



Comments:

SunGard Public Sector provides the Village with organization-wide computer software used for general internal business and record keeping. An integral component to the successful operation of the SunGard software is the support and maintenance agreement, which provides for support and help desk services, as well as free upgrades and "fixes" of any of the modules owned by the Village. Since all of the software is provided and maintained by SunGard Public Sector, this contract is a sole source procurement.

This year SunGard Public Sector announced a 3% increase in the cost of annual software maintenance. However, during contract negotiations for the OSSI suite implemented in FY13, the MIS Director negotiated a 5 year moratorium on maintenance cost increases for OSSI products purchased under that contract. As a result, for this renewal period, the maintenance costs for those OSSI applications did not increase and the 3% increase was only applied to the HTE NaviLine applications, third party applications (QRep Report Writing Software), and additional OSSI applications purchased after the initial contract.