

Memorandum
Purchasing Division
IT Department

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TO: John T. Lockerby, Village Manager

FROM: 
Michael Aleksic, Assistant Finance Director


Jim Shaw, IT Director

DATE: June 21, 2018

**SUBJECT: Superior Public Safety Software Maintenance Contract
Agenda Item – July 2, 2018 Board Meeting**

Background

In Fiscal Year 2012, the Village contracted with SunGard Corporation for the licensing and use of the SunGard OSSI Public Safety System. This system includes modules for Computer Aided Dispatch, Records Management, Mobile Computer Terminal, and Mobile Field Reporting. In February of 2017, SunGard sold off the Public Safety division to Vista Partners who subsequently changed the name of the unit to Superior.

The software maintenance contract for these various modules of Superior Public Safety software is up for renewal. In that regard, it is necessary to renew the contract in order to provide for uninterrupted support of the OSSI software applications used by the Village's Police and Fire departments.

Budget & Account: \$145,000.00 #0M31004 020-6000-403.03-20-0M31004

Recommendation:

It is recommended that a contract be awarded to Superior, Lake Mary, Florida, for support and maintenance of Superior Public Safety software, in the amount of \$123,150.82.

Comments:

Superior Public Sector provides the Village with computer software used in the Public Safety areas. An integral component to the successful operation of the Superior software is the support

and maintenance agreement, which provides for support and help desk services, as well as free upgrades and “fixes” of any of the modules owned by the Village. Since all of the software is provided and maintained by Superior, this contract is a sole source procurement.

Cc: Jason Wicha