

Memorandum
Purchasing Division
MIS Department

TO: John T. Lockerby, Village Manager

FROM: 
Michael Aleksic, Purchasing Agent


Jim Shaw, MIS Director

DATE: July 5, 2017

SUBJECT: HP Infrastructure Maintenance Contract
Agenda Item – July 17, 2017 Board Meeting

Background

The Village operates server infrastructure to run critical applications associated with Village activities and transactions. The Village accomplishes this task utilizing a HP Virtual Server Environment with HP data storage. This server infrastructure runs key Village applications including the BSA ERP System, OSSII Public Safety System, and Open-Text Document Management System. The hardware maintenance agreement to support this infrastructure is up for renewal. This agreement guarantees replacement of faulty hardware components and provides an onsite 4-hour response time.

Budget & Account: \$34,000.00 #0L31016 020-6000-403.03-20-0L31016

Recommendation:

It is recommended that a contract be awarded to HP Support Warehouse, Lake Success, New York, for support and maintenance of HP Hardware infrastructure, in the amount of \$29,400.00.

Cc: Jason Wicha