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**VILLAGE OF SUGAR GROVE  
BOARD REPORT**

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**TO:** VILLAGE PRESIDENT & BOARD OF TRUSTEES  
**FROM:** PATRICK ROLLINS, CHIEF OF POLICE  
**SUBJECT:** DISCUSSION: TO APPROVE A QUOTE FOR LIVESCAN FINGERPRINT REPLACEMENT  
**AGENDA:** MARCH 18, 2025, REGULAR MEETING  
**DATE:** MARCH 10, 2025

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**ISSUE**

Should the Village/Board authorize the approval of the replacement Livescan “fingerprinting” device and its peripherals through iTouch Biometrics.

**DISCUSSION**

The Police Department’s Fingerprint Livescan device was purchased in 2014. The current Livescan system has surpassed its recommended lifespan. Our current device is no longer supported under a maintenance agreement.

The State requires all Felonies, Class A and Class B arrests be fingerprinted. Some agencies print for local ordinances as well. Having a person’s fingerprints on file assists law enforcement in the long run when needing an AFIS submission for matching a fingerprint left behind at a crime scene, lifted, submitted and evaluated to see if it matches someone in the system, The State uses fingerprints (not names of the individuals) to create a Criminal Record. Fingerprints are essential in law enforcement and the court system.

Livescans have made our job more efficient and timelier in processing individuals from the older method of rolled ink printing on fingerprint cards. Livescan software have a built-in notification control if a fingerprint taken is not readable/acceptable for electronic transmission. The officer is instructed to re-take that specific fingerprint if determined that it is not acceptable for submission in real time. Submissions are then electronically sent and housed by the State’s Bureau of Identification.

At times, we have individuals with no identification on themselves and we need to first perform what is called a “Fingerprint Inquiry” to the State. Having a Livescan device and taking the prints of the individual at the police station can be turned around in approximately 15- 20 minutes. Behind the scenes, automated fingerprint identification

takes place and is matched up against records stored in the State/National databases. Compared to individuals that have their fingerprints ink rolled, than faxed or sent through the mail can take days to weeks to months to get an official response back.

Livescan devices are able to integrated with our Records Management System so that duplicate data entry information does not have to be re-typed into the other system, streamlining the processing saving time and improving efficiency.

In 2014, Geneva, St. Charles, Batavia and Sugar Grove all bought the same Livescan system for cost efficiencies and interface ease, as we all use the same Records Management System hosted in Batavia. Geneva has already transitioned over to iTouch Biometrics. They have been running on their new platform and have high praise for iTouch Biometrics. The police department received a quote from iTouch Biometrics in the amount of \$22,2635.00 for the livescan, cabinet, printer and peripherals. iTouch Biometrics and our records management software Tyler/New World Systems have modules that allow the two systems to upload data from the Livescan into our Records Management platform.

## **COST**

The recommended Livescan replacement is included in the approved Fiscal Year 24-25 capital budget. The quote from iTouch Biometrics is \$22,635.00.

## **RECOMMENDATION**

That the Board provides direction to staff about the replacement purchase of the Livescan device and peripherals for authorizing resolution 2025-0418PD-1 with iTouch Biometrics to occur at the next Board Meeting.



**RESOLUTION NO. 2025-0418PD1**

**VILLAGE OF SUGAR GROVE, KANE COUNTY, ILLINOIS**

**RESOLUTION AUTHORIZING EXECUTION OF AN AGREEMENT WITH  
iTouch Biometrics.**

**WHEREAS**, the Village of Sugar Grove Board of Trustees find that it is in the best interest of the Village to purchase Livescan Equipment, Software, and Hardware Peripherals for the Sugar Grove Police Department.

**NOW, THEREFORE, BE IT RESOLVED** by the President and Board of Trustees of the Village of Sugar Grove, Kane County, Illinois, as follows:

The Chief of Police and/or his designee are hereby authorized to execute a contract/agreement on behalf of the Village with iTouch biometrics for the purchase of Livescan Equipment, Software, and Hardware Peripherals

**PASSED AND APPROVED** by the President and Board of Trustees of the Village of Sugar Grove, Kane County, Illinois, at a regular meeting thereof held on the 15th day of April 2025.

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Jennifer Konen, President of the Board of  
Trustees of the Village of Sugar Grove, Kane  
County, Illinois

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ATTEST: Traci Conti, Clerk

Village of Sugar Grove

|                         | Aye | Nay | Absent | Abstain |
|-------------------------|-----|-----|--------|---------|
| Trustee Matthew Bonnie  | ___ | ___ | ___    | ___     |
| Trustee Sean Herron     | ___ | ___ | ___    | ___     |
| Trustee Heidi Lendi     | ___ | ___ | ___    | ___     |
| Trustee Michael Schomas | ___ | ___ | ___    | ___     |
| Trustee Sean Michels    | ___ | ___ | ___    | ___     |
| Trustee James White     | ___ | ___ | ___    | ___     |