

Memorandum
Purchasing Division
MIS Department

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TO: Albert J. Rigoni, Village Manager

FROM: 
Michael Aleksic, Purchasing Agent


Bryan A. Gilley, MIS Director

DATE: July 3, 2013

SUBJECT: SunGard Public Sector Software Maintenance Contract
Agenda Item – July 15, 2013 Board Meeting

Background

In Fiscal Year 1994, the Village began the purchase of integrated municipal software from HTE, Inc., Orlando, Florida which is now known as SunGard Public Sector. Over the years, the Village purchased and fully implemented numerous SunGard Public Sector software modules including Accounting and Financial applications (GMBA, Accounts Receivables, Asset Management, Building Permits, BP Field Inspections, Cash Receipts, Code Enforcement, Land Management, Payroll/Personnel, Planning & Zoning, and Purchasing/Inventory), Utility Billing applications, and Public Safety applications (Crimes Management, Fires Management, CAD V, Alarm Billing, E911 Interface, State/NCIC and Mapping).

Over the past two years staff from the MIS Division, Police Department, and Fire Department worked to convert our Public Safety software applications from SunGard's HTE NaviLine suite to their OSSI suite, along with Firehouse, SunGard's preferred partner for Fire Department records management. On February 1, 2013, the Fire Department lunched Firehouse to replace the HTE Fires Management application. Then, on April 2, 2013, the conversion project came to a successful end with the Police Department going live on the new OSSI software suite, replacing the remaining HTE public safety applications.

The annual software maintenance contract for these various modules of SunGard Public Sector's software is up for renewal. In that regard, it is necessary to renew the contract in order to provide for uninterrupted support of the HTE and OSSI software applications used by the Village.

Budget, Account & Project: \$250,000.00 020-0420-418.03-20 #H31061

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Recommended Contractor & Pricing:
SunGard Public Sector, Lake Mary, Florida

\$203,416.93

Recommendation:

It is recommended that a contract be awarded to SunGard Public Sector, Lake Mary, Florida, for support and maintenance of SunGard Public Sector software, in the amount of \$203,416.93.

Comments:

SunGard Public Sector provides the Village with organization-wide computer software used for general internal business and record keeping. An integral component to the successful operation of the SunGard software is the support and maintenance agreement, which provides for support and help desk services, as well as free upgrades and "fixes" of any of the modules owned by the Village. Since all of the software is provided and maintained by SunGard Public Sector, this contract is a sole source procurement.

For the first time in four years SunGard Public Sector announced a slight increase in the cost of annual software maintenance. The increase is 2% on SunGard owned products and 3% for all third party products. However, during contract negotiations for the OSSI suite, the MIS Director negotiated a 5 year moratorium on maintenance cost increases for OSSI products purchased under that contract. As a result, for this renewal period, the maintenance costs for OSSI applications did not increase, maintenance costs for HTE applications increased \$1,786, and maintenance costs for third party applications (Q-Rep report writing software) increased \$170.00. In addition, there is a new charge of \$606.91 for maintenance of the Cash Receipts Lock Box Interface purchased by Finance in 2012.

cc: John Lockerby