



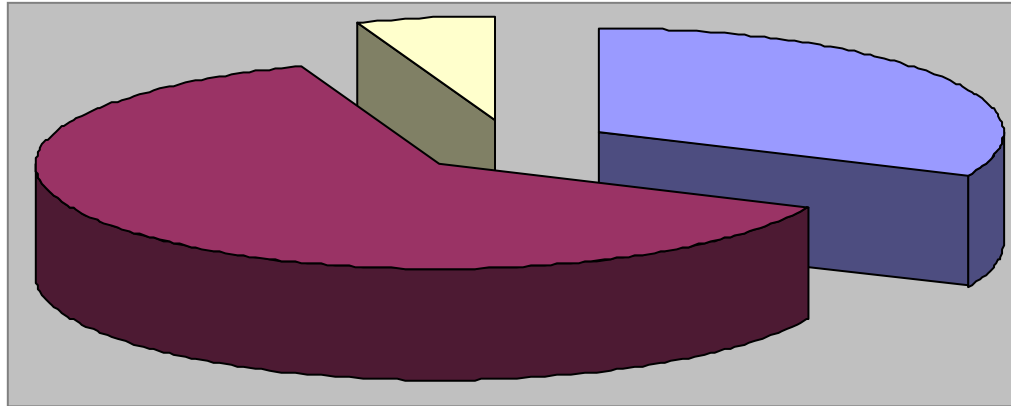
Parks and Recreation Department

**Evaluation Results**

**Customer Service**

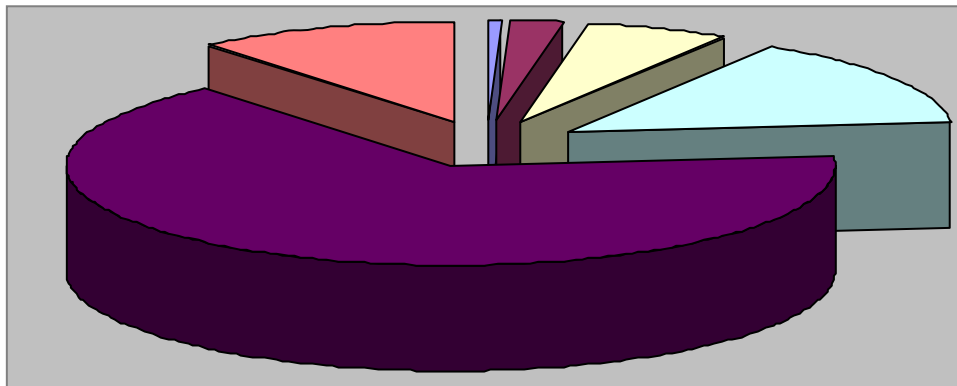
**2015**

# Total Response Demographics



■ Males ■ Females ■ No Reply

31.94% of the responses were males (46)  
 62.49% of the responses were females (90)  
 5.55% did not reply male or female (8)  
 Grand total: 144

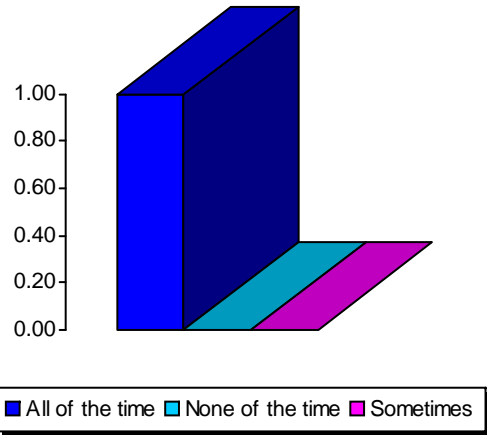


■ Ages 10 to 20 ■ Ages 21 to 30 ■ Ages 31 to 40  
 ■ Ages 41 to 50 ■ Ages 51 + ■ No Answer

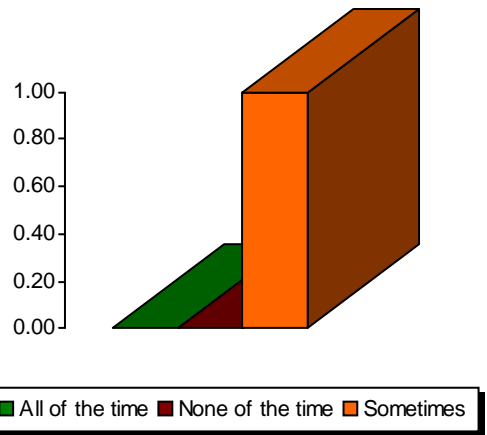
1 response from ages 10 to 20  
 3 responses from ages 21 to 30  
 9 responses from ages 31 to 40  
 21 responses from ages 41 to 50  
 95 responses from ages 51 +  
 16 did not reply age



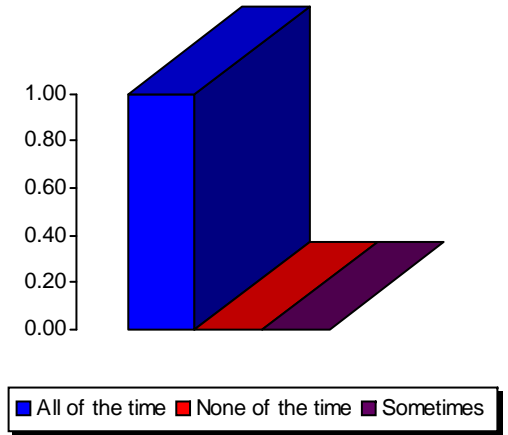
# Ages 10 to 20 Total Responses (1)



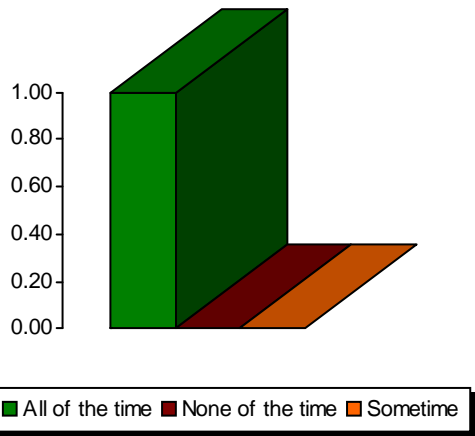
**Do you find our staff friendly?**



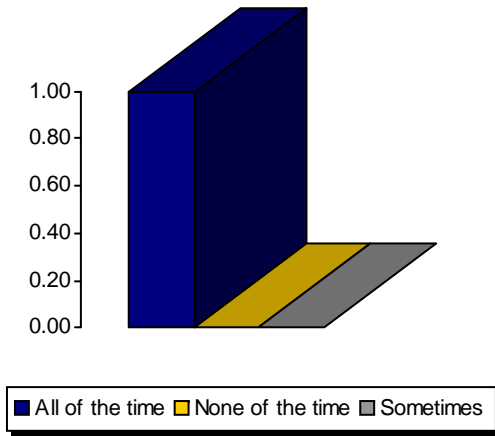
**Do you find our staff knowledgeable and informative?**



**Do you find our staff neat in appearance?**



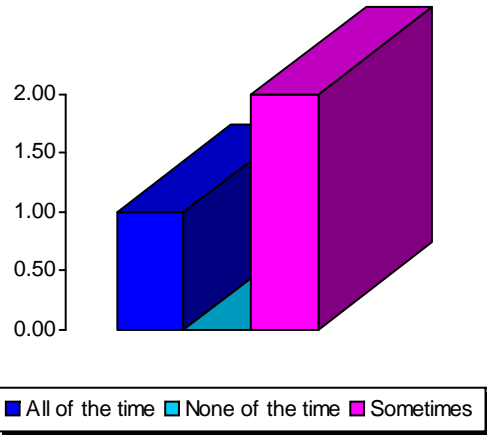
**Do we have enough staff at the right time?**



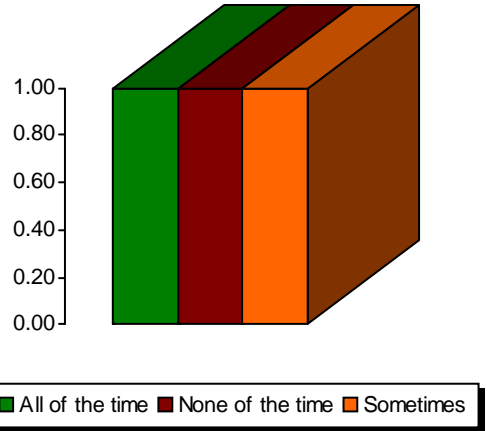
**Do you find our staff dressed professionally?**



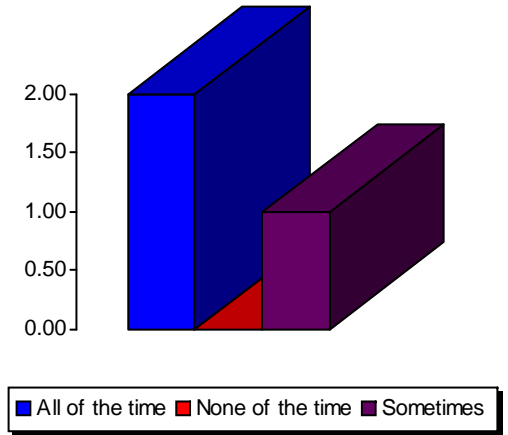
# Ages 21 to 30 Total Responses (3)



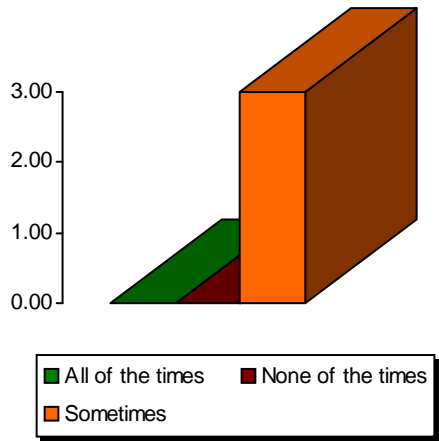
Do you find our staff friendly?



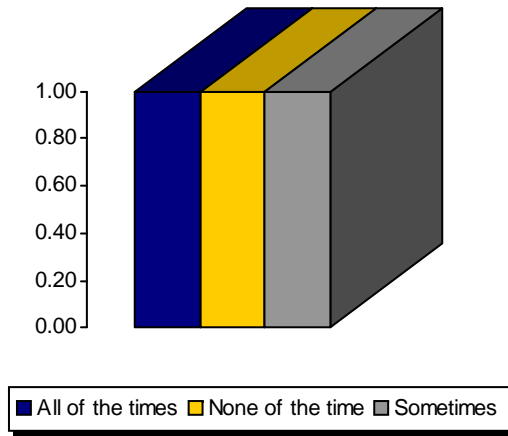
Do you find our staff knowledgeable and informative?



Do you find our staff neat in appearance?



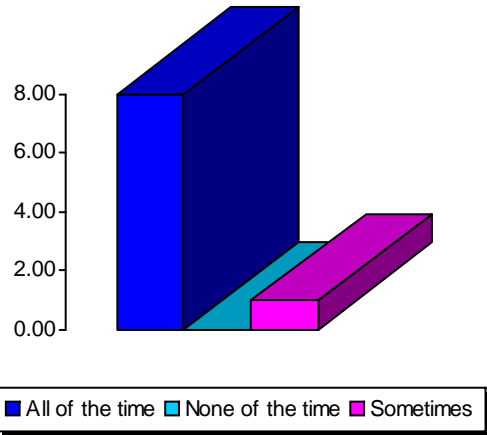
Do we have enough staff at the right time?



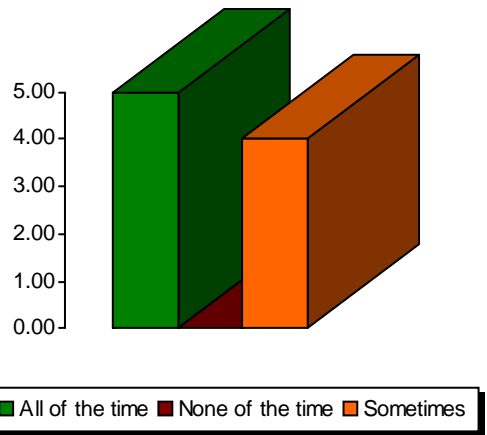
Do you find our staff dressed professionally?



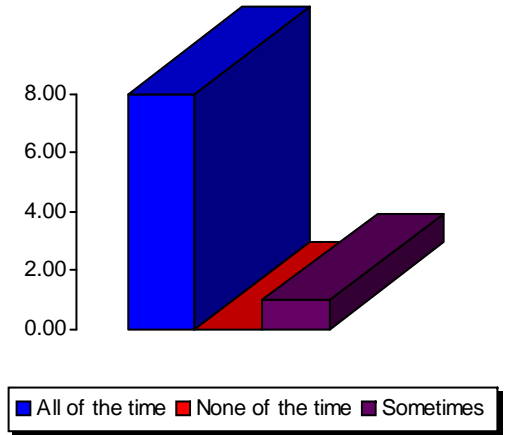
# Ages 31 to 40 Total Responses (9)



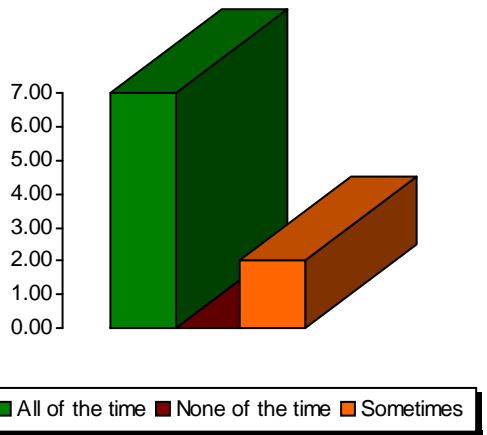
**Do you find our staff friendly?**



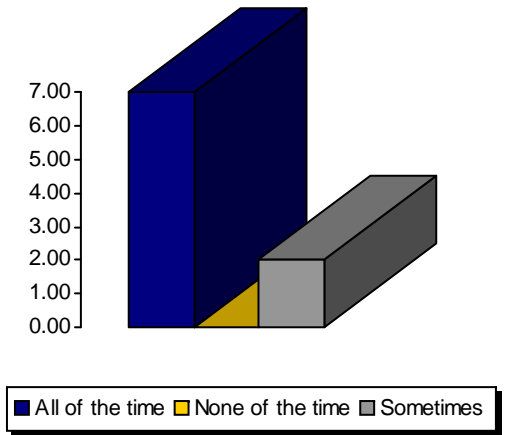
**Do you find our staff knowledgeable and informative?**



**Do you find our staff neat in appearance?**



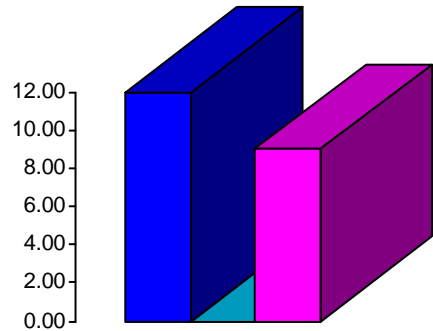
**Do we have enough staff at the right time?**



**Do you find our staff dressed professionally?**

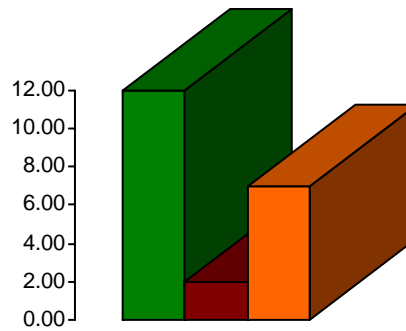


# Ages 41 to 50 Total Responses (21)



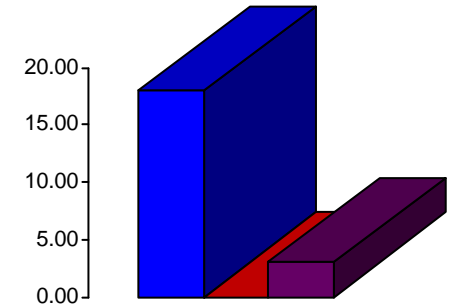
■ All of the time ■ None of the time ■ Sometimes

**Do you find our staff friendly?**



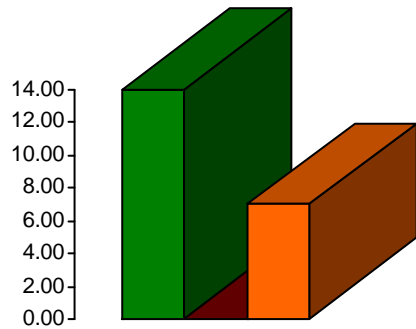
■ All of the time ■ None of the time ■ Sometimes

**Do you find our staff knowledgeable and informative?**



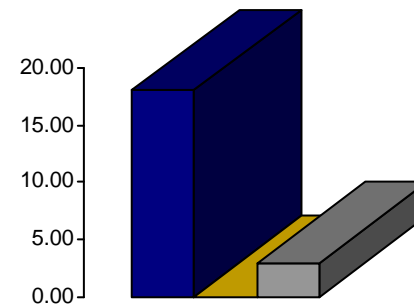
■ All of the time ■ None of the time ■ Sometimes

**Do you find our staff neat in appearance?**



■ All of the time ■ None of the time ■ Sometimes

**Do we have enough staff at the right time?**

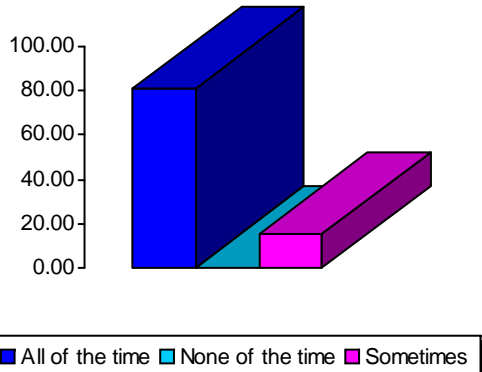


■ All of the time ■ None of the time ■ Sometimes

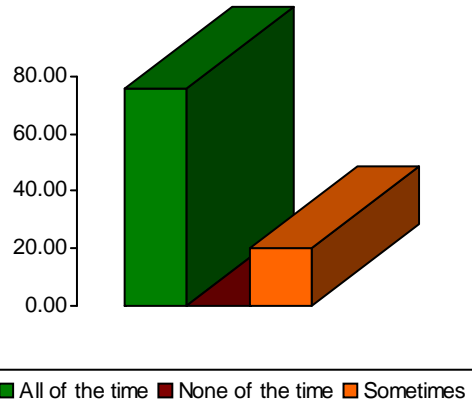
**Do you find our staff dressed professionally?**



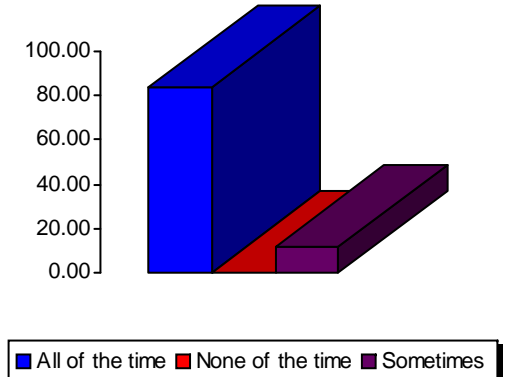
# Ages 51 + Total Responses (95)



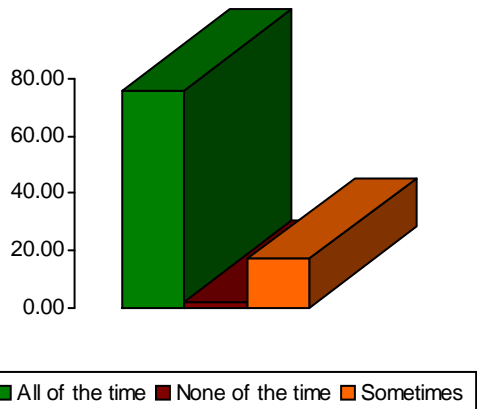
**Do you find our staff friendly?**



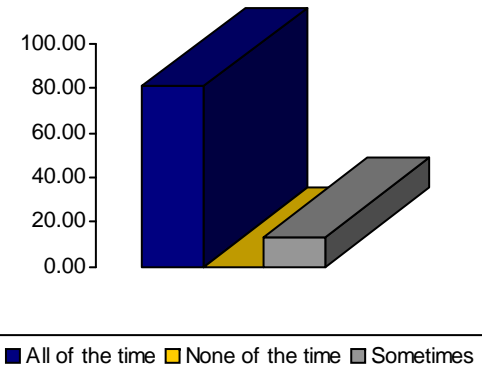
**Do you find our staff knowledgeable and informative?**



**Do you find our staff neat in appearance?**



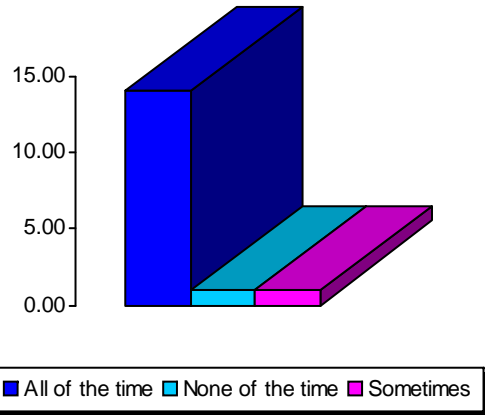
**Do we have enough staff at the right time?**



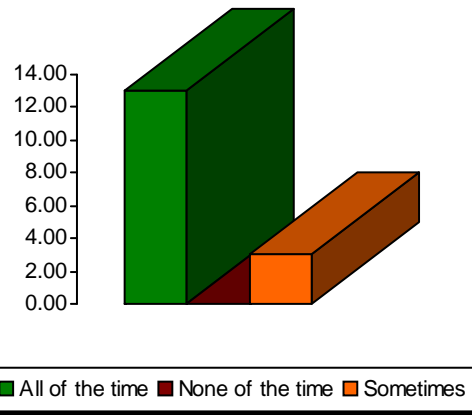
**Do you find our staff dressed professionally?**



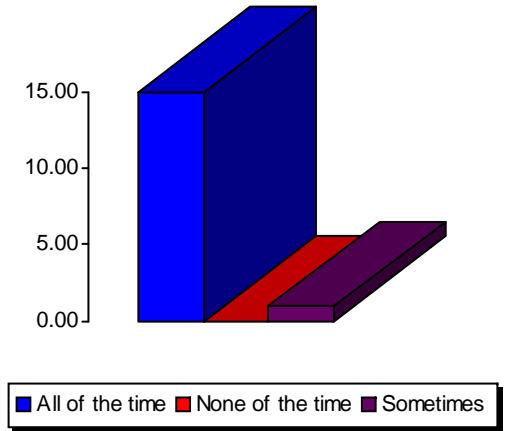
# No Age Response Total Responses (16)



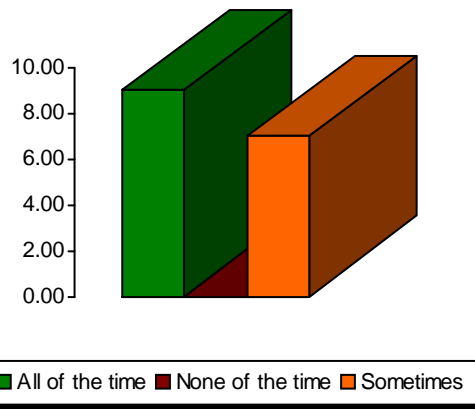
Do you find our staff friendly?



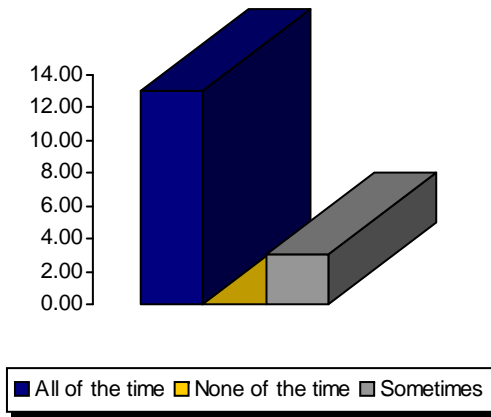
Do you find our staff knowledgeable and informative?



Do you find our staff neat in appearance?



Do we have enough staff at the right time?

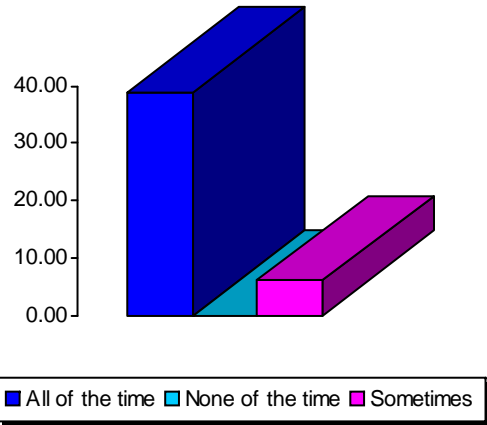


Do you find our staff dressed professionally?

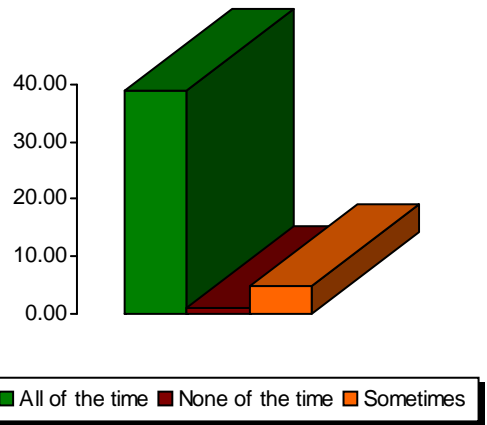




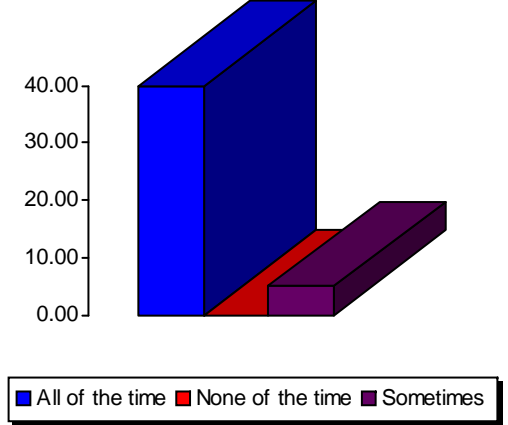
# Male Total Responses (46)



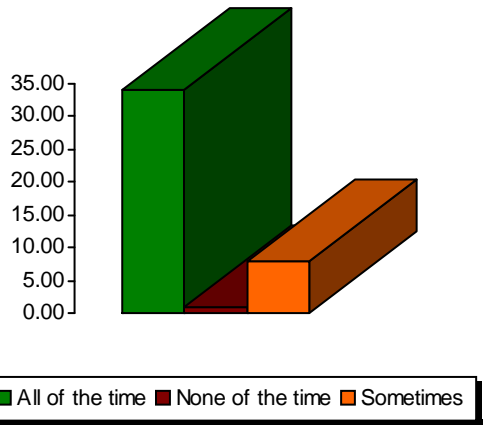
**Do you find our staff friendly?**



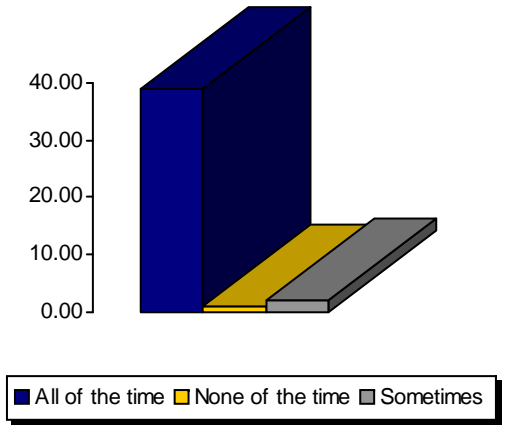
**Do you find our staff knowledgeable and informative?**



**Do you find our staff neat in appearance?**



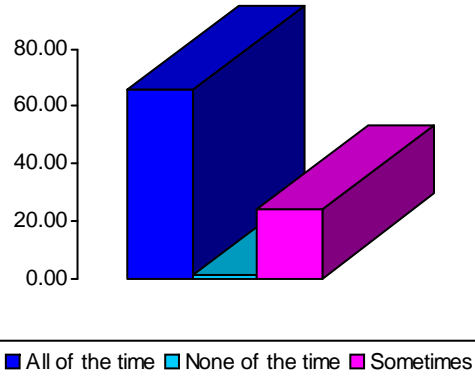
**Do we have enough staff at the right time?**



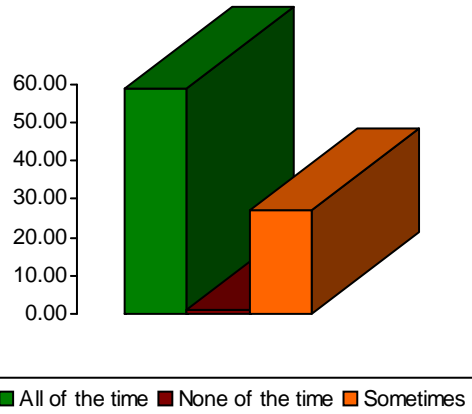
**Do you find our staff dressed professionally?**



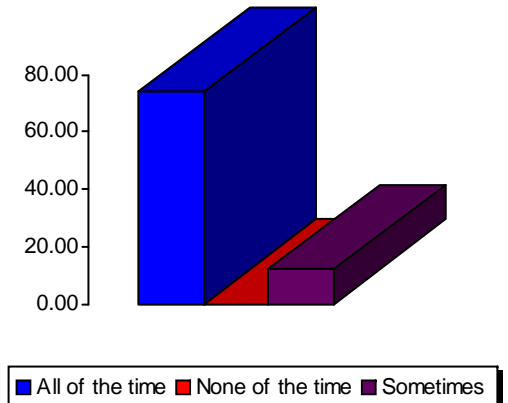
# Female Total Responses (90)



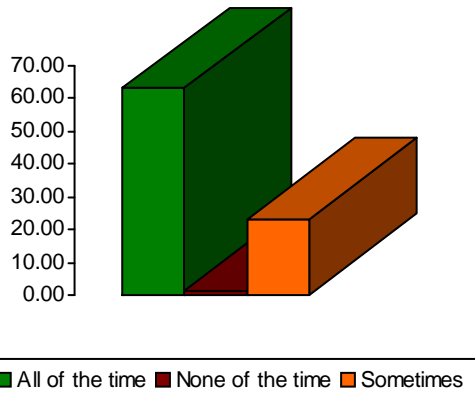
**Do you find our staff friendly?**



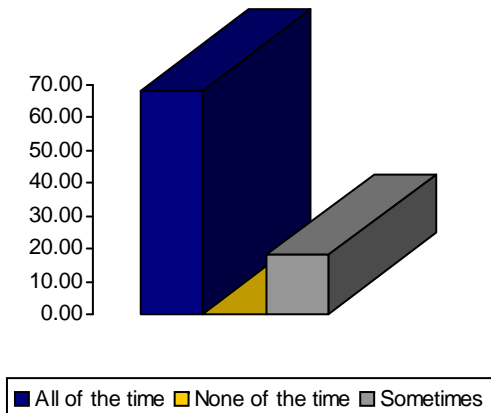
**Do you find our staff knowledgeable and informative?**



**Do you find our staff neat in appearance?**



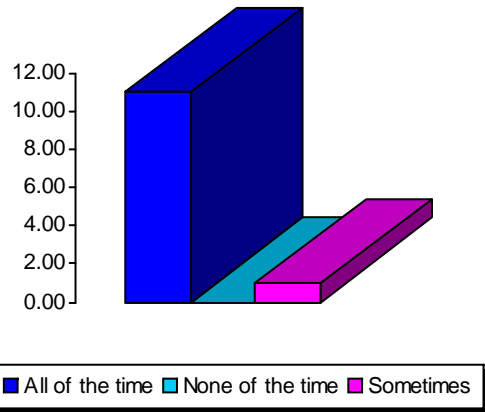
**Do we have enough staff at the right time?**



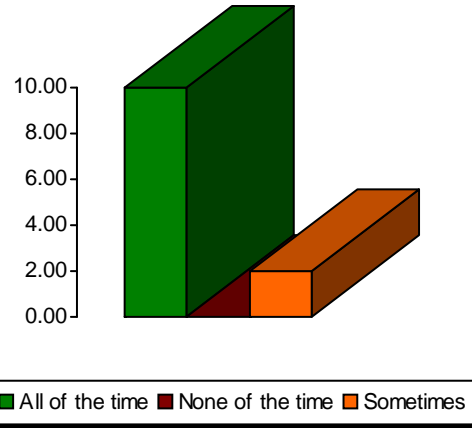
**Do you find our staff dressed professionally?**



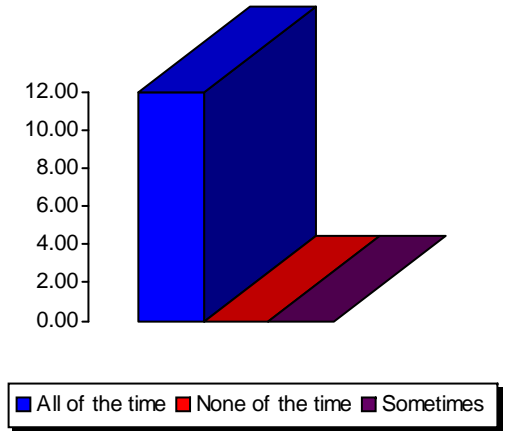
# Did Not Reply Male or Female Total Responses (8)



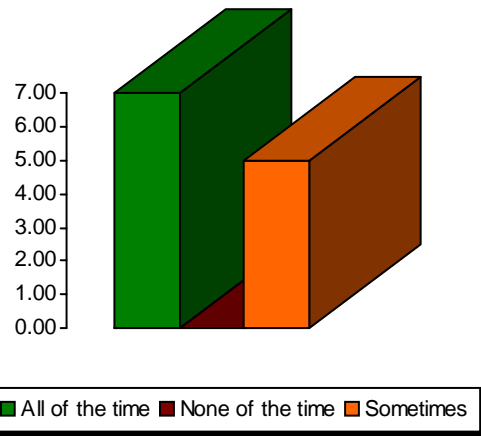
Do you find our staff friendly?



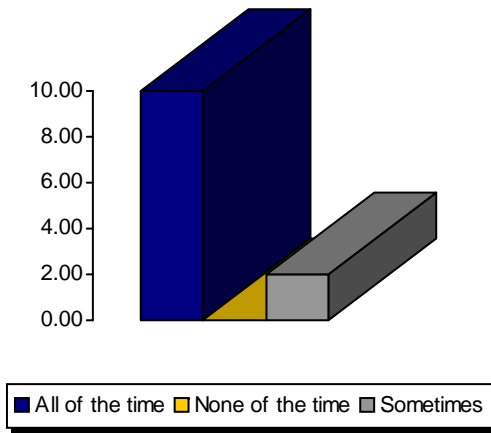
Do you find our staff knowledgeable and informative?



Do you find our staff neat in appearance?



Do we have enough staff at the right time?



Do you find our staff dressed professionally?