

FREQUENTLY ASKED QUESTIONS?

Why is the Village switching to this system?

Providing recycling collection through the use of carts has several benefits. First the carts will help reduce litter from refuse and recycling on collection day because the hinged lids are effective at keeping out animals. Second the carts are easy to use. Each cart has durable wheels for easy handling. The carts are sturdy and generally will not blow around on windy days. The carts can be placed out the night before collection without concern of animal pilferage or the materials becoming windborne. Towns that use carts are generally much cleaner on collection day. It also provides the community with a uniform appearance on collection day.

What can I place in the carts?

Please place all of your regular household trash and garbage in provided garbage cart (green lid) and all of your recyclables in the recycling cart (yellow lid). The carts are large enough to accommodate the weekly refuse needs of most families. Please take a moment to read the recycling portion of the brochure so you understand the recycling program and to take advantage of this important part of your service.

What can I do if I have extra material?

You can place extra refuse items in cans or bags next to the cart on your service day. Please use plastic bags or cans no larger than 32-gallons for additional items. ONE bulk item, such as a couch, mattress, or chair will be collected each week at no additional charge. You can place extra recyclables next to the recycling cart such as cardboard.

What should I do with my 18-gallon recycling bin?

Waste Management will collect the recycling bins on collection days after the last recycling collection. The Village requires that you use the 64-gallon carts for recycling to control litter.

What should I do if my cart breaks?

If your cart breaks or becomes damaged through normal wear and tear, Waste Management will repair or replace the cart. Simply call (800) 796-9696. Carts damaged from negligence or abuse, must be replaced at the homeowners expense.

Who owns the carts?

Waste Management owns the carts. In the event that you move, the carts should be left at the home for the next resident.

Can I purchase carts from the hardware store?

Purchasing other brands of carts is NOT recommended for the following reasons. Different manufacturers have a corresponding tipping mechanism for the trucks. The carts that are available at major retailers do not fit well with our equipment and therefore may break over a short period of time. If you require additional carts, you may purchase or rent one through Waste Management. This will help ensure that there are no service interruptions.



WASTE MANAGEMENT
800-796-9696

The **VILLAGE OF ROMEOVILLE** and **WASTE MANAGEMENT**

Refuse, Recycling, and Yard Waste Program

Winter 2007



ANNOUNCING NEW COLLECTION SERVICES FOR THE VILLAGE OF ROMEOVILLE

Dear Romeoville Customer:

The Village of Romeoville and Waste Management are pleased to announce new enhancements for your refuse and recycling collection service beginning in **March 2007**. Here are some highlights:

Recycling Cart Service: Waste Management is providing each household with a 64-gallon wheeled collection cart for use as your primary recycling containers or a 35-gallon cart if one was previously requested. Waste Management will be collecting the recycling bins once the carts have been delivered. The recycling carts have a yellow lid for easy identification. Please use the recycling cart for all of your recyclables. A list of recyclables is contained in this brochure and on the lid of the recycling cart.

Spring and Fall Clean-Up: A Fall clean-up has been added to give residents an opportunity in the fall to dispose of additional bulk items. For 2007, the spring clean-up will be held during the week of April 16-20 and the fall clean-up will be held on September 10-14.

Bulk Items: In addition to household garbage residents are allowed to place one (1) large item at the curb for collection each week. Bulk items included are a mattress, chairs, a couch, and other furniture type pieces. Items that are not included in the weekly service are concrete, gravel, bricks, construction and/or demolition materials or refuse resulting from floods, fires, or evictions. If you have a large project, Waste Management can provide 10, 15, 20 and 30 cubic yard roll-off containers by calling our customer service center.

White Goods: White Goods are large household appliances that need to be picked up separately. White goods are items such as refrigerators, washers, dryers, water heaters, dishwashers, small AC units, dehumidifiers, etc.. These items may be placed at the curb on the regular collection day. Please remove the door from refrigerators or tie it shut once it's been placed out for collection.

Yard Waste: Yard Waste collection is available from April 1st through the week ending November 30th each year. All grass clippings, tree branches, limbs and leaves must be placed in a biodegradable kraft paper bag. Brush, vines and tree limbs must also be cut into four-foot lengths and bundled with string or twine. Each branch should not exceed 3 inches in diameter and each bundle should weigh no more than 50 pounds. Unbundled brush will not be collected. 96-gallon yard waste carts are also available for rent for \$36.00 per year by calling our customer service number.

Thank you and we appreciate your cooperation.

Sincerely,
Waste Management

800-796-9696



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TIPS ON GARBAGE PICKUP FOR THE RESIDENTS OF ROMEOVILLE:

For environmentally safe disposal of your refuse, keep in mind these guidelines for your solid waste service.

❖ REMEMBER...All items including yard waste must be placed at the curb by 6:00 a.m. on the day of collection. ❖

Pickup Days are Wednesday, Thursday, and Friday

Refuse Collection:

- All households covered under the agreement will receive one (1) 96 gallon refuse cart.
- Additional refuse may be placed in either plastic bags OR containers that are no greater than 32 gallons in size and do not exceed 50 pounds. All refuse should be properly contained to prevent littering.
- Senior Citizen residents may request a 64 gallon cart by calling (800) 796-9696.
- One (1) bulk item such as a chair, couch, or furniture piece will be collected with the weekly pickup.
- Carpet is considered a bulk item and must be cut and rolled into 4-foot lengths. Each roll must not weigh more than 50 pounds. All carpeting and padding must be secured with tape or string.
- Incidental quantities of home improvement projects may be collected as long as it is properly contained in the cart and/or bundled.
- Please tape any materials that contain glass (patio doors, windows) to prevent breakage.

Recycling Collection: (See reverse side for specific instructions on how to prepare recyclables)

- All households covered under the agreement will receive a 64-gallon cart for recycling.
- Place the cart at least 3 feet from the refuse cart.
- Recycling includes tin, aluminum, newsprint, cardboard, glass, and plastics. Residents may place newsprint in a grocery bag to prevent litter.
- Cardboard boxes should be cut down and flattened into 2-foot sections.
- "White goods" such as refrigerators, washers, dryers, and water heaters will be collected on the regular collection day. Please call Customer Service at (800) 796-9696. These materials will be recycled.

Yard Waste (collected April 1 through the week ending with November 30):

- Yard waste must be placed in kraft paper bags, which can be purchased at local retail stores.
- Brush and branches must be cut into 4-foot lengths and bundled with string or twine. Each bundle must not exceed 50 pounds. Whole trees and limbs greater than 4 inches in diameter and stumps are not included in the weekly pickup. Unbundled brush will not be collected.
- Small quantities of sod will be collected provided its placed in kraft paper bags and each bag is only 1/3 full. Up to 6 bags will be accepted per week.

REMEMBER: A healthy lawn needs its clippings - please mulch whenever possible. Mulching is recycling!

Restricted Items: The following items will not be collected;

Construction/demolition materials	Large automotive parts	Hazardous wastes (paints, oils, flammables, hot ash)
Tires	Dirt, Stone, Concrete, Rock	Materials from floods, fires, evictions

Home Improvement Project?

Call Waste Management at (800) 796-9696 for large projects. We have a variety of roll-off containers for your home and/or special project needs.

Medical Waste & Household Hazardous Waste

- Toxic products such as automotive batteries, oil base paints, insecticides, oil, anti-freeze, etc. cannot be collected through your residential pickup.
- For tips on where to dispose of these, contact the Illinois Environmental Protection Agency at (217) 782-9285 or call the Will County Waste Services Division at (815) 727-8834.
- Syringes used for home medical purposes may only be disposed of in rigid plastic containers. "Sharps" containers designed for syringe disposal can be obtained through your local pharmacy.

Holiday Schedule: Waste Management only observes the following holidays. When your pickup falls on or after one of these holidays, your pickup will be one day late during the week.

NEW YEAR'S DAY

MEMORIAL DAY

FOURTH OF JULY

LABOR DAY

THANKSGIVING DAY

CHRISTMAS DAY



Cart Recycling Materials

Follow these simple instructions in preparing your materials for recycling.



NEWSPAPERS, NEWSPRINT, and MIXED PAPER PRODUCTS

Various types of low grade mixed papers are acceptable, including:

- CARDBOARD BOXES - We request flattened and cut down to 1 foot in diameter or less.
- CHIPBOARD BOXES - cereal boxes, shoe boxes, paper tubes, soda/beer cartons.
- BROWN PAPER GROCERY BAGS
- PHONE BOOKS and MAGAZINES
- MIXED HOUSEHOLD PAPERS Including used mail.
- LARGE PIZZA BOXES - Please break down.

CONTAINERS AND OTHER MATERIALS

A variety of different types of containers will all be accepted for recycling, including:

- GLASS JARS & BOTTLES - Food and beverage containers - clear, green, blue, brown. Does NOT include... Window or plate glass, dishes, ceramics or Pyrex, bulbs, etc.
- ALUMINUM / METAL CANS - Food and beverage cans, aluminum, steel, metal, and aluminum foil and pie tins.
- PLASTIC FOOD GRADE CONTAINERS

PET - 2-liter or other size beverage containers.
HDPE - Milk and water jugs, laundry, and household detergent bottles.

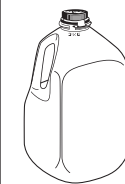
PVC - Vegetable oil bottles, window cleaner, and detergent bottles.

LDPE - Other food grade bottles.

PP - Yogurt cups and syrup bottles.

- Other plastic food containers.

(Look for the recycling symbols shown above. Acceptable bottles will have one of these #'s on the bottom.)
 Polystyrene (carry-out containers) is no longer accepted. Bottles that contained motor oil, pesticides, or chemicals will NOT be accepted.



Place your recycling cart at the curb on your regular pickup day. It's that easy!!
Recycling will be collected on the same day as refuse, but at different times of the day.



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