

Memorandum
Purchasing Division
MIS Department

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TO: Albert J. Rigoni, Village Manager

FROM: 
Michael Aleksic, Purchasing Agent


Bryan A. Gilley, MIS Director

DATE: June 4, 2009

SUBJECT: SUNGARD PUBLIC SECTOR MAINTENANCE CONTRACT (Agenda Item)

SunGard Public Sector (formerly SunGard HTE) provides the Village's organization-wide computer software used for general internal business and record keeping.

Annually, the Village enters into a maintenance contract for the SunGard Public Sector software which is used by employees throughout the organization. Staff recommends renewing the maintenance contract with SunGard Public Sector for \$176,493.30. The scope of the support and maintenance contract includes support and help desk services, as well as free upgrades and "fixes" of any of the modules owned by the Village.

SunGard Public Sector originally announced a 4% increase in the cost of maintenance for 2009 renewals. However, due to the troubled economic climate, the Village's MIS Director requested SunGard Public Sector forgo this scheduled increase. After some negotiation, SunGard Public Sector staff agreed and the renewal price listed above reflects no increase over 2008 pricing.

Background

In Fiscal Year 1994, the Village began the purchase of integrated municipal software from HTE, Inc., Orlando, Florida (now known as SunGard Public Sector). To date, the Village has purchased and fully implemented numerous SunGard Public Sector software modules including Accounting and Financial applications (including GMBA, Accounts Receivables, Asset Management, Building Permits, BP Field Inspections, Cash Receipts, Code Enforcement, Land Management, Payroll/Personnel, Planning & Zoning, and Purchasing/Inventory), Utility Billing applications, and Public Safety applications (including Crimes Management, Fires Management, CAD IV, Alarm Billing, E911 Interface, State/NCIC and Mapping).

Currently, the annual software maintenance contract for these various modules of SunGard Public Sector's software is up for renewal. In that regard, it is necessary to renew the contract in order to provide for uninterrupted support of the various software modules used by the Village.

Budget & Account:	\$175,000.00	020-0420-418.03-20	#D31057
	\$ 2,000.00	020-0420-418.03-20	#D31055

Recommended Contractor & Pricing:

SunGard Public Sector, Lake Mary, Florida. \$176,493.30

Recommendation:

It is recommended that a contract be awarded to SunGard Public Sector, Lake Mary, Florida, the sole source for maintenance of SunGard Public Sector software, in the amount of \$176,493.30.

Comments:

An integral component to the successful operation of these software modules is the support and maintenance agreement, which provides for support and help desk services, as well as free upgrades and "fixes" of any of the modules owned by the Village. Since all of the software is provided and maintained by SunGard Public Sector, this contract is a sole source procurement.

Cc: John Lockerby