town Code Enforcement Officers to address quality of life issues and code violations through various methods including nuisance abatement. (Immediate and On-Going)
- The Special Projects Unit will continue to concentrate on problem areas and formulate SARA Models on each concern in order resolve ongoing issues and complaints.

**Goal Statement II:** The Waynesville Police Department establishes as one of its' priorities, a concern for the youth of this community, as well as the impact of juvenile crime throughout Haywood County.

### **Objectives**

- Address the emerging youth gang issues through parent education, awareness programs involving teachers and faculty, community seminars, and the L.A.W. publications. (Immediate and On-Going)
- Increase youth gang awareness in agency personnel through in-service training and specific training schools and seminars. (Immediate)
- Continue to expand our working relationship with the Haywood County Schools through increasing communication between our DARE and School Resource Officers with school officials in order to utilize these officers in the most effective manner possible. (Immediate and On-Going)
- Actively increase participation by our youth in the Explorer Unit and to increase participation with our officers in the unit. (Immediate)
- Effectively monitor area businesses to combat the sale of alcohol to minors and to conduct sting operations when necessary. (Immediate and On-Going)
- Conduct at least five "Child ID" programs each year. (Immediate and On-Going)
- Conduct bicycle safety rodeos as requested by community groups throughout the year. (Immediate and On-Going)
- Continue to serve on boards that directly serve the needs of the youth throughout Haywood County. (i.e.: Juvenile Crime Prevention Council, Youth Services Advisory Council, Child Fatality Protection Team, KARE Multi-Disciplinary Team, Amber Alert Task Force, and the Criminal Justice Partnership Program). (Immediate and On-Going)
- Actively work with state legislators in order to enact new laws concerning child welfare and safety issues. (Immediate and On-Going).
- Actively work with the Waynesville Recreation Center to cosponsor youth dances at that facility. (Immediate and On-Going).
- Continue to work with the Waynesville Recreation Department, the Volunteer Center, and community groups to investigate and work toward the completion of a skate park in the town. (Immediate)

**Goal Statement III:** The Waynesville Police Department is committed to enhancing the preparation and utilization of technology within the agency in order to assist us in meeting our mission and goals.

### **Objectives**

- Conduct a complete computer needs assessment for the department. Update/replace equipment and software as needed. (Immediate and On-Going)
- Using information obtained through surveys and personal contacts ensure that business responder and alarm information is immediately and continually updated in the Computer Aided Dispatch (CAD) system in order to improve the efficiency and safety of patrol officers. (Immediate and On-Going)
- Utilize Southern Software and the RAMBLER System to computerize the Active Warrant files within our current RMS system in order to improve efficiency (On-Going))
- Utilizing new wireless technology and MDT software in the patrol vehicles, establish wireless download locations for data transfer from laptops in the vehicles to the server database. (Immediate and On-Going).
- Continue to upgrade Narcotics Identification pictures and information, Emergency Preparedness recommendations, and Holiday Safety Tips through the WPD web-site. (Immediate and On-Going)
- Expand the use of the Case Management program through the Records Management System to more effectively and efficiently organize and monitor criminal cases. (On-Going)
- Effectively manage and administer the Evidence Section inventory through the Southern Bar Code Module in the current RMS system. Utilizing this technology, conduct complete bi-annual evidence inventories. (Immediate and On-Going)
- Work in cooperation with the Haywood County Emergency Operations Center (EOC) in order to study and implement compatible software programs that will increase communication and information sharing between the individual Dispatch Centers for the various jurisdictions and agencies. (Immediate)
- Work in conjunction with EOC in order to research and apply for grant opportunities in the area of inter-operability of communications between agencies and jurisdictions. (Immediate)
- Research the ability to view DMV cameras, school cameras, courthouse cameras, etc. through portals in the new facility in order to more effectively plan and respond to emergencies at those locations. (Immediate)
- Explore the E-Citation system and Accident Reporting Module through the Governor's Highway Safety Program and the Administrative Office of the Courts. (Immediate and On-Going)

**Goal Statement IV:** The Waynesville Police Department is committed to improving the education and training of our Officers in order to meet the rising expectations and demands for Law Enforcement Officers in today's society.

**Objectives:**

- Develop and conduct beneficial in-service training during shift changes on various topics and issues that pertain to patrol officers. (Immediate and On-Going)
- Develop outline and curriculum for Rapid Deployment Training and ensure that each officer in the agency completes the training. (Within 1 year)
- Assist each officer in obtaining necessary training classes in order to fulfill the Career Development track. (Immediate and On-Going)
- Review and revise Career Development program in regards to availability of classes through the NC Justice Academy. (Immediate)
- Complete a Standard Operating Procedures guidebook for communications personnel and ensure that each dispatcher is familiarized with current policies and procedures. (Within 1 year)
- Facilitate officers that request to attend "specialized" training (i.e. Firearms Instructor, NC Justice Academy Certificate Programs, and CICP) that will increase the effectiveness and efficiency of the Waynesville Police Department and better serve its citizens. (Immediate and On-Going)
- Facilitate officers in acquiring their Associate's Degree by offering on-line and/or afternoon classes to assist those working rotating shifts. Re-establishing our relationship with Haywood Community College is essential to this objective. (Immediate and On-Going)
- Continue to work with Western Carolina University in assisting officers to complete their Bachelor's Degree through the Distance Learning Program. (Immediate and On-Going)
- Implement and encourage agency participation in the Educational Assistance Program through the Town of Waynesville which was acquired in the 2007-2008 budget. (Immediate and On-Going).
- Actively participate in the NC League of Municipalities and WPD Physical Fitness and Wellness Program. (Immediate and On-Going)
- Continue to improve the physical fitness (obstacle) course at the Department Range to increase the fitness and training level of our officers. (Immediate and On-Going).
- Construct a moving target system at the Range for increased training efficiency for all officers through funding acquired in the 2007-2008 budget. (within 1 year)
- Implement a combat shooting course and require all members to complete within the period of one year in order to improve practical shooting skills. (within 1 year)
- Implement "simunitions" training for each squad and unit in the agency. This training will greatly benefit the officer in the areas of practical shooting and combat survival skills. (within 1 year)

**Goal Statement V:** The Waynesville Police Department is committed to enhancing the image of our agency with regard to the community, the town's governing officials, and the media.

**Objectives:**

- Encourage agency members to participate on community boards, civic organizations, and task forces. (i.e.: Rotary, KARE, NC Chiefs of Police, NC Police Executives Association, International Association of Chiefs of Police, Smoky Mountain Law Enforcement Executives Association, Friends of Scouting, AYSO, United Way, Salvation Army, etc.) (Immediate and On-Going)
- Continue the monthly activity reports for the mayor, aldermen, and town manager. (Immediate and On-Going)
- Continue to revise and update the Citizen's Police Academy and to work closely with the CPA Alumni Association in community projects and activities. (Immediate and On-Going)
- Encourage area media to participate in the ride-a-long program in order to improve relations with all media outlets. (Immediate and On-Going)
- Encourage town officials to participate in the ride-a-long program in order to provide a better understanding of our role in the community. (Immediate and On-Going)
- Continue to support the Citizen Police Academy Alumni Association initiate an annual scholarship for Criminal Justice students at Haywood Community College. (Immediate and On-Going)
- Work with the COPS Unit in the creation and distribution of a Community Survey. This survey will enable us to monitor and measure police services in the community. (Immediate and On-Going).
- Continue to demonstrate community involvement and maintain a positive image in the community through agency participation in Salvation Army Bell Ringing, the United Way Day of Caring, and the Christmas Shop with a Cop Program, the Haywood Christian Ministries Heating Assistance Program, and other community projects. (Immediate and On-Going)
- Implement formal recruiting efforts at University and College Criminal Justice Departments, local job fairs, etc. (Immediate and On-Going)
- Create and implement a Community Policing Forum in order to gather input from citizens and to distribute agency information to residents and business owners. (Immediate)

**Goal Statement VI:** The Waynesville Police Department is committed to researching new and innovative ways of assisting to fund the agency that are consistent with the demands for Law Enforcement service and rising expectations of the residents in Waynesville.

**Objectives**

- Work with the Haywood County Emergency Operations Center (EOC) in order to utilize 911 funding obtained through Southern Bell to purchase needed communications equipment. Upgrading this equipment will greatly increase the efficiency of our communications center and provide enhanced service to the citizens of Waynesville. (1 - 2 years)
- Continue to research “technology grants” through state and federal agencies in order to initiate new programs available for innovative methods to determine areas of future expansion. (Immediate)
- Continue the close working relationship with the Governor’s Highway Safety Program and research all grant opportunities available through that agency. (Immediate and On-Going)
- Continue to research equipment and funding opportunities through the Department of the Army, Counter Drug Office. (Immediate and On-Going)
- Explore grant-writing workshops to assist with grant opportunities from governmental, corporate, and private organizations. (Immediate)
- Explore equipment options through the Law Enforcement Support Services Center in Raleigh. (Immediate)
- Continue to work with the NC Department of Revenue and the Federal Government regarding seizures and forfeitures. (Immediate)
- Complete an agency “Budget Reduction Plan” that will analyze cost-cutting measures and a full program review for the department and its personnel. (Immediate)

**Goal Statement VII:** The Waynesville Police Department is committed to being prepared to respond to any type of situation and implement with skill and efficiency the policies and procedures that are in place through proper training and acquisition of equipment in order to save lives and to maintain the safety of our officers and the public in general.

### **Objectives**

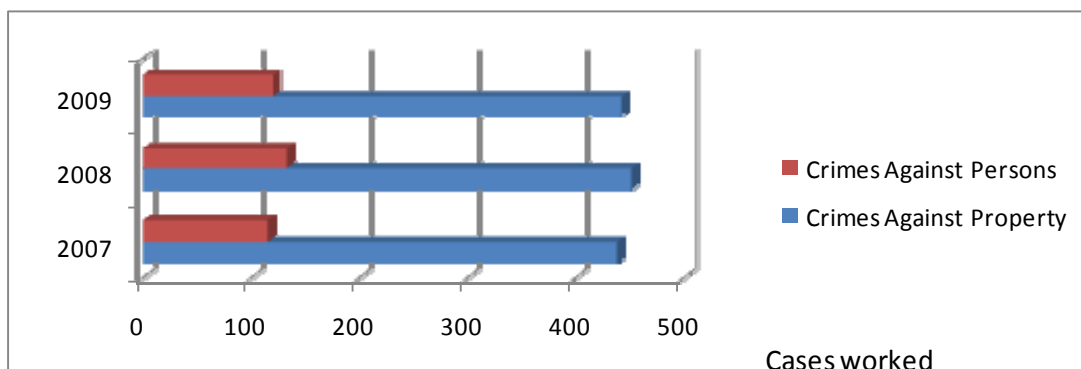
- Continue participation in the Local Emergency Planning Committee in order to fund training and equipment for local emergency response. (Immediate and On-Going)
- Continue to provide quality training for all members of the agency in the areas of biological, chemical, and nuclear response. (Immediate and On-Going)
- Acquire necessary and vital equipment needed to ensure the safety of our Officers, civilian employees, and the general public. (Immediate and On-Going)
- Continue to update response guidelines and policies. (Immediate and On-Going)
- Continue to update information on disaster preparation to the public through our agency web-site. (Immediate and On-Going)
- Develop coordination of response guidelines and intelligence sharing with agencies on the local, state, and federal levels through multi-agency task forces. (i.e.: NC Attorney General's Anti-Terrorism Task Force, NC Justice Academy Anti-Terrorism Focus Group, Federal Anti-Terrorism Task Force in WNC, and the Law Enforcement Officer's (LEO Network). (Immediate and On-Going)
- Implement and expand Clandestine Lab Training to all Waynesville Police Department and Waynesville Fire Department personnel. (Immediate)
- Actively work with the Officer assigned to the Waynesville Watershed for increased cooperation, assistance, and information sharing in the watershed area. (Immediate and On-Going).
- Continue the USPCA certifications of the Explosives Detection K-9 and officer to effectively respond to located suspicious devices and bomb threats throughout the community. (Immediate and On-Going).
- Conduct training with local agency personnel and employees from high profile businesses and locations in the policies, procedures, and expectations involving the response of the Explosives Detection K-9. (Immediate and On-Going)

Personnel at all levels of the agency contributed significant input and recommendations into the formulation of these goals and objectives. We will strive to achieve these goals in order to more effectively accomplish our duties and responsibilities to this agency, our profession, and to the community that we serve.

## **Criminal Investigations Division**

The Waynesville Police Department's Criminal Investigation Division (C.I.D.) is comprised of five investigators led by a Lieutenant. Lieutenant Tim Brooks meets with each of his detectives daily to assign cases. Within the Criminal Investigations Division is the Narcotics Unit which consists of two detectives, one of whom works primarily narcotics cases, while the other splits his time between narcotics and general cases. Two investigators are assigned to work general cases. General type cases consist of burglary, rape, child abuse, homicide, and any other category of offense assigned for investigation. The duties of the fifth investigator are split between the responsibilities of head evidence custodian and general investigations, though all investigators are trained in evidence processing and handling and carry the additional classification of Evidence Technicians. All detectives of the Waynesville Police Department are required to become certified through the North Carolina Justice Academy's five hundred hour Criminal Investigation Certificate Program.

During 2009, the Criminal Investigations Division of the Waynesville Police Department investigated a total of 563 cases, involving over 570 crimes. This is a slight decrease from 2008 in which 586 cases were investigated involving over 590 crimes. The types of crimes are placed into two categories; Crimes against Property and Crimes against Persons. Crimes against Property involved 443 cases, while Crimes against Persons involved 120 cases. The investigators established a clearance rate of 37 percent on Crimes against Property and a clearance rate of 69 percent on Crimes against Persons. The following chart of total cases worked includes all crime categories.



Year	2007	2008	2009
Cases Worked	554	586	563

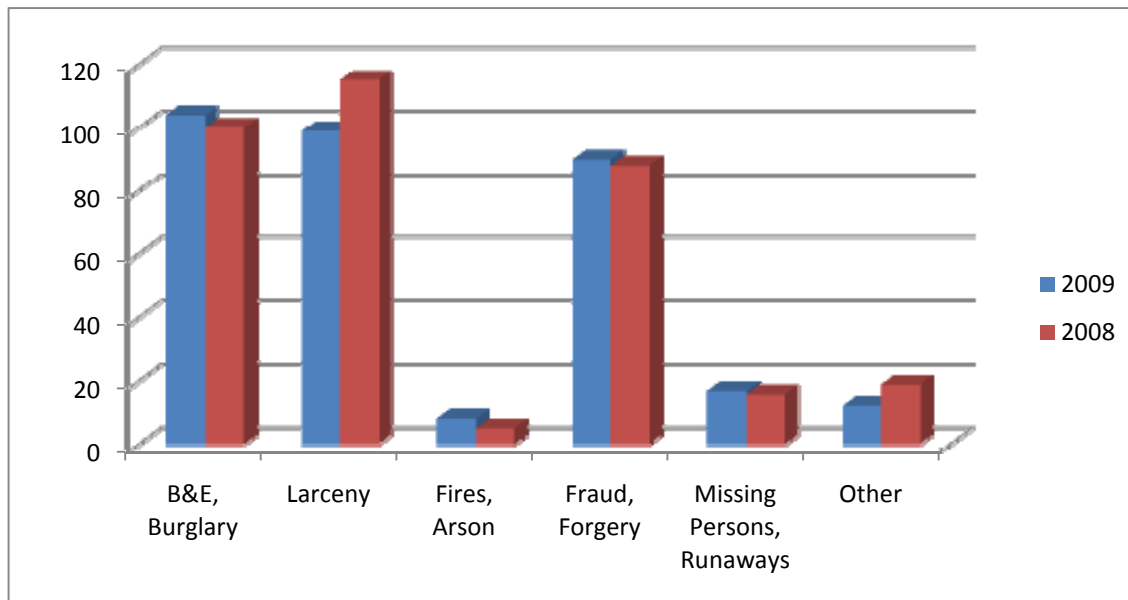
From examining the chart it is evident that cases worked involving Crimes against Property increased less than 1% from 439 cases in 2007 to 443 cases in 2009, and cases worked involving Crimes against Persons increased from 115 in 2007 to 120 in 2009.

## General Investigations

Each of the five detectives are trained in general investigations. Again, these cases include property crimes, violent crimes against persons, missing persons, unattended deaths, murders, fraud and a wide range of other offenses. Each detective rotates through the on-call roster and picks up a variety of cases.

### General Crimes

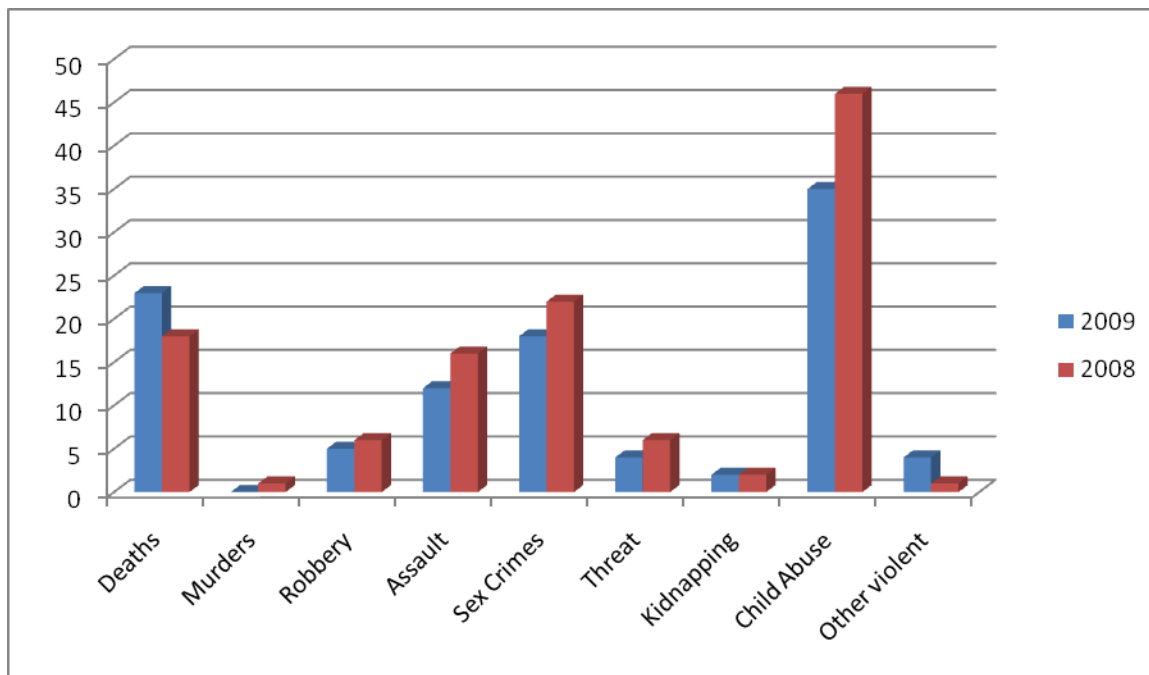
The chart below displays the numbers and types of general cases investigated for the past two years. General categories include Burglary, Breaking & Entering, Larceny, Arson and other fires, Forgery and Fraud, Missing Persons and Runaways, and "Other" which includes investigations not included in any other category. Violent Crimes and Narcotics Investigations are not included in this data set; they are addressed on subsequent pages.



Year	B&E, Burglary	Larceny	Fires, Arson	Fraud, Forgery	Runaways, Missing Person	Other
2009	104	99	8	90	17	12
2008	100	115	5	88	16	19

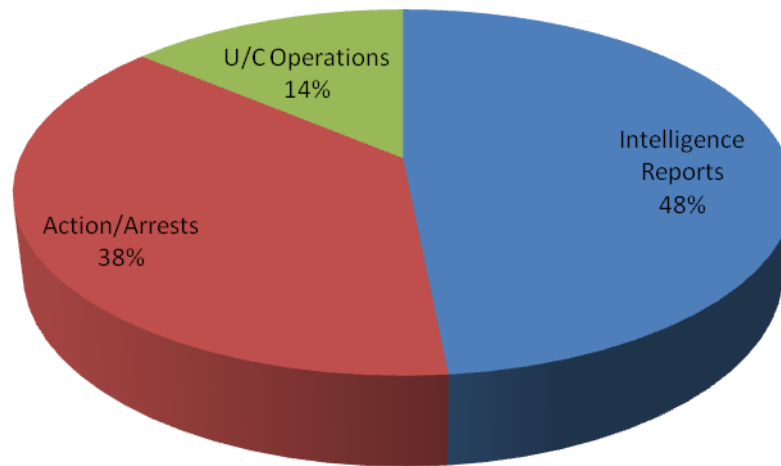
## Violent Crimes

Violent crimes are also among the types of cases worked by each of the five Detectives. The chart below displays the numbers and types of crimes that fall under the category of Crimes against Persons. Death investigations are conducted whenever a person dies unattended by medical staff. Most death investigations reveal deaths by natural causes, but all are treated as suspicious until determined otherwise. The "Deaths" category in the data set includes deaths by natural causes, suicides, overdoses and any undetermined manner of death. The murder category includes all form of homicides, including involuntary manslaughter. The Sex Crimes category includes rape, attempted rape, and any assault of a sexual nature. Most of the violent crime categories are down slightly from 2008.



Year	Death	Murder	Robbery	Assault	Sex Crimes	Threat	Kidnapping	Child Abuse	Other
2009	23	0	5	12	18	4	2	35	4
2008	18	1	6	16	22	6	2	46	1

### 2009 Drug Investigations



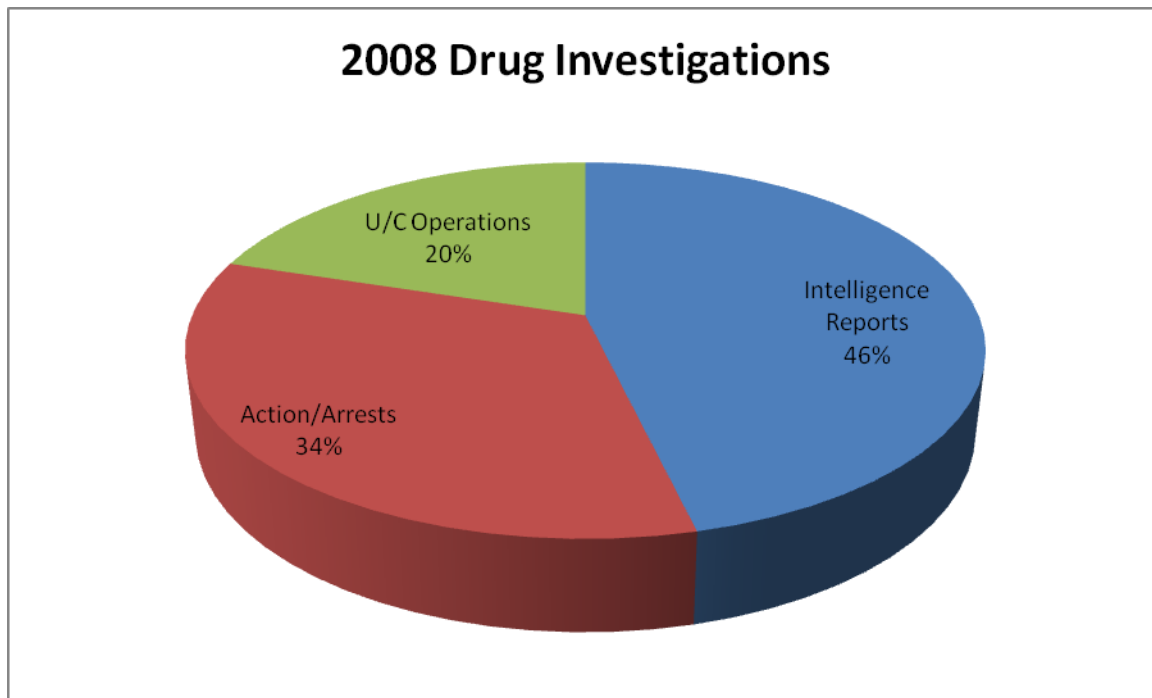
**2009**

Intelligence Reports	Actions/Arrest	Undercover Operations
63	49	18

The Narcotics Section is located in the Criminal Investigations Division of the Waynesville Police Department and is manned by two Detectives. One Detective is tasked primarily with the investigation of complaints regarding illegal narcotics activities, while the second Detective assists with both narcotics and some general investigation duties. The illicit activities involving narcotics throughout the city limits of Waynesville are the responsibility of the Narcotics Section. Complaints are generated from citizens and Officers alike, both from Waynesville Police and numerous other agency sources. The Narcotics Section continually works with other agencies from the Haywood County Sheriff's Office, the North Carolina State Bureau of Investigation and a variety of Federal Law Enforcement agencies.

In 2009, the Narcotics Section saw an overall increase in the number of cases worked and those resulting in and receiving police action. A 2% increase in intelligence reports received was seen as citizens and Officers continue to assist combat the drug trade. A total increase of 4% was seen in the drug complaints where police action was taken and led to arrest and prosecution. A good example of the strong multi-agency efforts made is the annual, "Operation Pill Crusher," which consisted in 2009 of Waynesville Police Detectives along with Officers from the Haywood County Sheriff's Office, the NC SBI and the Drug Enforcement Administration. Jointly, Officers within

Haywood County collected approximately 25,000 dosage units of prescription medication which was disposed of according to DEA guidelines. Undercover drug operations netted numerous arrests that continue to maintain safety and security throughout our community. This was coupled with educational opportunities, such as the delivery of drug speeches to a variety of business and civic organizations.



**2008**

Intelligence Reports	Actions/Arrest	Undercover Operations
62	45	18

## **Administration / Special Projects Division**

The members of the Special Projects Unit are the resource that the Police Department depends on to interact with the citizens and the business community on a daily basis. The Special Projects Unit is comprised of seven full time Officers. The unit is headed up by Lieutenant Chuck Way and Sergeant Sylvia McMahan. The S.P.U. also provides support for the Patrol and Criminal Investigations Divisions. When problem areas are brought to the department's attention the Special Projects Unit takes action to resolve the problems. The unit has resolved problems within neighborhoods throughout Town. Other duties that S.P.U. provides are; selective traffic enforcement, assisting patrol, bike patrol, warrant service, crime prevention, street level drug interdiction, working with schools inside our jurisdiction, providing communities with the implementation of neighborhood watch programs, assisting other law enforcement and government agencies. The Special Projects Unit also handles community education projects such as shoplifting seminars and child identification opportunities at street fairs and other venues. S.P.U. provides business surveys and will make suggestions based on CPTED (Crime Prevention Through Environmental Design) principles. Other services are provided as desired by the community. As a result of being tasked of solving problems, the S.P.U. works closely with the Code Enforcement Officer to resolve problems efficiently.

In 2009, The Waynesville Police Department received a Federal Grant to hire 2 additional Officers. These Officers were assigned to the Special Projects Unit. Master Police Officer Crystal Shuler and Police Officer Tyler Howell accepted the positions. The remainder of the unit is comprised of Master Police Officer Rob Skiver, Police Officer Mike Davis and Police Officer Daniel Reams. Police Officer Tyler Howell will replace Police Officer Eddie Singleton as our DARE Officer. Officer Reams is responsible for tracking gang and juvenile activity within town.

## **S.A.R.A**

### **Scanning Analysis Response Assessment**

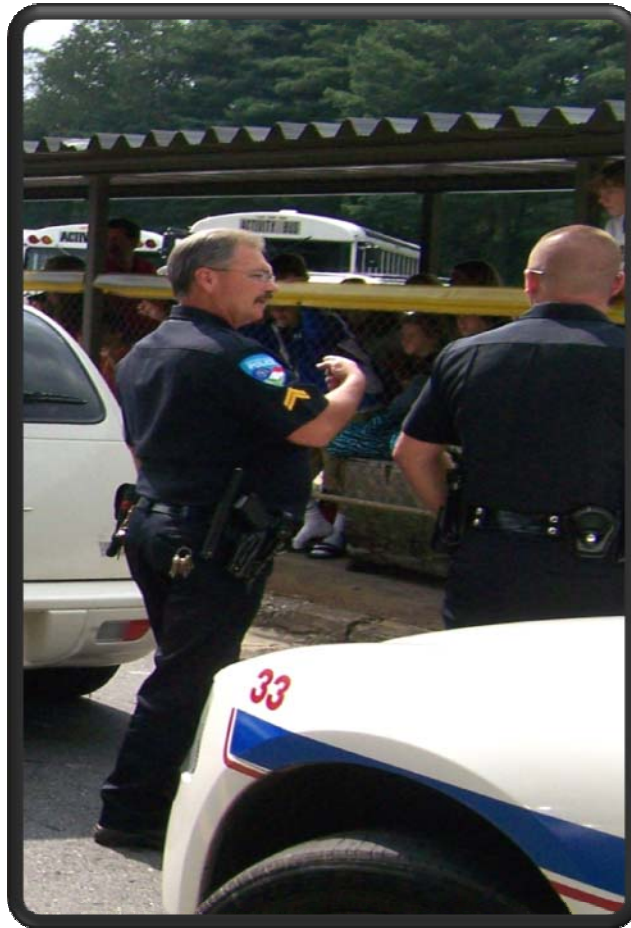
A commonly used problem solving method is the SARA Model. The Special Projects Unit has adopted this modern day method as a starting point for ongoing problems within our jurisdiction. The Federal COPS Grant the agency received requires the unit to document and analyze special projects through the use of the SARA Model. The basic foundation for the SARA Model is identifying recurring problems of concern to the public and the police. Brainstorming for interventions through a process of evaluation and implementation completes the SARA Model. S.P.U. started the SARA Model process in October of 2009. The unit currently has 6 completed and 5 open SARA Models. Some of the completed projects include: tent city near the Vance Street Park, Brown Avenue speed enforcement, breaking and entering in the downtown area, and a problem at a residence on Leatherwood Street.

In these photographs, Sergeant Sylvia McMahan and Police Officer Teresa Mitchell located one of many tents close to a softball field at the recreation park area. The picture to the right is area after the SARA Model was completed.



## **School Resource Officer**

Master Police Officer Eddie Lowe is Waynesville's School Resource Officer. He is permanently assigned to Waynesville Middle School for the school year. Eddie is able to maintain a close relationship between the faculty and students. He is trained as both a Law Enforcement Officer and a School Resource provider. Eddie's duties involve counseling, education, and law enforcement. He is available to solve problems through interaction by combining counseling with education into traditional police work.



*Officer Lowe works an accident in front of Waynesville Middle School*

Officer Lowe works closely with school administrators to enforce criminal laws and school policies through crime prevention, investigation, and arrest if necessary. A decision on a course of action for a student is made through a cooperative effort between School Administrators and the S.R.O. This close cooperation of school and police makes the students more accountable for their actions while maintaining safety for the other faculty and students. Officer Lowe is a valuable asset to the Police Department in assisting with juvenile crime in the town. Officer Lowe answered 823 calls for service at Waynesville Middle School during the school year. An additional 18 calls were to the Haywood Academy. The Haywood Academy is located in the old sixth grade building and serves as an alternative program for all middle schools in the county. Below is a breakdown of Officer Lowes charges during the school year. Officer Lowe also responded to 39 calls for service involving fights among the students.

<b>Waynesville Middle School</b>	
<b>SRO Charges</b>	
<b>Assaults</b>	<b>15</b>
<b>Assaults on teachers</b>	<b>1</b>
<b>Larceny</b>	<b>2</b>
<b>Posses weapons on school property</b>	<b>1</b>
<b>Possess schedule VI</b>	<b>1</b>
<b>Possess schedule IV</b>	<b>1</b>
<b>Damage to property</b>	<b>4</b>
<b>Communicating threats</b>	<b>1</b>
<b>Disorderly conduct</b>	<b>1</b>

# S.T.E.P

## Selective Traffic Enforcement

S.P.U. conducted several checkpoints throughout 2009. There were approximately 100 citations issued by the personnel of the unit. The charges ranged from speeding to minor traffic infractions. Forty Seven (47) speeding citations were issued in the Brown Avenue area. Twenty (20) Driving while License Revoked Citations were written in the area of Brown Avenue. Westwood Circle, Ninevah Road and Riverbend Street were just a few locations of S.P.U. checkpoints.



*SPU works a traffic checkpoint in the Ninevah area*

## Juvenile/Gang Officer

The position of Gang Officer at the Waynesville Police Department was created to allow a sworn Officer to focus time on assessing gang activity within the town. The Gang Officer is a resource that can be used by law enforcement officers and members of the community. Police Officer Teresa Mitchell was the original Gang Officer for the department. Police Officer Daniel Reams is currently assigned to the juvenile/gang position.



*"Tagging in the downtown area"*

Daniel has been working on new ways to make the position a more effective tool for the department. He has been researching ways to make resources available to Officers as well as having a tool available to members of the community. Daniel has been exploring ways to educate Officers in the department and members of the community on how to recognize gang activity and how to correctly respond to the activity.

The Haywood County Gang Assessment Steering Committee was formed with a grant and is tasked with assessing the gang situation within the county. The committee uses Gang Officers as a resource in the assessment. Daniel has met with the committee members and participated in the hiring for the position of Gang Assessor. Daniel plans to continue attending meetings with the committee and assisting them with their assessment. Daniel will soon have the Gang Net program available to him. The Gang Net program will allow Daniel to access information about gangs in the state west of Charlotte.



*"Daniel makes notes on graffiti on walls around town"*

## Crime Prevention and Community Policing

There were numerous seminars held at many locations throughout 2009. Programs were held at daycares, churches and civic organizations. S.P.U. also participated in several community events. Haywood Community Connection Senior Awareness Day and events sponsored by the Boy Scouts of America were a part of S.P.U.'s agenda as well.

**The primary objective in having crime prevention seminars is educating the community on what steps they can take to prevent their businesses, family members, neighbors, and themselves from becoming a crime victim.**

The Special Projects Unit continues with foot and bike patrol in the Frog Level and Downtown areas. The Police Department still maintains trespass letters from the business owners to assist us with the removal of problem persons. Vagrants and trespassers are arrested when the violation occurs. S.P.U. maintains a good working relationship with the Open Door and merchants to stay abreast with "what's happening" in the Frog Level area. Members of S.P.U. usually visit the Open Door and their patrons on a daily basis.



*Pauline Price and her son Charles at the Open Door*

## **Code Enforcement**

S.P.U. works closely with Warren Putnam in Code Enforcement on problem areas within the city limits of Waynesville. S.P.U. assisted with residences on Lumber Lane, Leatherwood Street, Hillside Road and Westwood Circle. Members of S.P.U. partnered with Code Enforcement on 106 cases during the year.



*Warren Putnam at work in his office*

Several residences inside the city limits have been forced to “clean up” or move as a result of the combined efforts of Code Enforcement and S.P.U. One of the toughest projects this year was an apartment on Lumber Lane. The apartment is now free of roaches, rats and trash. It has since been rented again after the last tenants were forced to move. In extreme cases the eviction process or condemnation is the only option to resolve the problem. A residence on Leatherwood Street proved to be unsanitary and had several Town of Waynesville code violations. S.P.U. requested the assistance of Code Enforcement as part of a solution to the Leatherwood Street problem. A successful SARA model reduced the amount of calls for service to the residence drastically. The Town of Waynesville and Haywood County Tax Collectors currently have the residence in the foreclosure process.



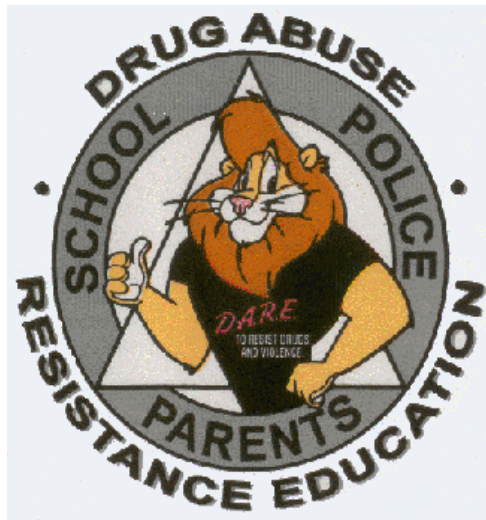
## **D.A.R.E. Program**



***D.A.R.E. Officer Tyler Howell***

Police Officer Tyler Howell came on board with the S.P.U. and will be the new D.A.R.E. Officer. Tyler has been a Patrolman for 2 years with The Waynesville Police Department. Tyler took over the responsibilities after the retirement of Master Police Officer Eddie Singleton. Tyler was able to complete DARE Instructor's School in December and will be teaching in the classroom next year. Through a grant and a generous community, we are in the process of replacing the DARE car. That vehicle will assist Officer Howell in acquiring the attention of area school children and helping him to develop a positive rapport with them. The DARE Program is designed to instill responsibility, self-control and the concept of accountability.

D.A.R.E. Officers visit with students in the classroom, and present programs to teacher/parent organizations. This approach provides a highly visible presence to the students involved in D.A.R.E. and to the community. The success this program has already generated insures its place in our schools. Until drug abuse is a thing of the past, D.A.R.E. will continue to be an important position within the Waynesville Police Department.



## SPU DRUG

## ARRESTS

There were 31 cases that S.P.U. worked in 2009, where drugs were the major complaint from citizens in the community. 13 of the 31 cases resulted in felony charges. S.P.U. continues to work with the Narcotics Division in hopes to double those numbers in the coming year. Illegal drugs and prescription medications remain a problem in our community that we will continue to address.



The chart below shows a breakdown of S.P.U. activity for the 2009 year. It does not include warrant service, open SARA models or daily community policing activities.



## **Technology Upgrades**

We moved from our temporary offices into to our new facility in August of 2009. With the move came some upgrades in our technology. Before we moved out of our temporary location, we purchased a new server with a 64 bit Operating System for our Records Management System and Computer Aided Dispatch software. With this purchase, we had to purchase a newer version of 64 bit Microsoft SQL Server 2005, which replaced our Micosoft SQL 2000. We replaced 8 computers and purchased 3 additional computers because of the increase in office assignments. Upon moving to the new building, we had to purchase new POE Switches to accommodate our phone system and a new 48 port gb switch to accommodate the growth in our network. The new building now has a fiber support system between floors, so that the data can move through the network at the fastest speed possible. The new network in the building is a CAT 6 network. We also have a new training room that houses two 60" monitors for training purposes. The training room also has 14 network drops available, if needed for training or to utilize as a Command Post in an emergency situation.

We will continue to purchase additional ICOP Digital Video Recording System Units and to update the present Video Recording Systems in the patrol vehicles.

The laptops that were donated to us from the Orange County Florida Sheriff's Office are now reaching their second end of life cycle. We have made provisions to replace them in the very near future.



## **Patrol Division**

### **Personnel**

In 2009, the Agency received a Federal COPS Grant to employ two additional Full-time Police Officers. These positions, along with one other vacant position, were hired from within the ranks of our Reserve Officers. Each new recruit is required to go through a 12 week training period in Patrol and a 1 week training period in Criminal Investigations. As a result of the extensive Field Training Program, Trainees and their Training Officers are required to spend a minimum of 544 hours per recruit. Upon completion of the Field Training Program, the Probationary Officers are capable of handling a variety of situations and incidents that they will encounter as a Police Officer at this Agency.



There are 3 new Reserve Officers at the Waynesville Police Department. We welcomed Jodie Wood, Eric Dickey, and Zach Faulkenberry this year in order to replace the Reserve Officers that were hired to fill the three positions. These new Officers are currently in training and are scheduled to complete their Field Training Program in the coming months. Reserve Officers enable the department to maintain adequate and safe manpower levels on each of the Patrol Squads when Officers are involved in training, attending schools, or other assignments. They also are able to assist in a variety of special assignments including Street Festivals, Athletic Events, Parades and other Community events as needed.

### **Vehicles**

We purchased 5 new Dodge Chargers to replace the Chargers that are currently being operated. The Dodge Charger has proven itself to be a reliable patrol vehicle. There have been very few maintenance issues and down time with these vehicles. The Dodge Durango's currently being utilized were extremely dependable and beneficial during the recent harsh winter conditions.

## **Traffic Programs**

The department participated in all of the Governors Highway Safety Programs that were run during the year of 2009. These programs were Click It or Ticket, Booze It and Lose It, and No Need to Speed. We have worked with Haywood Community College and their Criminal Justice Program to set up events for them during Spring Fling. We have utilized the Expo Trailer, The Convincer Crash Simulator, and the golf cart and impaired driving simulator goggles from the Governors Highway Safety Program.

There were 474 traffic and driving complaints reported to the department during 2009. This is compared to the 638 that were reported during 2008. Most calls are repeat callers in repeat areas. We have been able to combat a lot of the complaints due to the increased Officers working traffic. The Special Projects Unit has assisted greatly in this area and it has reduced the number of complaints in reference to traffic problems. We continue to utilize the Stealth Stat to measure the traffic in areas where complaints are called in. The Stealth Stat has a radar system connected to a statistic recording device. This device records each and every vehicle that passes while the unit is in operation. The data it records consists of the vehicles speed and the time in which the vehicle was recorded. As a result of recording the speeds accurately, it allows us to assess the number of actual speeders in a particular location. The tool is also being used to help the Town Engineer test the effectiveness of this traffic calming measures on East Street. The S.T.E.P. Program (Selective Traffic Enforcement Program) is also being utilized to deter motorist from speeding and to issue citations when appropriate.

During the past year, 114 persons were charged with Driving While Impaired. Drunk Driving continues to be an area of concern for not only the department, but the public in general.



## **DRE Program**

The Waynesville Police Department joined the Drug Evaluation and Classification Program adopted by the State of North Carolina. The program is in place in 35 other states and 3 countries. Sergeant Tim O'Neill was in the first class sponsored by the Forensic Test for Alcohol Branch of the Department of Health and Human Services of the State of North Carolina. Once he completed the intense school, he gained the title of Drug Recognition Expert. The goal of the program is to assist agencies with the problem of impaired drivers. In addition to Sergeant O'Neill, Officer Billy Benhart completed the DRE Program several years ago.

The problem of impaired drivers is not just being under the influence of alcohol. The ever-growing problem is that many people drive while under the influence of substances other than alcohol. The training that Tim received goes above the Standardized Field Sobriety Testing (SFST). The "evaluation" is a 12-step process that involves vital signs, the SFSTs, and an eye examination. Although Sgt. O'Neill is not a doctor, he is trained in how different categories of drugs affect a person's behavior, motor skills, pupil size (eye examination), and vital signs.

Sergeant O'Neill and Officer Billy Benhart have not only served the Waynesville Police Department, but have also assisted Canton P.D., Maggie Valley P.D., Clyde P.D., the Haywood County Sheriff's Office, Sylva P.D., the Jackson County Sheriff's Office, Fletcher P.D. and the Henderson County Sheriff's Office. Sgt. O'Neill has been in contact with the Macon County Sheriff's Office to assist during DWI Checkpoints in Franklin as well.



Sergeant O'Neill and Officer Benhart have been "on call" for any agency that their assistance. He has given countless hours to the program. Both Officers have continued their education in the area of this expertise by attending in service trainings offered throughout the state. Sergeant O'Neill also is a Certified Instructor in these vital fields.

## **K-9 Program**

Senior Officer Brandon Gilmore and Teddy continue to be an asset to the department in the detection and location of drugs and suspects. Teddy has been called to the scene of crimes in order to locate persons who have fled. Teddy has located individuals who were still within the general area where the crimes took place. Teddy has served the Waynesville Police Department diligently since 1999. This is an extremely long working span for a police K-9. Most K-9's are only in service for about 7-8 years. Due to the care that Officer Gilmore has given Teddy, he has given this agency and our community many years of dedicated service. With much regret we are faced with replacing Teddy during the 2010-2011 budget year.



In late 2006, a grant from the Cherokee Preservation Foundation and local contributions, we added another K-9 to our department. Levi is a 4 year old German Shepherd who was purchased in December 2006. Levi is being handled by Officer Heath Plemmons. Levi is trained to detect explosives and has been trained in tracking. This past year Officer Plemmons and Levi were called to Hickory Hollow Apts. to search for an elderly man with many physical illnesses. The man had been missing overnight and searchers were not able to locate him. Levi was deployed and within 45 minutes had located the man. The man was entangled in briars and unable to move. Due to his long exposure to the elements the man was hypothermic. Medical personnel on scene accredit Officer Plemmons and Levi with saving the life of the man.

Officer Plemmons and Levi were requested to assist other agencies in the area with either possible explosive devices or to clear a building for explosive devices. Some of the calls were as follows: Jackson County Harris Regional Medical Center, Western Carolina University, Graham County Sheriff's Office, Robbinsville High School, Robbinsville Elementary School and the Cherokee Reservation. Over the past year, Levi has been utilized multiple times by the US Secret Service to clear areas for dignitaries visiting Western North Carolina. Levi has distinguished himself and is now being requested by numerous Federal, State and local Agencies to prepare for dignitary visits and other high profile events. Both K-9 teams are fully trained and certified through the United States Police Canine Association.



## **Special Response Team (SRT)**

The S.R.T. Team has made major improvements this year. The team continues to train in areas of arrest warrant service, search warrant service, vehicle take downs, barricaded subjects, and many other high risk situations. The team has donated hundreds of hours to build an obstacle course to be used for physical fitness and agility training. The mandatory training by the team represented 864 hours. There was another estimated 2,400 hours of voluntary training during 2009. This represents the large sacrifices made by these officers and it reflects the professionalism and pride in the job they do. In November, seven members of the team traveled to Orange County Florida to train at the International S.W.A.T. Roundup. They were trained by teams from around the world. The training consisted of many different topics and scenarios such as dignitary protection, vehicle assault, bus assault, high speed handgun operation, tactical rifle training, and simulated training scenarios. During this trip, the members also competed in the International S.W.A.T. Roundup Competition. The competition consisted of 5 events. The events were Hostage Rescue, Pritchard Scramble, Officer Rescue, Tower Scramble, and the Obstacle Course. The team placed 38<sup>th</sup> out of 70 teams, finishing in front of many of the international teams and large agency teams. We represented the smallest agency to compete in the roundup.

The team hopes to be able to travel to this event again this year to take part in all of the training. This is training that would have cost us around \$10,800, if we would have hosted or sent our members to individual courses for the training. The majority of the money used for the training was collected through community donations.



2009 SWAT Round-up, Orlando, Fl



## **Training Facilities**

Physical fitness continues to be a major part of the everyday life of the officers at this department. With the regularly changing requirements by the State, Officers must continually increase their training. Therefore, the training facilities must also change to meet these requirements.

The moving target system has been successfully installed by the Officers with the help of the Electric Department from the Town of Waynesville. During 2009, the Officers met the State Firearms yearly qualification requirements using the new target system. Qualifying using the new target system improves the shooting skills of Officers by improving their speed and accuracy of firing their weapons.

The construction of the obstacle course was completed including several individual obstacles and an elevated shooting platform. The obstacle course serves as a training facility for the S.R.T. Team and any member of the department who wishes to utilize it.



## **Training**

The Waynesville Police Department places a high priority on remaining current in all aspects of training. Our Career Development Program reflects this commitment by requiring Officers to obtain a high degree of training in the pursuit of obtaining their General, Intermediate and Advanced Certificates from the North Carolina Training and Standards Division. In addition, promotions to Senior or Master Officer are dependent on the successful completion of the General Instructor Certificate and Field Training Officer Certification. This ensures that officers are kept appraised and updated on new techniques and tactics.

As noted earlier, 2009 was a very busy year for training new officers and dispatchers. Three part-time Officers and three full-time Officers were hired this past year. Developing and training new Officers for service is a crucial task requiring many training hours in a variety of topics. Our current Field Training Program consists of training in the areas of Communications, Investigations, Patrol, policy and procedure, the District Attorney's Office, court operations and evidence collection and processing. Our Field Training Officers and Instructors were kept busy and completed all training tasks with a high degree of professionalism. Dispatchers are required to have DCI training and receive DCI certification in order to retrieve information from the National Criminal Information Center.

All agency Officers completed the state mandated in-service training courses in 2009. The required courses consisted of Blood Borne Pathogens, Firearms, Juvenile Minority Sensitivity Training, Hazardous Materials, Autism Recognition Training, Legal Updates, Driver Training, Rapid Deployment, Response to the Active Shooter, and Domestic Violence Updates. In addition to the regular in-service training, the federal government required all emergency services workers to receive training in disaster management. All Officers now meet Federal Standards and our agency is in full compliance.

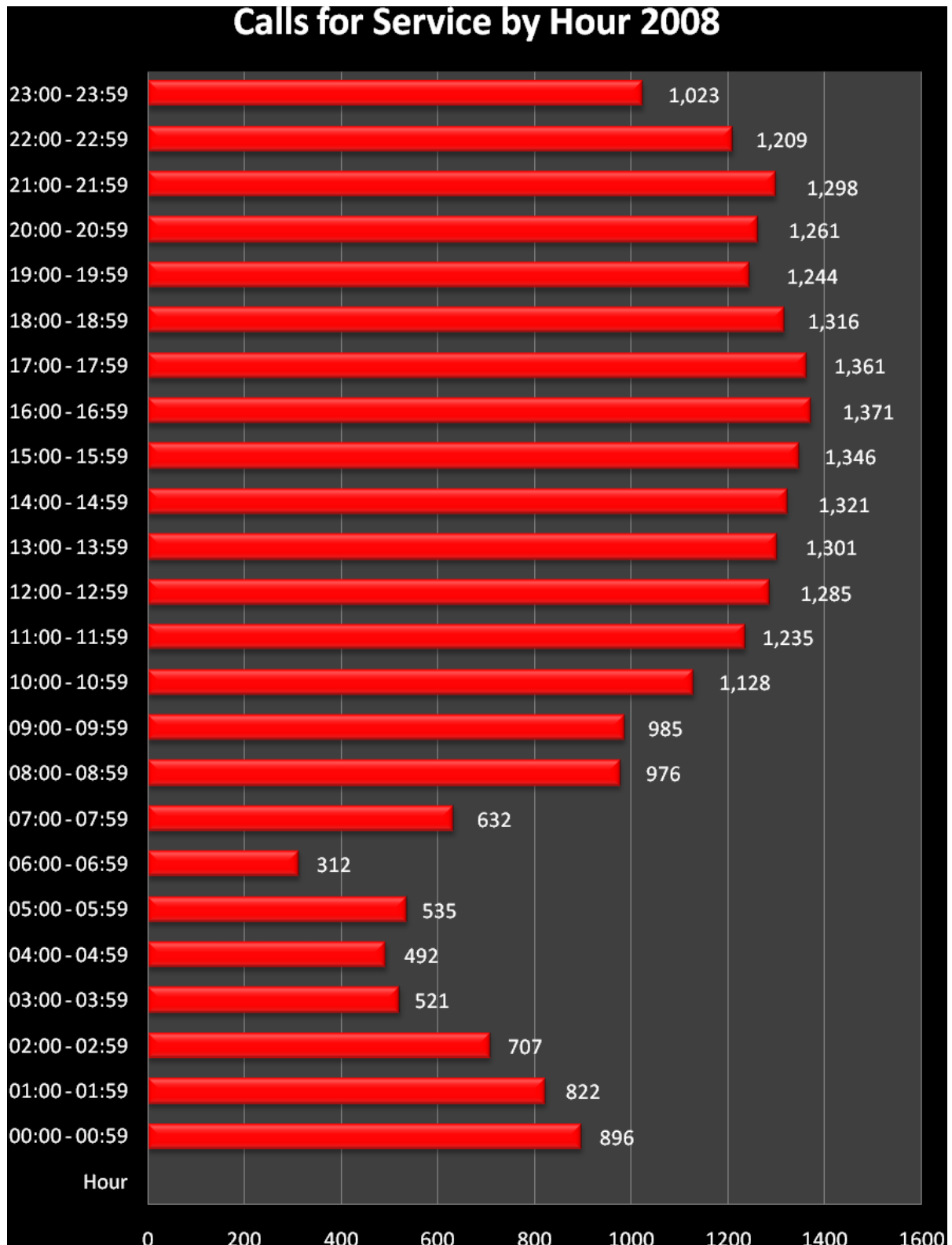
The department is partnered with the North Carolina Justice Academy and Haywood Community College to further ensure the training needs of our officers. Several of our officers currently instruct training courses at the academy.

## Calls for Service

In 2009, The Waynesville Police Department responded to **26,645** calls for service. These calls for service are slightly lower than the number of calls that were answered in 2008. The graph below highlights the various types of calls that were answered by Officers during the year. Waynesville Police Officers made 1,369 Arrests, which reflects about the same number of Arrests that were made from the previous year. Eight hundred twenty three (823) Citations were issued and they completed 835 Incident Reports. In addition, there were several areas that showed an increase in calls for service. They are as follows: Assisting other Departments, Traffic Stops and Citations Written.

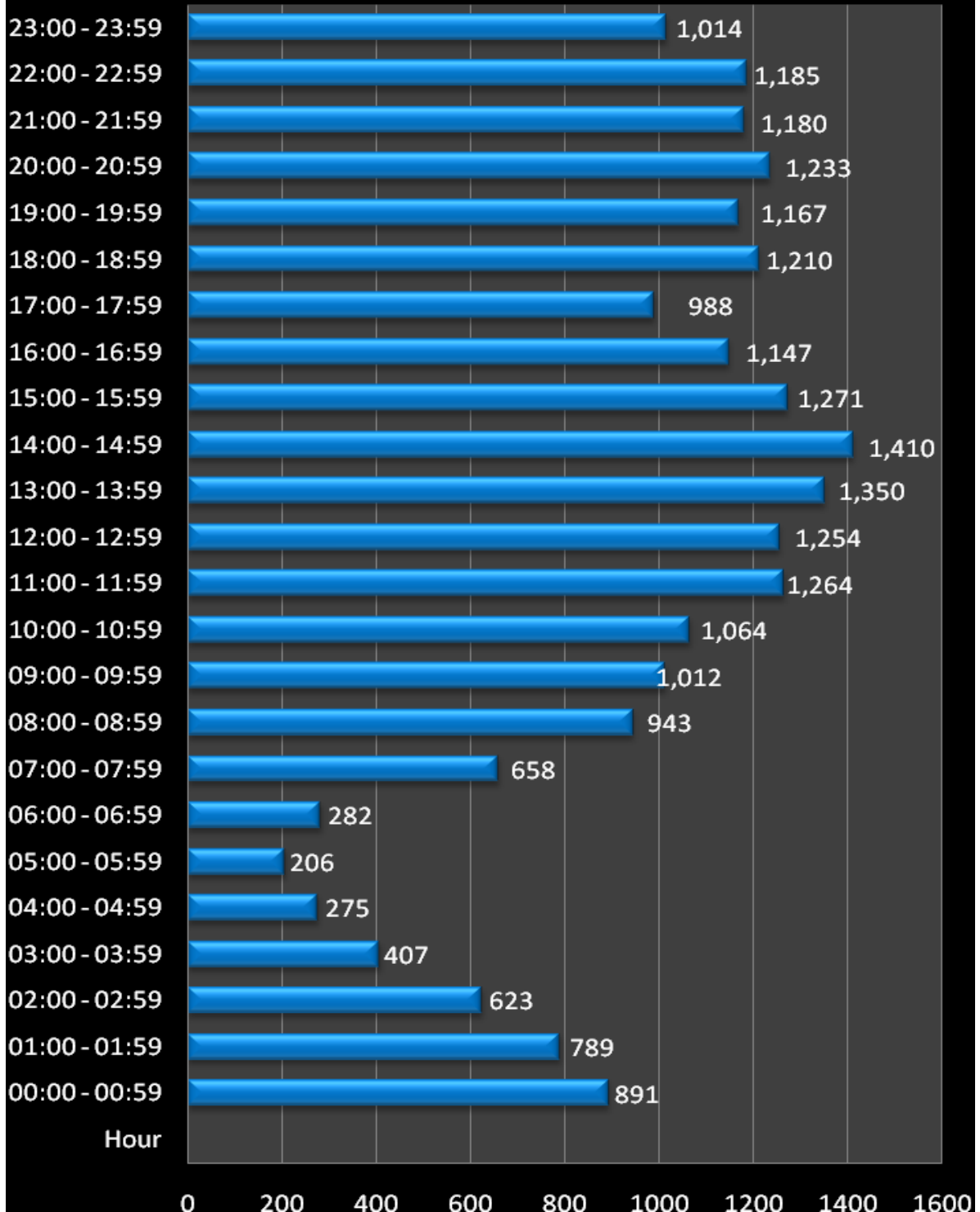
<b>Call Type</b>	<b>2009</b>	<b>2008</b>
<b>Accident Property Damage</b>	<b>640</b>	<b>638</b>
<b>Accident Personal Injury</b>	<b>70</b>	<b>84</b>
<b>Alarm</b>	<b>654</b>	<b>629</b>
<b>Assault</b>	<b>116</b>	<b>130</b>
<b>Assist other Department</b>	<b>854</b>	<b>687</b>
<b>B&amp;E</b>	<b>152</b>	<b>186</b>
<b>Domestic Disturbances</b>	<b>407</b>	<b>416</b>
<b>Drunk and Disorderly</b>	<b>335</b>	<b>475</b>
<b>DWI</b>	<b>114</b>	<b>139</b>
<b>Escorts</b>	<b>270</b>	<b>317</b>
<b>Fights</b>	<b>339</b>	<b>425</b>
<b>Harassment</b>	<b>245</b>	<b>291</b>
<b>Juvenile</b>	<b>163</b>	<b>373</b>
<b>Larceny</b>	<b>444</b>	<b>391</b>
<b>Miscellaneous Calls</b>	<b>1898</b>	<b>1482</b>
<b>Traffic Stops</b>	<b>3213</b>	<b>3040</b>
<b>Citations Written</b>	<b>1169</b>	<b>1097</b>
<b>Warrant Service</b>	<b>585</b>	<b>619</b>

**\*\* Calls for service indicate the number of calls that officers responded to in 2009. The Uniform Crime Index reflects data from Incident Based Reporting that The State Bureau of Investigations publishes.**

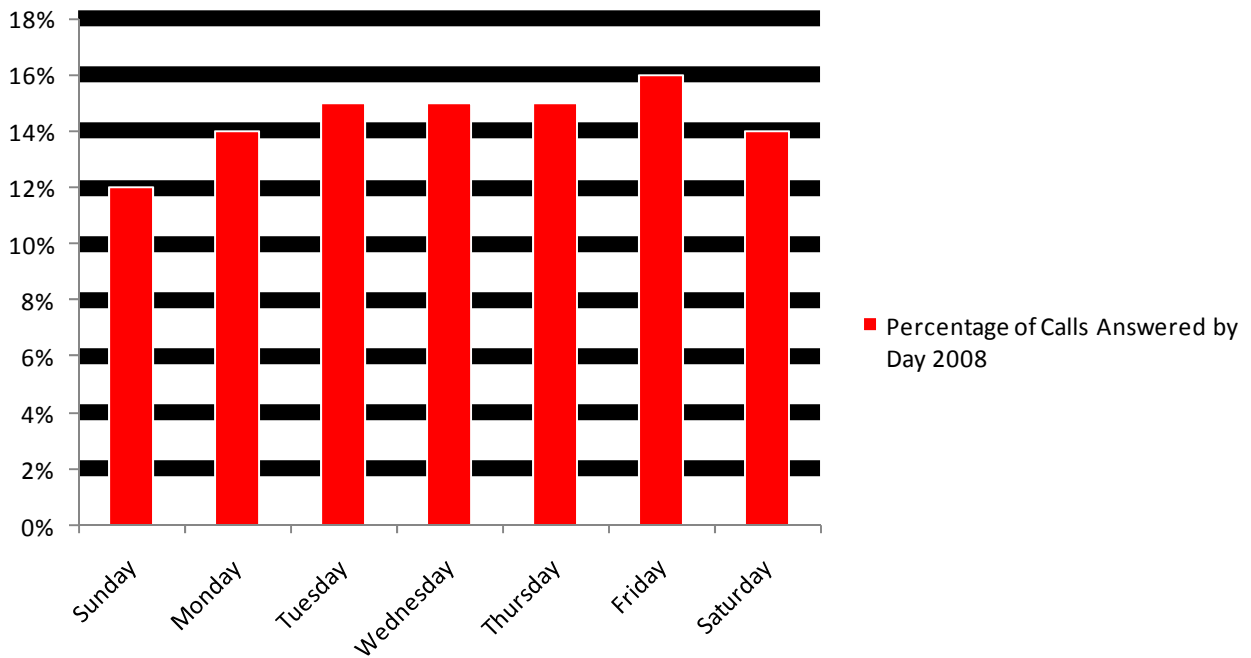




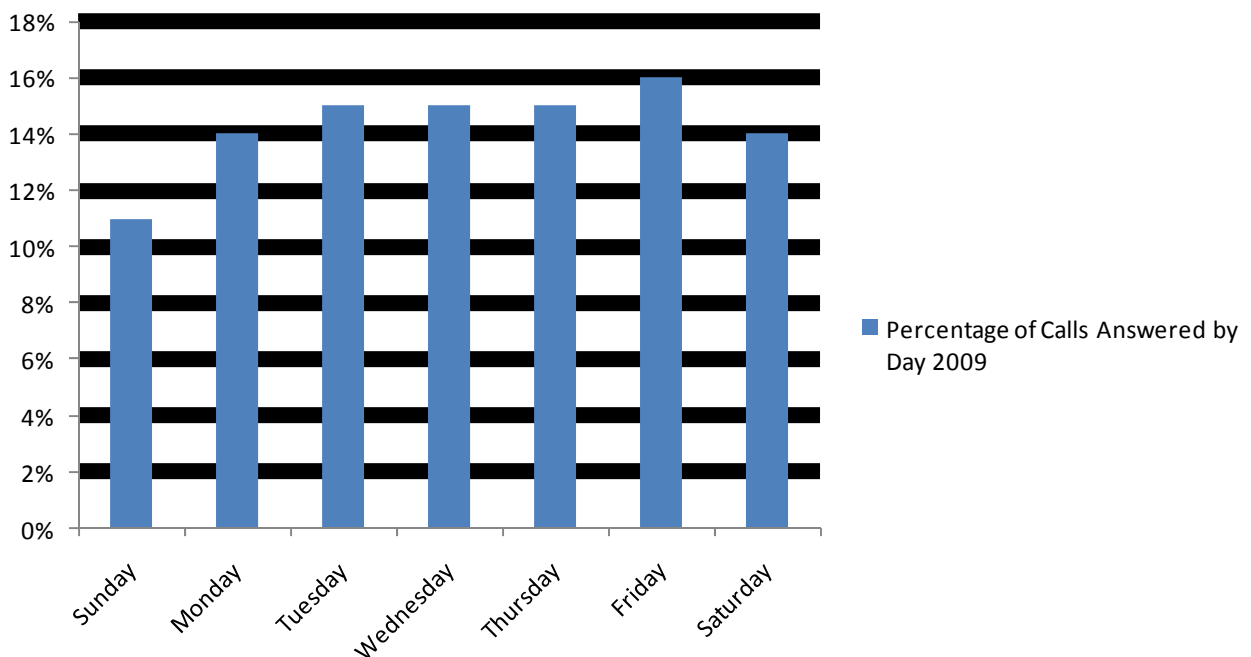
## Calls for Service by Hour 2009



**Percentage of Calls Answered by Day 2008**



**Percentage of Calls Answered by Day 2009**



## **Communications Section**

The Waynesville Police Department Communications dispatch all police and fire calls for service. In 2009, there were 26,645 police calls dispatched and 524 fire calls. In addition to dispatching calls, they are responsible for answering all other phone calls for the police and fire departments.

They are also responsible for all walk-in traffic and general inquiries from the public. All after-hours calls for Public Works are handled by our dispatchers. All dispatchers are certified through the NC Training and Standards Commission, Division of Criminal Information and are also certified as Emergency Medical Dispatchers.

Waynesville employs 4 full-time Dispatchers serving on an assigned squad and 2 full-time Dispatchers that rotate between squads:

Sherry Burnette Lowe	- A-Squad
Ricky Harris	- B-Squad
Sheila Trull	- C-Squad
Sarah Mehaffey	- D-Squad
Eric Pedrosa	- A & C Squad
Joni Davis	- B & D Squad



## **Administrative Assistant**

The position of Administrative Assistant provides clerical support for the Chief and administrative staff within the Waynesville Police Department. The Administrative Assistant greets and assists the public. She is also tasked with payroll, personnel, BLET Sponsorships, and scheduling the required hours for interns to complete his or her internship program.

Another important task for the Administrative Assistant is the hiring process, which includes background investigations, testing, and submitting all paperwork to Criminal Justice Training and Standards Division. The Waynesville Police Department strives to select the best candidates for employment. Being thorough with this procedure can be an arduous process in compiling the candidates' profile for the board's review. During 2009, the Administrative Assistant held three hiring processes and sponsored several students to attend BLET. Other essential duties include the Capital and Operating Budget and the Annual Report.

## **Records Section**

The Records Section serves the citizens of Waynesville in a variety of ways. In addition to receiving and responding to thousands of phone calls and inquiries, the Records Clerk routinely responds to requests for Police Incident Reports, Accident Reports, and Arrest Reports.

In addition to these responsibilities, the Records Clerk provides fingerprinting services to the public. The Records Clerk also routinely enters all Pawn Shop tickets and information into the database in order to assist investigators with tracking items that are being locally pawned. Some of the items pawned are often recovered stolen property.

Another important function of the Records Section is to ensure accurate, complete, and timely information processing into local, state, and federal crime databases. Routine audits of these systems ensure a high standard of accuracy within the section.





# Uniform Crime Index with comparative totals for 2008 & 2009

Year	Offense	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Totals
2008	Rape	1			1		1		3			1		7
2009	Rape						1		1		1	1	1	5
2008	Robbery				2	1	1	1		1		2		8
2009	Robbery				1		1	1		1		1	1	6
2008	Agg. Assault		3	1	1	6		1	2	1	1	3	2	21
2009	Agg. Assault		1	2	6		1	1	1	3	1			16
2008	Burglary	10	6	8	12	8	8	13	12	8	8	12	10	115
2009	Burglary	6	6	11	9	5	8	5	8	14	20	14	7	113
2008	Larceny	9	20	18	12	23	20	22	24	11	15	20	19	213
2009	Larceny	18	13	15	12	17	13	18	25	15	24	13	9	192
2008	MV Theft	1	3	3		3	1	2		1		1		15
2009	MV Theft	1	2		1	2	3		1		2			12
2008	Index Offenses	21	32	30	28	41	31	39	41	22	24	39	31	379
2009	Index Offenses	25	22	28	29	24	27	25	36	33	48	29	18	344
2008	Simple Assault	6	2	5	1	5		5	4	1	3	5	5	42
2009	Simple Assault	2	1	6	2	1	1	5	3	2	3	4	3	33
2008	Non-Index Offenses	6	2	5	1	5		5	4	1	3	5	5	42
2009	Non-Index Offenses	2	1	6	2	1	1	5	3	2	3	4	3	33
2008	Total Offenses	27	34	35	29	46	31	44	45	23	27	44	36	421
2009	Total Offenses	27	23	34	31	25	28	30	39	35	51	33	21	377

## **Community Programs**

### **Programs Currently in Operation within the Waynesville Police Department**

1. **Business Watch Program** - Officers went to businesses to obtain input, training, and ideas from the business owners instead of the police department telling the owners what we were going to do for them. The program started in the downtown area. In addition, we have obtained information and surveys from businesses in Hazelwood and Frog Level. We will eventually receive input from all businesses within the city limits.
2. **Neighborhood / Community Watch**
  - Security Surveys
  - Implementation and management of Community Watch programs
3. **Children's Safety**
  - **Amber Alert**
    - Practical Plan enacted through NC Legislature
    - Part of a nationwide system to locate missing children under 17 years of age who are believed to be abducted and in danger.
  - **Bicycle Safety Programs**
    - Hazelwood and Central Elementary Schools - 4th Grade Classes
    - WPD Sponsors Bicycle Rodeos during summer break.
    - Requests from clubs (Cub Scouts, church groups, neighborhoods, etc.)
  - **DARE**
    - 5th Grade Classes
    - 10 week curriculum building upon the relationships between students/police officers/parents/and teachers.
    - Curriculum covers:
      - Self-esteem, peer pressure issues, consequences of their actions, drug use, resisting violence, alcohol use, smoking, and resisting gang involvement.
4. **Eddie Eagle Firearms Safety Program**
  - K-3rd Grade
  - Firearms Safety/Firearms
5. **Operation Child Find (ID) Program**
  - Day Care Facilities
  - ID Card made for each child, fingerprints and photos made.
  - In excess of 500 children per year processed through the program.
6. **Explorer Post # 2398**
  - Boys and Girls 14-21 years of age
  - Volunteer and participate in community events / programs

**7. Civilian Police Academy**

- 1 time yearly
- 12 week program which each participant receives training in:
  - department overview
  - dispatch / communications
  - patrol operations
  - firearms
  - K-9 demonstration
  - self-defense
  - drugs / narcotics identification
  - DWI
  - domestic violence
  - criminal investigations
  - crime scene processing
- Graduates contribute greatly to the community through the alumni group
  - Declare War on Litter Week
  - 55 Alive Program (Senior Driving Training)
  - traffic/crowd assistance during festivals and other events
- Alumni group looking to expand into providing neighborhood patrol and parking enforcement

**8. Bike Patrols**

- Increase visibility in business areas and neighborhoods
- One officer from each squad trained to ride bikes
- Bikes donated from area insurance companies

**9. Neighborhood Office opened in Ninevah**

- Used for officers to meet with or interview neighborhood residents
- Visibility in the community
- Utilized as a community meeting place

**10. Chaplain Program**

- Assist officers and victims

**11. Distance Learning Program** at the police department. Officers attend classes at the department while working on their Associates Degree. Online courses are offered through WCU in order to obtain a Bachelor Degree in Criminal Justice.

- Haywood Community College
- Western Carolina University

**12. Shop with a Cop** – The Waynesville Police Department teamed with the Haywood County Sheriff's Office at Christmas this year. We were able to provide Christmas gifts and clothing for over 75 children throughout our community.

## Year At A Glance

With Comparative Totals for 2008 and 2009

	<u>2008</u>	<u>2009</u>
<b>Population</b>	<b>10,000</b>	<b>10,000</b>
<b>Sworn</b>		
<b>Full-Time</b>	<b>32</b>	<b>34</b>
<b>Part-Time *</b>	<b>8</b>	<b>8</b>
<b>Non-Sworn</b>		
<b>Full-Time</b>	<b>8</b>	<b>8</b>
<b>Part-Time</b>	<b>1</b>	<b>1</b>
<b>Calls for Service</b>	<b>27,139</b>	<b>26,645</b>
<b>Part 1 Crime**</b>	<b>380</b>	<b>344</b>
<b>Reported Vehicle Accidents</b>		
<b>Non-Injury</b>	<b>638</b>	<b>640</b>
<b>Injury</b>	<b>84</b>	<b>70</b>
<b>Fatal</b>	<b>1</b>	<b>0</b>
<b>Total</b>	<b>723</b>	<b>710</b>

\* Part-Time Sworn includes (1) Full-Time Watershed Employee

\*\* Part 1 Crime:

**Murder, Rape, Robbery, Aggravated Assault, Larceny, Motor Vehicle Theft**

## Police Officer's Prayer

As I go about my duty, God,  
Every step along the way,  
Help me make a difference  
In this world each passing day.

Give me a heart to be concerned,  
A mind that knows what is right.  
Give me the eyes and ears to see and hear  
The truth as in Your sight.

Give me protection from things unseen,  
Strength to face each test,  
Help me to stand for law and order,  
To daily do my best.

Give me the courage to defend the weak,  
Compassion for those oppressed.  
Help me lift up the ones who've stumbled,  
Give a hand to those who are distressed.

Give me grace to face my final hour,  
To give my life in service.  
Let your strong hand and loving heart  
Protect the ones that I hold dearest.

