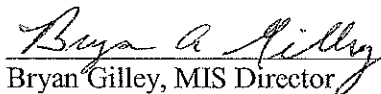


Memorandum
Purchasing Division
MIS Division

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TO: Albert J. Rigoni, Village Manager

FROM: 
Michael Aleksic, Purchasing Agent


Bryan Gilley, MIS Director

DATE: May 22, 2009

SUBJECT: Agenda Item – June 1, 2009 Board Meeting
Annual Novell Maintenance Purchase

Background:

The Village purchases maintenance and support services annually for Novell Open Enterprise Server, GroupWise, and ZENWorks 7 Suite. Novell Open Enterprise Server is the Network Operating System for the Village and allows for the networking of all workstations throughout the Village. GroupWise is the email software used by the Village, and ZENWorks 7 Suite software facilitates application installations to all workstations. The annual purchase of maintenance and support services for these software products is critical in ensuring system operability and providing uninterrupted systems access to the end users.

Budget, Project & Account:

\$57,700.00 D31056: Village-Wide Network Support 020-0420-418.03-20

Recommended Contractor & Pricing:

It is recommended that a contract for maintenance and support services, in the amount of \$23,620.50, be awarded to Information Resources Systems (IR Systems), Wheaton, IL. IR Systems is an authorized Novell reseller and is our local preferred partner for Novell brand products and consulting services, including Novell Open Enterprise Server, GroupWise email software, and ZENWorks 7 Suite software.

Comments:

Novell Open Enterprise Server is the network operating system of the Village. This software facilitates the connection of all workstations and allows for the sharing of files, applications and other resources such as printers. The one-year maintenance and support cost for this application is \$11,092.50

GroupWise is the email software used by the Village and allows staff to communicate electronically with each other, as well external parties via the internet. The one-year maintenance and support cost for this application is \$7,830.00.

ZENWorks 7 Suite is software that allows Village MIS staff to distribute applications to user's desktops from a central location. This product prevents the need to have MIS staff visit each workstation to install new applications. The one-year maintenance and support cost for this application is \$4,698.00.

The maintenance for the Novell products includes bug fixes and all major product updates. Also included in the purchase are media kits and electronic support services. Pricing includes a discount of 42% offered to the Village by Novell.

cc: John Lockerby