VILLAGE OF SUGAR GROVE BOARD REPORT

TO: VILLAGE PRESIDENT & BOARD OF TRUSTEES

FROM: BRENT EICHELBERGER, VILLAGE ADMINISTRATOR

ALISON MURPHY, ASSISTANT TO THE VILLAGE ADMINISTRATOR/

VILLAGE CLERK

SUBJECT: APPROVAL: PURCHASE OF VILLAGE HALL FURNITURE

AGENDA: FEBRUARY 15, 2022 REGULAR BOARD MEETING

DATE: FEBRUARY 4, 2022

ISSUE

Should the Village Board approve the purchase of a lunchroom table and four chairs and a conference room table with grommets and ten chairs for Village Hall.

DISCUSSION

At the December 7, 2021 Village Board meeting, the Board discussed additional expenditures in FY2022 based on the mid-year budget projections. The Board reached consensus to move forward with the purchase of office furniture for Village Hall. On February 1, 2022, the Board further discussed the purchase of a lunchroom table and chairs and a conference table and chairs and directed staff to bring the purchase back for approval without the inclusion of grommets for in-table electric.

On February 4, the department directors and Village President attended a meeting offsite at which they viewed a table with the power grommets included. After attending the meeting and seeing the table set-up, the Police Department now feels that the grommets will be a benefit when they move into the Administration portion of the building and, as such, the grommets are included in the quote for approval.

The purchase cost includes a one year warranty in defects and workmanship from Henricksen in addition to the manufacturers' warranties (see attached). Staff did discuss buy back options for our current furniture, however, the vendor indicated that resale operators work in larger volumes and do not take one-off items. Staff is pursuing other options to donate the current furniture.

This purchase does not include office chairs for the Police Department as they continue to work with the vendor to find suitable options.

COST

The cost of the furniture is \$11,106.91.00 as detailed in the attached quote. The cost to run the power and data to the center of the conference room is \$2,800 as well as additional costs (saw rental, concrete, drywall repairs and paint) completed by Public Works staff.

RECOMMENDATION

That the Village Board approve the purchase of a lunchroom table and four chairs and a conference room table with grommets and ten chairs for Village Hall for \$11,106.91.00 from Henricksen.



Quote

Quoted To:

VILLAGE OF SUGAR GROVE

10 MUNICIPAL DRIVE SUGAR GROVE, IL 60554 Account Executive:

PHIL WOLVERTONP.WOLVERTON@HENRICKSEN.COM

630.875.1057

Date: 2/1/2022

Quote # 22011324

VILLAGE SUGAR GROVE

Ship To:

VILLAGE OF SUGAR GROVE

10 MUNICIPAL DRIVE SUGAR GROVE, IL 60554 Project Coordinator:

MWL TEAM

MWLTEAM@HENRICKSEN.COM

630.875.0288

1101 West Thorndale Avenue Itasca, Illinois 60143

#	MFG	QTY	MODEL	DESCRIPTION	UNIT	EXTENDED
1	HSN	10	німми	lgn 2.0 Mid-back Upholstered (non lumbar)	\$315.00	\$3,150.00
			.Y2	Advanced Synchro- Tilt		
			.F	Arm: Fixed		
			.H	Hard Caster		
			\$(1)	Gr 1 UPH		
			.CU	Centurion		
			19	COLOR: Iron Ore		
			.NL	No Lumbar		
			.SB	Base: Standard Base		
			.T	Frame: Black		
2	NLT	1	WWN48144BTL	WAVEWORKS,48DX144W,CONFERENCE TOP,BOAT,HPL	\$2,455.56	\$2,455.56
			V793	SOFTENED PVC,ACORN		
			Χ	NO GROMMET		
			Χ	NO MODIFIED DEPTH (STANDARD)		
			Χ	NO MODIFIED WIDTH (STANDARD)		
			STD	STANDARD LAMINATE		
			793	ACORN		
3	NLT	1	10N144PNKL	UNIVERSAL,FOR 144W TOP,PANEL BASE KIT,LAMINATE	\$1,681.37	\$1,681.37
			P1	BASIC		
			Χ	NO MODIFIED WIDTH (STANDARD)		
			793	ACORN		
4	BYR	2	GROMMET	Silver Grommet - Power/HDMI/USB/DATA	\$400.00	\$800.00
5	SOI	4	1011FT2.US	Lumin, Wire Rod Frame, Upholstered Seat & Plastic Back, Armless	\$189.00	\$756.00
			FC15	Chrome Frame		
			CGRF	Clear Glides w/ Felt		
			~	No Tablet Upgrade		
			SC8	Slate		
			~	No Selection		
			FG2	Fabric Grade 2		
			SLIDE	Slide Standard Color Selection		
			NICKEL	Slide Nickel		
			~	Std Packaging		

22011324 Page 1 of 4

6	NL2	1	WW3672WSSDLL	WAVEWORKS,36DX72W,SURFACE,RECTANGULAR,TFL	\$575.00	\$575.00
			М	MAIN		
			V793	SOFTENED PVC,ACORN		
			Χ	NO GROMMET		
			Χ	NO WIRE MANAGER		
			Χ	NO MODIFIED DEPTH (STANDARD)		
			Χ	NO MODIFIED WIDTH (STANDARD)		
			STD	STANDARD LAMINATE		
			793	ACORN		
7	SPT	4	SQ-RH	Square post leg with corner mounting plate; column size 2-3/8" x 2-3/8", le	\$0.00	\$0.00
			MS	Metallic Silver		
8	AWS	1	Z5SC72	60W External Supt Channel for 72W W/S	\$0.00	\$0.00
9	ALS	1	INCL FREIGHT	ALLSTEEL	\$0.00	\$0.00
10	HON	1	INCL FREIGHT	HON	\$0.00	\$0.00
11	BYR	1	INCL FREIGHT	BYRNE	\$0.00	\$0.00
12	NOF	1	INCL FREIGHT	NATIONAL	\$0.00	\$0.00
13	SIT	1	INCL FREIGHT	SITONIT	\$0.00	\$0.00
14	SPT	1	PLUS FREIGHT	SPECIAL T	\$75.00	\$75.00
15	CI	1	INSTALL	Receive, Deliver, and Install during regular hours	\$925.00	\$925.00
				PLUS ALLSTEEL SURCHARGE	\$0.75	\$0.75
				PLUS NATIONAL SURCHARGE	\$688.23	\$688.23

Total: \$11,106.91

50% Down Payment Required Upon Order Placement

We appreciate the opportunity to be of	service to your organization. Respectf	ully submitted by Henricksen.
Please sign below accepting Terms & C	onditions authorizing Henricksen to pr	oceed with order placement.
Signature:	Organization:	Date:

Due to unprecedented temporary global supply chain interruptions, product lead times may be extended and are subject to change on short notice. Henricksen will request the best available lead times, communicate to all stakeholders, and manage delays with diligence. We appreciate your continued business, patience, and understanding.

Pricing on this quote will be held for 15 days from the date of issue.

22011324 Page 2 of 4

Terms + Conditions

The Terms and Conditions of Sale apply to this contract and quotation unless amended or changed in writing and attached hereto.

- Prices quoted are held for a period of 15 days.
- 2. Installation pricing is based upon non-union labor rates, unless otherwise specified.
- Freight, delivery, installation, and taxes are not included in the price of the products and will be added to invoices, if applicable.
- A 50% deposit shall be provided upon entering of any order. No interest shall accrue against such deposit. The remaining 50% of total will be invoiced upon product being shipped by manufacturer.
- 5. Terms of sale are net 15 days from date of invoices. Invoices will be tendered in full on all items received or being held at our warehouse. A service charge of 1.5% per month (18% annual percentage rate) will be added to all unpaid invoices beyond 30 days from invoice date. Payment by credit card will result in the additional costs to be passed on to the Customer.
- Design and product application services are included in product pricing within two revisions. Additional design work is to be billed at an hourly rate.
- No payment shall be withheld on any invoice beyond the selling price of the specific merchandise not delivered or subject to repair and/or replacement.
- All sales are final. Orders cannot be cancelled except by mutual consent. Resulting cancellation and/or restocking charges imposed by the manufacturer shall be paid by the Customer.
- All requests for changes in quantity or specification shall be in writing and are subject to our approval.
- 10. We will coordinate shipments to arrive just before the scheduled installation date and provide warehousing for merchandise shipped to our warehouse for a period of no greater than 30 days beyond the original installation date, without charge to you. Beyond 30 days, we will provide warehousing at a rate to be agreed upon.
- 11. Direct power connection to building circuitry to be provided through owner. Some facilities may require union electrician to hardwire building electric to furniture base feed and panel to panel electrical connections. Owner assumes the cost for any electrical permits that need to be pulled and additional labor required. Permit fees incurred for installing the furniture may result in an additional charge to the Customer.
- In the event that construction delays or other causes not within our control force postponement of the installation, the

- merchandise will be stored until installation can be resumed and will be considered accepted by you for purpose of payment. In such event, you have the right to withhold 5% of the invoice amount against completion of delivery.
- 13. On direct shipments, not including installation, the Customer will receive and install. It will be Customer's responsibility to inspect the merchandise and file freight claims. We cannot be held liable for cost of repairs and/or replacement of damaged goods.
- 14. Delivery and installation will be made during normal working hours of 7:00 - 4:00. Additional labor costs resulting from overtime work performed at your request or after 4:00 and on weekends will be paid by the Customer
- Installation is to include merchandise purchased on this order only and does not include moving or handling of existing furnishings, machines, etc.
- 16. When furnishings are delivered and brought onto the job site, they shall be inspected and conditionally accepted by you. The responsibility for the security and the protection of the delivered goods shall pass to you. Any exceptions shall be reported in writing immediately.
- 17. The job site shall be clean, clear, and free of debris prior to installation. Exceptional delivery and installation encumbrances will result in extra charges. The job site shall also be free of the interference of all trades in the work areas.
- Electric current, light, heat, hoisting and/or elevator service and suitable unobstructed dock space and secured staging areas will be furnished by the Customer without charge.
- 19. If staging / storage areas provided at the job site are inconveniently located, are on another floor from where the work is to be done, or if products must be walked up or down stairs, or if the merchandise must be moved due to the progress of other trades, or at your request or if we are required to move, or handle existing furniture, the additional cost of moving and transporting shall be paid by the Customer.
- 20. Our ability to erect or assemble furnishings is dependent upon jurisdictional agreements between trade unions at the job site. If trade regulations require employing tradesmen to complete the installation, the additional cost will be paid by the Customer.
- 21. We agree to completely install the furnishings according to the final floor plan. Any changes to the final plan will be provided

- prior to the installation date. Once the installation has begun, the Customer agrees to assume any expenses incurred by us due to changes made at your request or for any reason beyond our control. Work will not be completed until there is a signed change order to approve the work.
- All furnishings will be left clean and in working order. All cartoning and packaging materials will be removed, and the premises will be left broom clean.
- 23. All furnishings are warranted to be free from defects in materials or workmanship for a period of twelve (12) months from date of delivery. We will arrange for the repair or replacement of defective items or those inadvertently damaged by us during installation. We will act as your agent in the event claims concerning damaged and/or defective materials and/or workmanship made within the warranty periods as stated by the particular manufacturer, supplier, or fabricator. There are no expressed or implied warranties.
- 24. No liability shall accrue against Henricksen as a result of any breach of these Terms and Conditions resulting from any strike, lockout, work stoppage, accident, act of God or other delays beyond our control. We do not assume any liability for consequential damages or loss of anticipatory profits resulting from the use of the merchandise or delay in its delivery and installation, or for the misuse or abuse by the Customer.
- 25. There are no express or implied warranties. All warranties (statutory, express or implied), including without limitation any warranty of fitness for a particular purpose, are specifically disclaimed. Any warranties by the manufacturer of the merchandise ("Manufacturer") are hereby assigned to the customer ("Customer") to the extent such warranties can be assigned. Any warranty claims by Customer must be brought against Manufacturer. All sales are final. All requests for changes in quantity or specification shall be in writing and subject to the approval of Manufacturer and/or Henricksen. Any resulting charges imposed by Manufacturer will be paid by Customer.

These Terms and Conditions of Sale supersede any terms and conditions appearing on the Customer's purchase order, or any other documents, and all verbal communications and/or understandings related thereto.



22011324 Page 3 of 4



Henricksen Deposit and Payment Information

Notify Henricksen via email at ach@henricksen.com of your ACH deposit amount and include the Henricksen quote number

ACH or EFT Payments

Bank name and address: Fifth Third Bank

3 Yorktown Center Lombard, IL 60148

ACH or EFT Routing/ABA: 071923909

Our Account Number: 0069266999

Domestic Wire Transfer Payments and International Wire Transfer sent in US Dollars

Bank Number and address: Fifth Third Bank

5050 Kingsley Drive Cincinnati, OH 45227

Wire Transfer ABA: 042000314

Fifth Third Swift Code: FTBCUS3C

For Credit To: Henricksen & Company Inc

1101 W. Thorndale Avenue

Itasca, IL 60143

International Wire sent in foreign currency

Information varied depending upon type of currency

If you have questions, please feel free to contact Anita Xenos at Fifth Third Bank at 630-932-3117

Please send all remittance advice to: ACH@HENRICKSEN.COM

22011324 Page 4 of 4

WARRANTY

INFORMATION

HON WARRANTY

YOUR HON FULL LIFETIME WARRANTY

Every time you purchase a HON product, you're making an investment in your future. We're proud to play a part in that future, and you can trust us to do our best for as long as you need us. The HON Full Lifetime Warranty is our assurance to you that the HON desks, workstations, seating, tables, or storage you purchase will be free from defective material or workmanship for the life of the product. In the unlikely event that any HON product or component covered by the HON Full Lifetime Warranty should fail under normal workplace use as a result of defective material or workmanship. HON shall repair or replace with comparable product (at HON's discretion), free of charge.

WHAT'S COVERED BY THE HON FULL LIFETIME WARRANTY? Your HON Full Lifetime Warranty applies to product manufactured after January 1, 2011. All HON product lines, materials, and components are covered by the HON Full Lifetime Warranty except for the items described below.

The specific product lines, materials, and components listed below are covered under HON's Full 12-Year, Full 10-Year, and Full 5-Year Warranties (from date of purchase).

HON'S FULL 12-YEAR WARRANTY

- Electrical components (LED task lights, lamps and ballasts are not covered)
- Seating ilira®-stretch
- Seating controls
- Pneumatic cylinders
- Wood seating
- Accessories
- Laminate surfaces
- Veneer Surfaces

HON'S FULL 10-YEAR WARRANTY

- Soothe Patient Recliner Mechanism
- Signal seating upholstery fabric

HON'S FULL 5-YEAR WARRANTY

- All LED task lights
- Panel and seating textiles
- Electric Height Adjustable Table Bases (Including Memory Control)
- Directional Desktop Sit-to-Stand Risers
- Soothe Patient Recliner Central Lock Mechanism
- Soothe Patient Recliner Pivoting Arm

These warranties apply to HON products sold within the United States of America, U.S. Territories, and Canada, as well as U.S. Military and Federal Agency purchases (regardless of location).

IS ANYTHING NOT COVERED?

There are a few exclusions to the HON Full Lifetime Warranty and to the 12, 10 and 5-year warranties. These exclusions are:

- All basyx by HON® products (these products are covered under a separate basyx by HON warranty).
- Color-fastness or matching of colors, woodgrains, or textures occurring in wood, leather, or other materials that naturally exhibit inherent color variations.
- Customer's own materials (COM) selected by and used at the request of the user.
- Modifications or attachments to the product that are not

- approved by The HON Company and product failures resulting from such modifications or attachments.
- Product normal wear and tear, which are to be expected over the course of ownership.
- Products that were not installed, used or maintained in accordance with product instructions and warnings.
- Products used for rental purposes.
- Damage caused by cleaning chemicals.
- Dye transfers caused by external contaminants (including clothing and accessory dyes such as those used on denim jeans) may migrate to lighter colors. This phenomenon is increased by humidity and temperature and is irreversible.

WARRANTY REQUESTS OR QUESTIONS?

Your HON Dealer is our mutual partner in supporting your warranty requests. To obtain service under this warranty, please contact your HON dealer. If you are not sure who your dealer is, please call HON Customer Support at 800.833.3964.

THAT'S YOUR HON FULL LIFETIME WARRANTY AS AN OWNER OF HON PRODUCT, THE WARRANTY EXPLAINED HERE IS YOUR SOLE AND EXCLUSIVE REMEDY. THERE ARE SOME EXCEPTIONS IF YOU PURCHASED THE PRODUCT FOR HOME OR PERSONAL USE WHICH ARE EXPLAINED BELOW. TO THE EXTENT ALLOWED BY LAW, THE HON COMPANY MAKES NO OTHER WARRANTY. EITHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE HON COMPANY WILL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES.

A WORD ABOUT PURCHASES FOR HOME OR PERSONAL USE Please note, this section only applies if you purchased your HON product for your home or for your own personal or family use. HON's warranties give you specific legal rights and you may have other rights, which vary from state to state. As a consumer purchaser, the complete exclusion of implied warranties noted in the above paragraph does not apply to you, however, to the extent allowed by applicable state law, the implied warranties are limited to the applicable term of the warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to

NATIONAL WARRANTY

National warrants that each piece of furniture will be free from defects in workmanship given normal use and care for as long as the original customer owns and uses the product. This warranty is valid only if the product is given proper care and maintenance.

Normal use is defined as the equivalent of a single shift, 40 hour work week.

National, at its option, will repair or replace with comparable product any product, part or component, if the claim is eligible under the conditions of this warranty.

LIMITATIONS

Twelve Years

- Wood chair frames
- Products used in multi-shift applications

Ten Years

Wood Veneers and Laminates

Five Years

Mechanical and High Wear Parts such as: Electrical Components, Textiles, Foam, Covering Materials, and Decorative Trim

EXCLUSIONS

This warranty does not apply to:

- Damage caused by a carrier
- Normal wear and tear which is to be expected during the period of ownership
- Appearance, durability, quality, behavior, colorfastness, or any other attribute of COM (Customer's Own Materials) or any other non-standard National material (including Arc-Com, Stinson, Maharam, Momentum, and Ultrafabrics) specified by the customer after application to a National product
- Color, grain, or texture of wood, laminate, and other covering materials
- Non-compliance with installation and maintenance
- Damages or failures resulting from modifications, alterations, misuse, abuse, negligence, or improper care and maintenance of our products

Warranty on Toss Bean Bag models is 5 years for the textile covering material and 1 year from date of purchase for the liner with EPS fill.

FOLLOW THESE PROCEDURES TO PROCESS WARRANTY ISSUES:

- 1. Contact National Customer Service (800.482.1717) and provide them with the serial number from the product in question and the purchase order number or acknowledgement number and a detailed description of the warranty issue. Serial numbers are mandatory before the claim can be processed.
- 2. Customer Service will determine and pre-approve all resolutions to the claim such as replacement units, service parts, labor, and repair charges. Upon approval, resolutions will be assigned an authorization number.
- 3. The authorization number must be included on all invoices for reimbursement. Any unauthorized charges will not be the responsibility of National.

As the manufacturer of your furniture, we stand behind our craftsmanship and pledge to do everything we can to resolve any problems you may have within the terms of this warranty as quickly as possible.

There are no other warranties except as expressly set forth here, either expressed or implied including any warranty of merchantability or fitness for any particular purpose. We exclude and will not pay consequential or incidental damages under this warranty.

National Office Furniture 1600 Royal Street Jasper, Indiana 47546 800.482.1717 Fax 866.418.8516 www.NationalOfficeFurniture.com

SITONIT WARRANTY

Limited Warranty

Note: The following warranty terms do not apply to SitOnItSeating Home Edition products.

Exemplis LLC and SitOnIt Seating (hereafter referred to as the Company), warrants to the original end user that this product will be free from defects in its material and workmanship when used in a single shift (standard 8-hour day, 5 days per week) for the following warranty periods

Lifetime Warranty Coverage

All SitOnIt Seating products, except where noted below.

- 12-Year Warranty CoverageSeating: Amplify, Torsa, Wit and Novo used in multi-shift (24/7) applications.
 - Lounge seating and occasional/ lounge tables.
 - Benching, Tables and Height Adjustable Tables: Ocala bases and Tensor bases.
 - Monitor Arms: King Cobra Series, Mobio Series and Unity Series
 - Laminate tabletops

10-Year Warranty Coverage

- Seating: Non-Stop Heavy Duty and other chair products purchased with a Heavy Duty ("HD") option used in multi-shift (24/7) applications.
- Benching, Tables and Height Adjustable Tables: Prise Electrical Components.

7-Year Warranty Coverage

Benching, Tables and Height Adjustable Tables: Switchback on Electrical Components and Voyager on Electrical Components.

5-Year Warranty Coverage

- Fabric, foam, knit back, mesh and plastic.
- All filing products.
- Power modules and electrical components.
- Power components: Eon, Current and Power Strip.
- Dividers: Standard textiles (not to exceed the original manufacturer's warranty), finishes, tacking surfaceof tack boards, and writing surface of whiteboards.
- Lighting fixtures.
- Screens.
- Accessories: CPU Holder, High Tide, keyboard trays, wire management.

2-Year Warranty Coverage

- Fabric and foam cushioning for Non-Stop Heavy Duty, Freelance Heavy Duty and other chair products purchased with an HD or LT option.
- Half-Moon Pencil Drawer.
- Multipurpose felt glides.
- Mouse pads and wrist rests.
- Lighting power supply.

1-Year Warranty Coverage

- Lighting and Power Supplies.
- Mouse Pads.
- Wrists Rests.

THE COMPANY DOES NOT WARRANT

WARRANTY

INFORMATION

- COM/COL textiles
- Product abuse or misuse or negligence in misuse
- Failure resulting from normal wear and tear
- Products that have been modified or altered and any attachments to the product
- Products that are exposed to extreme environmental conditions such as water damage and/or have been subject to improper storage
- Floor samples or display models
- Products purchased "as is" and/or secondhand
- Products sold by unauthorized dealers
- Creasing and/or gathering of textiles during upholstery application process
- Minor irregularities of color, surface, grain and texture
- Minor variations of color in textiles
- Variations of texture and natural markings such as neck wrinkles, scratches, backbone marks and stretch marks in leather
- Color matching of textiles exactly to samples, swatches or prior purchases
- The substitution or use of non-SitOnIt Seating components with SitOnIt Seating products

APPLICABLE PROVISIONS TO ALL PRODUCTS AND SERVICES:

Exemplis LLC and SitOnIt Seating (hereafter referred to as the Company), warrants to the original end user that this product will be free from defects in its material and workmanship when used in a single shift (standard 8-hour day, 5 days per week) for the above listed warranty periods: The Company will, at its option, repair or replace with a comparable product, without charge to the original purchaser, only defective products or parts found defective during the Warranty Period. If requested by the Company, the original purchaser must return the part or product with freight or other shipping charges prepaid

Under no circumstances will the Company be liable for injuries or damages arising from use of the product.

This warranty shall be effective for the applicable time period beginning from date of purchase as shown on original purchaser's original receipt or other proof of purchase.

For products purchased on or after August 1, 2012, the Company shall pay for all labor costs pre-approved by the Company. The payment of such pre-approved labor costs will be in the form of a credit to an active Company account.

This is an EXCLUSIVE LIMITED WARRANTY.

There are no other warranties, expressed or implied, including without limitation, any implied warranty of merchantability or fitness for a particular purpose. The Company will not be responsible for incidental or consequential, special, or indirect damages. The purchaser is responsible for determining suitability for its intended use. The Company disclaims any liability for defects, loss of use, or claims or injuries arising out of the incorrect choice of product for particular usage. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may have other rights which vary from state to state.

The Company will advise you of the procedure to follow when

making warranty claims. Call the Company at the number below to explain the defect. Give your name, address, and telephone number. Please be prepared with the model number and sales order number.

SitOnIt Seating: (888) 274-8664

ADDITIONAL INFORMATION

BENCHING, TABLES AND HEIGHT ADJUSTABLE TABLES

Please note that power components on a height adjustable table include: Hand Controls, Motors, Control Boxes, and Electrical Cables.

POWER COMPONENTS

Power components are defined as any power unit with electrical outlets and/ or USB/Data connections, connector jumper cables for daisy chain and infeed's for hardwire applications.

MONITOR ARMS

Weight capacity of the arms must be followed. If an arm is not functioning properly because of the weight of the monitor is outside of the advertised weight capacity, the monitor arm will not be considered defective under the warranty.

FILING

This warranty does not cover damage from ordinary wear and tear, including paint finish changes and/ or discoloration resulting from aging or exposure to light.

DIVIDERS

Standard textiles (not to exceed the original manufacturer's warranty), finishes, tacking surface of tack boards, writing surface of whiteboards.

