

*First Response
Ambulance*

Filed with the City Clerk of the
City of Decatur, Alabama, this
3rd day of February,
10 2012, at 12:00 o'clock P.M.
Stephanie Sim
Asst. City Clerk

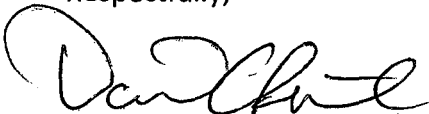
February 2nd, 2012

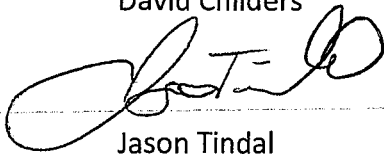
Attention : City Clerk, City of Decatur

Attached you will find a completed application for First Response Ambulance to obtain a CPNC and business license for the City of Decatur, should you need any further information please contact First Response Ambulance at 256-476-4636 or 256-303-0221

Thank you for considering our application for a CPNC for ambulance service in the City of Decatur. We welcome the opportunity to provide our service to the City of Decatur.

Respectfully,


David Childers


Jason Tindal

Sec. 3-13. - Application for certificate of public necessity and convenience.

Applications for a certificate of public necessity and convenience for the operation of an ambulance within the city shall be in writing, signed and sworn to by the applicant, and shall be filed with the city clerk on such forms as prepared by the fire chief and shall contain at least the following information:

(1)

The trade name under which the applicant does or proposes to do business; if the applicant is an individual, the name, age and address of the applicant and the length of the time the applicant has resided in the city; or if a partnership or association, the business name thereof and the name, age and address of each partner and the length of time each partner has resided in the city; or if a corporation, the names and addresses of all officers and the directors of such corporation, and length of existence of the corporation.

The applicant is:

- **HealthCare Investment Group Inc. DBA First Response.**

A. Name of Organization:

- **HealthCare Investment Group Inc. DBA First Response**

Legal business status of organization (i.e., sole proprietorship, partnership, corporation, ect.)

- **Corporation**

B. Length of organization's existence:

- **HealthCare Investment Group Inc. was incorporated in November of 2011.**

C. Name and address of each partner, officer, member or director of the organization:

- **David Childers, 2934 Legacy Dr. Decatur Alabama**
- **Jason Tindal, 703 Holland Dr. Decatur Alabama**
- **John Tindal, 1257 knob Creek Road, Fultun Ky.**

(2)

The number of vehicles the applicant desires to operate and the class, size, design and color scheme, insignia, name, monogram or other distinguishing characteristics to be used to designate the applicant's vehicle and a list of equipment to be carried on board each said vehicle.

A. The number of vehicles the applicant desires to operate:

- **First Response desires to operate : Two Basic Life Support units (BLS) and two Advance Life Support units (ALS)**
- **The number of units could increase or decrease depending on call volume and peak hours of operation and need.**

B. The class of vehicles that will be utilized :

- **The class of vehicle utilized will consist of Type II and Type III units.**

C. The size of each unit is labeled and identified with the seal of approval provided by the KKK standards in with First Response will be fully compliant. The units are certified as the following:

- **Type III**
- **E- 450 Ford**
- **GVWR 15000LBS or 6803KG**
- **Front Axle rated @ 6000LBS or 2721KG**
- **Rear Axle rated @ 11000LBS or 4989KG**
- **Tire size @ 225/70R/19.5 @ 72LBS (cold)**

Continued:

- **Type II**
- **E-350 Ford**
- **GVWR 9500LBS or 4309KG**
- **Front Axle rated @ 5000LBS or 2267KG**
- **Rear Axle rated @ 6340LBS or 2875KG**
- **Tire size @ 245/75R/16 @ 52LBS (cold)**

D. Design and color scheme, insignia, name, monogram or other distinguishing characteristics to be used to designate the applicant's vehicle:

- **Insignia will consist of four stars of life in which will measure sixteen inches on the vertical scale and sixteen inches on the horizontal scale, These sixteen inch scale models will be location as follows: left rear window of unit, right rear window of unit, one located on the driver's side area, one located on the passengers side area. Two six inch stars of life will be located on each side of the hood of each unit. The word "Ambulance" will be located on the hood of each unit, The word "Ambulance will also be located on both the driver's side and the passenger's side, The word "Ambulance will also be located on the rear of the ambulance below the windows. All lettering depicting the word "Ambulance" will be in reflective film coded "Oralite" 5000/084 all film will be a scale of six inches. All units will present the name "First Response" or "1st Response" The word "First Response" or "1st Response" will be located on both the driver's side and the passenger's side area, the name "First Response" or "1st Response" will be in reflective film coded as "Oralite" 5000/084. The word "First Response" or "1st Response" will be to scale at sixteen inches on the driver's side area, and twelve inches on the passenger's side area.**

E. List of equipment to be carried on board each said vehicle:

- **First Response intends to provide fully stocked ambulances with all required medical supplies and equipment to meet the standard of patient care within the medical protocols for EMT's and Paramedics as defined by the Alabama Department of Public Health, Emergency Medical Services Division.**
- **A list of equipment will be listed and attached to the application. (See attachment "A")**

(3)

Whether or not the applicant has ever been convicted of any federal or state crime, or a violation of any city ordinance. The disposition of same and place of conviction:

- **HealthCare Investment Group Inc. has no convictions of items listed in the section.**

(4)

Whether or not the applicant, his associates or employees have any claims or judgments against them for damages resulting from the negligent operation of an ambulance, or any other vehicle, the disposition of same and place of claim or judgment.

- **The applicant known as "HealthCare Investment Group Inc." DBA "First Response" does not have any claims or judgments against the Corporation due to negligent operation of an ambulance or any other vehicle.**

(5)

The financial ability of the applicant to comply with the provisions of this chapter, to include, but not limited to, a copy of the most recent audited financial statements of the corporation petitioning the city for a CPNC:

- **HealthCare Investment Group Inc. DBA "First Response" currently has NO commitments to and financial or lending institution at this time, HealthCare Investment Group Inc. and or the officers of the corporation are in "Good or Excellent" standings with a financial institution. (See attachment "B")**

(6)

A two-year business plan or market share analysis providing substantial evidence of the applicant's capacity to ensure appropriate service to the city. At a minimum the applicant will provide: (1) The number and location (i.e., physical address) of the transport units scheduled to be placed in service, (2) Coverage area(s) identified by political subdivision or geographically defined on a station-by-station basis, (3) Projected call volume by level of service (i.e., non-emergency transfer, 911, inter-facility transfer, etc.), (4) Existing formal agreements with volunteer rapid responder units operating outside the fire and police jurisdictions of the city, (5) Current contractual agreements with healthcare providers, major employers, payers or other entities which may affect the candidates ability to provide uninterrupted pre-hospital patient care:

- **Please review "Ambulance and Emergency Business Plan 2012" (See attached "C")**

A. The number and location (i.e., physical address) of the transport units scheduled to be placed in service :

- **First Response will have one location, However in the event that First Response identifies the need for other satellite offices First Response will expand to different strategically placed locations.**
 - **First Response will be centrally located on Central Parkway, North of 14th Street. This location will allow First Response the ability to respond to all quadrants of the City of Decatur via Central Parkway. First Response will staff Advanced Life Support and Basic Life Support as required pertaining to call volumes.**
- B. Coverage area(s) identified by political subdivision or geographically defined on a station-by-station basis:
- **First Response will strive to meet the requirements of the City of Decatur and the demand for performance deserved by the citizens and residents of the City of Decatur
Please review (Attachment "D")**
- C. Projected call volume by level of service (i.e., non-emergency transfer, 911, inter-facility transfer, etc.):
- **First Response will rely on the historical call volume supplied to the EMS Board on a quarterly bases by the current provider pertaining to City Ordinances set out in the "Ambulance Section".**
- D. Existing formal agreements with volunteer rapid responder units operating outside the fire and police jurisdictions of the city :
- **First Response has not entered into any formal agreements with volunteer rapid responder units.**
- E. Current contractual agreements with healthcare providers, major employers, payers or other entities which may affect the candidates ability to provide uninterrupted pre-hospital patient care:
- **First Response at this time has no contractual agreements with healthcare providers, major employers or any other entities.**

Documentation from the applicant's insurance carrier, stating that the insurance required hereunder is available to the applicant and that such coverage is or will be provided prior to the issuance of the CPNC to operate hereunder.

- **First Response will meet the requirements for Insurance provided by the Alabama Department of EMS. (Attachment "E")**

(8)

The training, experience and credentials of the applicant and any employees of the applicant in the transportation and care of patients.

A. Training :

- **First Response has acquired excellence in training, ALL of the management and employees are licensed and qualified to preform duties in accordance with the EMS and Trauma Division of Alabama.**
- **Please review (Attachment "F")**

(9)

The location and description of the place or places from which the applicant intends to operate.

- First Response will be located on Central Parkway
- The location will consist of a metal building and storage lot (fenced) to secure all units and equipment.

FIRST RESPONSE DAILY UNIT INSPECTION FORM

Service ID # _____
Unit # _____

Name of Service _____
County _____

Date _____
Tag # _____

Ambulance Type 1() 2() 3()

Sanitation: Excellent () Good () Fair () Unsatisfactory ()

Inspection Codes: **X** = Satisfactory
O = Deficiency

Attachment A

INTERIOR / EXTERIOR

"Ambulance"	<i>F/R See Below if = O</i>	Engine Oil Level	<i>Full</i>	Heat/ AC	<i>F/R</i>
Service Name on Sides		Transmission Fluid Level	<i>Full</i>	Radio: VHF / UHF / LINK	
Emergency Lights	<i>All operational</i>	Brake Fluid	<i>At Max Line</i>	Siren & Horn	<i>Operational</i>
Load Lights	<i>Operational</i>	Coolant Level	<i>At Max Line</i>	Seat Belts	<i>F/R</i>
Back-up/ Brake Lights	<i>Operational</i>	Windows	<i>Intact/ No Damage</i>	No Smoking Signs	<i>F/R</i>
Head Lights	<i>Operational</i>	Windshield Wipers	<i>No Damage</i>	Vehicle Permit Attached	<i>If Available</i>
Tail Lights	<i>Operational</i>	Mirrors	<i>Intact/ No Damage</i>	Tires	
Turn Signal	<i>L/R operational</i>				

REUSABLE EQUIPMENT

Rescue Equip.	<i>Rope, Axe, Hammer</i>	On-Board O2 w/500 PSI	<i>Min. M Cyl. (1)</i>	Shears	<i>(1)</i>
Reflector / Flares	<i>(3)</i>	Port O2 w/1000 PSI	<i>(1)Mount(1)Storage</i>	Pt. Rain Cover	<i>(1)</i>
Assorted Splints	<i>(2 Long (2)Med (2)Short</i>	Funct. On-Board Suction	<i>(2)Tips, (1)Tubing</i>	Flashlight- D Cell	<i>(1)</i>
Traction Splint	<i>(1)</i>	Portable Suction	<i>(1) w/ tips</i>	B/P Cuff A/P	<i>(1 each)</i>
Long Board	<i>(2) w/ straps (3 Sets)</i>	Pt. Restraints	<i>Arms and Legs (4)</i>	Stethoscope A/P	<i>(1 each)</i>
KED	<i>(1) w/ straps (2 Sets)</i>	Glucometer	<i>(1)</i>	Fire Ext. 2.5 Lb	<i>(1)</i>
Stretcher w/ Belts	<i>w/ Belts (2 sets)</i>	Pulse Oximeter	<i>(1)</i>	Monitor/ Defibrillator	<i>(1)</i>

DISPOSABLE

Trauma Dressings	<i>(2) Large</i>	Nasopharyngeal Airways	<i>(1 set)</i>	Pillows w/ Cases	<i>(2)</i>
Abdominal Pads	<i>(6) 8x10</i>	Oral pharyngeal Airways	<i>(1 set)</i>	Emesis Container	<i>(1)</i>
Gauze Pads 4x4	<i>(30)Non-Sterile(20)Sterile</i>	Burn Sheets	<i>(2)</i>	Bed Pan	<i>(1)</i>
Vaseline Gauze	<i>(5)</i>	Sterile OB Kit	<i>(1)</i>	Urinal	<i>(1)</i>
Tri-Bandages	<i>(2)</i>	A/P B-V w/ A/P/I Masks	<i>(1 each)</i>	Sharps Container	<i>(1)</i>
Soft Bandages Sterile	<i>(5)4", (2)4.5", (3)2" Coban</i>	Nr Masks A/P/I	<i>(2 each)</i>	Activated Charcoal	<i>(1)</i>
Latex Gloves	<i>Large & Small</i>	Trach. Masks	<i>(2 each)</i>	Glucose Paste	<i>(1)</i>
Goggles or Equivalent	<i>(1) per crew member</i>	Nasal Cannulae	<i>(5) Adult (2) Ped.</i>	Adhesive Tape	<i>(2) 2", (2) 3"</i>
Face Masks	<i>(1) per crew member</i>	Bite Sticks/ Blocks	<i>(2)</i>	C-Collars	<i>(2)Adult, (2) Ped.</i>
Biohazard Bags	<i>(3)</i>	Sheets/ Blankets	<i>(5)</i>	CID's	<i>(3) Adult</i>
Nebulizer with pipes	<i>(1)Adult</i>	Adult Nebulizer w/ Mask	<i>(2)</i>		

ALS EQUIPMENT (For ALS Services Only)

Laryngoscope	<i>(2)Handles(1)Lg., (1)Sm.</i>	Micro/Macro Drip Set	<i>(4) Micro, (2) Macro</i>	IV Pressure Infuser	<i>(1)</i>
Extra Batteries	<i>(1) set</i>	IV Cannulae	<i>(3)18ga, (3)20ga, (3)22ga, (3)24ga</i>	Tourniquets	<i>(5)</i>
Laryngoscope Blades	<i>A(1-4)P(2-3)I(1 each)</i>	Butterfly Needles	<i>(3)25ga, (3)21ga</i>	IO Needles	<i>(1)15ga, (1)18ga</i>
E.T. 3mm-5mm	<i>(2)</i>	Needles	<i>(6)19-25ga</i>	Blood Collection Containers	<i>(2)Red, (2)Purple</i>
E.T. 5.5mm-7mm	<i>(2)</i>	Syringes 1 cc	<i>(2)</i>	Sterile Water	<i>(4)</i>
E.T. 7.5mm-9mm	<i>(2)</i>	Syringes 2.5 cc to 6 cc	<i>(3)</i>	Dual Lumen Airway Device	<i>(1)41, (1)37</i>
IV Normal Saline	<i>(2) 1000, (2) 500</i>	Syringes 10 cc to 20 cc	<i>(2)</i>	CO2 Monitoring Equipment	<i>(2)Adult, (2) Ped.</i>
Dial A Flow	<i>(1)</i>	Veni Guard	<i>(5)</i>	Alcohol Prep	<i>(20)</i>

Comments _____

I certify that the above information presented on this checklist is true and accurate.

Crew Member _____
Crew Member _____

State License # _____
State License # _____

Level _____
Level _____

**AMBULANCE AND EMERGENCY
BUSINESS PLAN 2012**

First Response EMS

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TABLE OF CONTENTS

A. *Background*

A.1 Preparing the Business Plan----- 1

A.2 Key Contacts----- 1

B. *Description of Current Services*

B.1 Program Location Map----- 2

B.2 Profile of Current Services----- 3

B.3 Description of Clients/Customers----- 3

B.4 Description of Suppliers, Partners and Stakeholders----- 4

B.5 Significant Accomplishments----- 5

C. *Trends and Issues*

C.1 Emerging Trends----- 6

C.2 Key Strategic Issues6----- 7

D. *Mandate, Objectives and Actions*

D.1 Mandate and Objectives----- 8

D.2 Objectives and Actions----- 9

D.3 Strategic Plan Connection----- 10

E. *Monitoring and Measuring the Service Strategy Business Plan*

E.I Objectives and Outcomes----- 11

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A. Background

A.1 Preparing the Service Strategy Business Plan

The Service Strategy Business Plan (SSBP) was created by First Response, comprised of the Director of Ambulance and Emergency Programs, Manager of Ambulance Service, and Administrative Assistant.

A.2 Key Contacts

David Childers - Director 256-476-4636 or
firstresponsedecatur@gmail.com

Steven Thomas - ALS Manager 256-898-5554

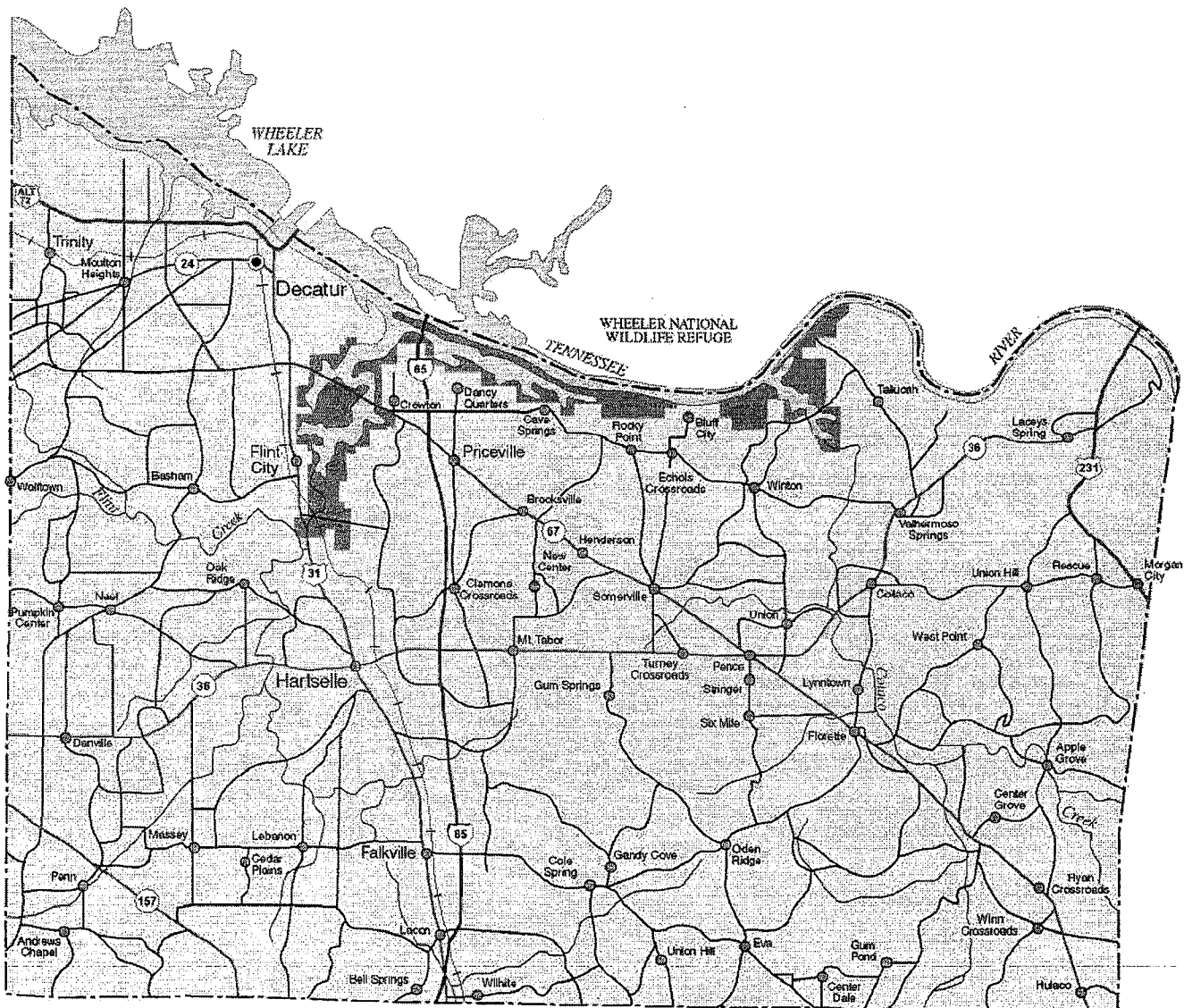
Jason Tindal - Director 256-303-0221 or
jasontindal@gmail.com

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B. Description of Current Services

MORGAN COUNTY



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B.2 Profile of Current Services

Emergency Medical Services (EMS)

EMS includes the provision of pre-hospital emergency medical services, oversight of EMS delivery, procurement, coordination of medical protocols, system planning and creation of deployment strategies, quality assurance and performance measurements, and maintenance of tiered response agreements.

Public Safety

Services enable public access to 9-1-1 and coordination of local fire departments at a Regional level. Public education and awareness programs include Paramedic Week, Emergency Preparedness Week, 9-1-1 Awareness Week, Career Days and public information sessions. Implementing the Provincial Emergency Management Framework ensures disaster preparedness and response capabilities.

Emergency Management

In the event of a disaster, First Response Ambulance will coordinate all available units to respond to an emergency; Executing the Emergency Response, and organizing patient care and transportation of all patients and victims.

Advocacy

First Response Ambulance seeks to influence decisions of other public and private bodies in support of high-performance EMS and strong emergency management responses and preparedness. These activities include provincial lobbying, working with other EMS providers, statutory reporting, and working with local area municipal and other Community Emergency Management Coordinators.

B.3 Description of Clients/Customers

Patients

Individuals in need of pre-hospital emergency medical treatment , and patients that are in need of BLS transportation to and from skilled nursing facilities and Doctors offices.

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Families and Others

Those directly or indirectly involved with the patient(s) requiring pre-hospital medical treatment including families, witnesses and others at the scene.

General Public

All members of the public who benefit from: outreach programs on EMS, accident prevention, safety and emergency preparedness, and our services in the event of a disaster.

Agencies and Organizations

Agencies and organizations who rely upon the Region's Emergency Response Plan, its response, and the Operations Centre.

Area Municipalities

These include the Morgan County area and the municipality of the City of Decatur and Police Jurisdictions there of.

B.4 Description of Suppliers

Suppliers

- ASE Cert. Repair and Vehicle Maintenance Program
- Products ranging from vehicles, automatic vehicle locators, conveyance and equipment supplies, non-narcotic and narcotic drugs
- Services ranging from vehicle repair and maintenance, property maintenance, communications
- Expert maintenance management for emergency vehicles

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•Suppliers

Preferred Medical Supply/B&E Medical

- Medical Supply/ soft
- Medical Supply for non-narcotics
- Medical supply for narcotics

- Emergency Response Agencies (EMS responders)

B.5 Significant Accomplishments

- Management has successfully completed AVL/Auto vehicle Location Training
- Management has achieved full operation and compliance with Morgan County AVL Program
- Management has effectively dealt implementation of "Mobile CAD system"
- Operates 12 lead monitors with CO-2 monitoring
- Completed Training to operate and perform 12 lead tests

- Management achieved Accredited status to procure narcotics from alternative methods
- Accredited to perform training in the areas of : CPR, EVOC, BTLs, ACLS, PALS

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C. Trends and Issues

C.1 Emerging Trends

- Higher call rates in areas of high density dwellings. Increase in call volumes translates into the need for more ALS Ambulance Units.
- Increased number of calls from seniors regarding preplanning ambulance transports translates into the need for more BLS Ambulance Units.
- Increase in the number of disasters across the province including natural and man-made. Growing number of chemical, biological, radiological and nuclear (CBRN) incidents and present hazards.
- Workforce is younger, more educated, increasing female proportion. Strong competition to get new graduates -limited number of graduates (paramedics).
- The skills sets for Paramedic are expanding requiring increased knowledge and education.
- Early release of patients from hospitals. Hospital delays due to limited capacity. People relying on acute care facilities and emergency medical services for primary health care previously delivered by hospitals.
- Increase in all costs - volumes increasing, unit costs increasing (staff, equipment, vehicles).
- A number of organizations are interested in providing EMS.
- Increase in paramedic wage rates due to labor market adjustment and supply/demand.
- Patients are requiring a higher level of service to be provided by Private Ambulance Services
- Dramatic change in the amount, duration and speed in transition of EMS and Increasingly complex EMS environment.

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C.2 Key Strategic Issues

- Establishing and implementing a plan for a modern, high performance system
- Demonstrating that First Response Ambulance is best able to provide Emergency Medical Services (EMS) in the City of Decatur.
- Building understanding and support for the work of the Ambulance and Emergency
- Attracting and retaining a highly skilled, progressive, and experienced work force.
- Using data to effectively manage system/program performance
- Creating a balance in our work within an environment of rapid and intense change
- Securing the human, financial, and physical resources to meet the growing and changing needs of our clients.
- Providing services in an increasingly complex and changing environment
- Managing the transition to direct service delivery
- Maintaining a strong well functioning management team
- Creating a culture of service excellence within the context of the City of Decatur is the mission, vision and goal of First Response Ambulance.

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D. *Mandate, Objectives and Actions*

D.I Mandate and Objectives

Mandate:

The Ambulance and Emergency Programs Division will save lives, decrease suffering, and improve public safety.

Objectives:

1. To develop a modern, high performance Emergency Medical Services (EMS) system.
2. To transition EMS to direct service delivery.
3. To create a culture of service excellence.
4. To provide comprehensive, collaborative emergency programs.
5. To increase knowledge of and commitment to the programs of the Division.
6. To obtain resources to meet the growing and changing needs of the Division.

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D. 2 Objectives and Actions

1. To develop a modern, high performance Emergency Medical Services (EMS) system.

- 1.1 Implement a service delivery model for EMS
- 1.2 Implement a comprehensive performance measurement program to manage the delivery of service
- 1.3 Develop strategies to reduce response times
- 1.4 Enhance the deployment plan to maintain balanced emergency coverage
- 1.5 Research strategies to assume responsibilities of EMS Providers
- 1.6 Research technology advancements in EMS

2. To transition EMS to direct service delivery.

- 2.1 Establish clear expectations on timing, and deliverables with key target groups
- 2.2 Establish patient rights
- 2.3 Develop a cooperative employee and labor relations environment
- 2.4 Coordinate numerous transition work plans of other local Departments

3. To create a culture of service excellence.

- 3.1 Maintain a highly skilled, progressive and experienced work force
- 3.2 Ensure all new staff participate in a First Response orientation
- 3.3 Build a experienced management team
- 3.4 Develop a skills training plan for operations staff
- 3.5 Prioritize our initiatives and commitments

4. To provide comprehensive, collaborative emergency programs.

- 4.1 Coordinate effective emergency planning and service delivery
- 4.2 Implement a public education strategy for Emergency Management
- 4.3 Demonstrate compliance to the *Emergency Management Act*
- 4.4 Complete Hazard Identification Risk Assessment (HIRA) and Critical Infrastructure (CI), in cooperation with the local municipality

5. To increase knowledge of and commitment to the programs of the Division.

- 5.1 Build community awareness through outreach initiatives
- 5.2 Strengthen our communications processes to improve program delivery
- 5.3 Collaborate with City of Decatur departments to capitalize on joint ventures

6. To obtain resources to meet the growing and changing needs of the Division.

- 6.1 Advocate for increased program funding for EMS Programs
- 6.2 Demonstrate the need for Regional funding to support programs of the Division
- 6.3 Secure resources for staff training and development

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D.3 Strategic Plan Connection

The objectives and actions in the Ambulance and Emergency Programs Service Strategy Business Plan are consistent with, and support, the following goals in the First Response Strategic Plan, ***Building a Strong Community Together.***

Goal 1: Improve the community's health, social well-being and safety

Goal 2: Contribute to a strong local economy

Goal 3: Be a citizen-focused on local government

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E. *Monitoring and Measuring the Service Strategy Business Plan*

E.I Objectives and Outcomes

1. To develop a modern, high performance Emergency Medical Services (EMS) system.

- *Meeting or exceeding historical response times
- *Deliver Excellence in the EMS system
- *Reliable, responsive, accessible, empathetic pre-hospital medical care
- *Effective, seamless integration of first response services
- *First Response Ambulance recognized as having the system of choice
- *Able to respond to all types of medical emergencies

2. To transition EMS to direct service delivery.

- *Department of Health certification
- *Apply encouraged workforces
- *Infrastructure in place to support EMS
- *Recognition that direct service delivery was the right thing to do

3. To create a culture of service excellence.

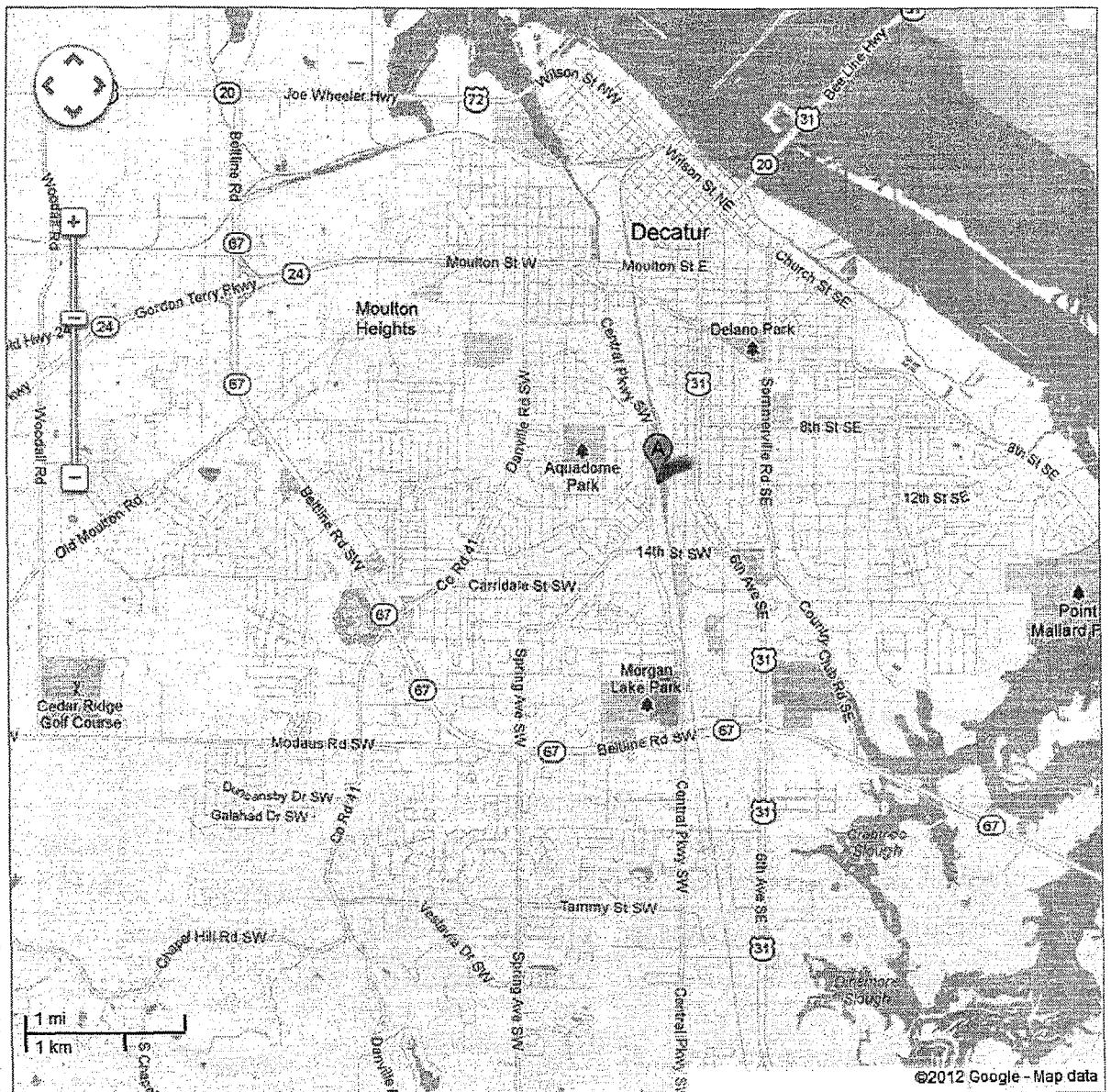
- *Cohesive workforce
- *Well functioning and highly skilled management team
- *Lifetime learning is the organizational culture
- *First Response Ambulance is recognized as the employer of choice
- *Respected and experienced people manage and deliver the service

4. To provide comprehensive, collaborative emergency programs.

- *Capable of managing any emergency
- *People use 9-1-1 properly
- *Public have the skills and tools to be prepared for any emergency
- *Public assume responsibility for emergency preparedness
- *Unified emergency response system
- *Compliance with the *Emergency Management Act*

5 . To increase knowledge of and commitment to the programs of the Division.

- *Public has confidence in local emergency programs
- *Local Council publicly endorses and promotes local emergency programs
- *Knowledgeable suppliers providing high-quality, high-value products and services
- *Local departments understand and are engaged in the programs of the Division
- *Internal support staff dedicated to and enthusiastic about programs
- ***Good partnerships exist among all allied agencies**





CERTIFICATE OF LIABILITY INSURANCE

Attachment E

OP ID: DE

DATE (MM/DD/YYYY)

02/02/12

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Harris-McKay Insurance Agency 1112 Wilmer Avenue P.O. Box 1766 Anniston, AL 36202 Stephen Findley		256-236-0301 256-237-5505	CONTACT NAME: PHONE (A/C, No, Ext): E-MAIL ADDRESS: PRODUCER CUSTOMER ID#: MEDCA-1	
INSURED Healthcare Investment Group Inc dba First Response 1414 7th Avenue Suite B Decatur, AL 35601-4256		INSURER(S) AFFORDING COVERAGE		NAIC #
		INSURER A: Northfield Insurance Company		
		INSURER B: Scottsdale Insurance Company		
		INSURER C:		
		INSURER D:		
		INSURER E:		
		INSURER F:		

COVERAGES

CERTIFICATE NUMBER:

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSR	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	GENERAL LIABILITY			WS124306	11/21/11	11/21/12	EACH OCCURRENCE \$ 2,000,000
	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY		DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 100,000				
	<input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR		MED EXP (Any one person) \$ 5,000				
			PERSONAL & ADV INJURY \$ 2,000,000				
	GEN'L AGGREGATE LIMIT APPLIES PER:						GENERAL AGGREGATE \$ 3,000,000
	<input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC						PRODUCTS - COMP/OP AGG \$ 3,000,000
B	AUTOMOBILE LIABILITY			CAS0094901	12/14/11	12/14/12	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000
	<input type="checkbox"/> ANY AUTO		BODILY INJURY (Per person) \$				
	<input type="checkbox"/> ALL OWNED AUTOS		BODILY INJURY (Per accident) \$				
	<input checked="" type="checkbox"/> SCHEDULED AUTOS		PROPERTY DAMAGE (Per accident) \$				
	<input type="checkbox"/> HIRED AUTOS						\$
	<input type="checkbox"/> NON-OWNED AUTOS						\$
	UMBRELLA LIAB						EACH OCCURRENCE \$
	EXCESS LIAB						AGGREGATE \$
	DEDUCTIBLE						\$
	RETENTION \$						\$
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY						WC STATUTORY LIMITS \$
	ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH)						E.L. EACH ACCIDENT \$
	If yes, describe under DESCRIPTION OF OPERATIONS below						E.L. DISEASE - EA EMPLOYEE \$
							E.L. DISEASE - POLICY LIMIT \$

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)

CERTIFICATE HOLDER

CANCELLATION

Healthcare Investment Group
Inc dba First Response

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

Steve Findley

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Working for you

JOB DESCRIPTION

GENERAL MANAGER

Qualifications:

- Minimum of one year of full-time experience in EMS. Experience at the level of Paramedic or Supervisor preferred.
- Working knowledge of fleet operations and preventive maintenance planning.
- Must be computer literate and proficient in the use of Microsoft Office including Word and Excel.
- Must be a licensed EMT or Paramedic.
- Must possess excellent organizational skills.
- Ability to communicate with the public and coworkers in a courteous, professional and tactful manner.
- Ability to make decisions quickly and accurately.
- Ability to handle multiple tasks.
- Must display excellent work ethics and skills.
- Ability to follow and enforce the company policies.
- Ability to display maturity and good judgment.

Duties/Responsibilities:

- Manages the daily operations of assigned area.
- Monitors Staffing.
- Fleet maintenance.
- Inventory Control including supplies, equipment and drug boxes.
- Orders Medical Supplies.
- Monitors daily run volume.
- Recommends/follows up on disciplinary actions.
- Responsible for ensuring all daily duties of employees are complete.
- Ensures that crews are being utilized daily to highest potential.
- Ensures that expenditures are limited in fleet and operations.

Working for you

JOB DESCRIPTION

PARAMEDIC

Qualifications:

- Current Alabama Paramedic License (Credentialed).
- Has a current Alabama Drivers License.
- Has no more than 2 accidents &/or moving violations in the last 3 yrs.
- Has satisfactorily completed a BCLS and ACLS course and holds a current Certificate.
- Certified for transport of thrombolytic and transfer drugs.
- Has completed successfully an EVOC and holds a current certificate.
- Knowledge of, or ability to obtain knowledge of, streets & geography of the assigned area.
- Driver and Attendant permit if applicable.
- Must pass a physical examination and drug screen.
- Physical demands include lifting, climbing, pushing, stooping, bending, kneeling and crouching.
- Ability to lift and/or transfer persons weighing as much as 250 pounds in and out of bed to stretcher.

Responsibilities:

- Know the goal and objectives of First Response.
- Complete knowledge of the specific policies and procedures and the proper execution thereof.
- Continues education to maintain an up-to-date knowledge of the current trends and development in paramedic techniques and legal aspects of emergency medical care.
- Maintains communication through proper channels.
- Carries out the company's commitment to education.
- Gives patient centered care as a primary responsibility.
- Has the ability to be a leader.
- Has the ability to relate the overall function of the critical care transport unit.
- Run ambulance calls as directed.
- Keep dispatch informed of your exact location at all times.
- The safe operation of the ambulance on emergency and non-emergency calls.
- Maintaining of all required licenses.
- Following orders of Shift Supervisor.
- Proper assessment and treatment of patients.
- Maintenance of vehicles and medical supplies.
- Maintaining, cleaning and restocking vehicles and station.

Working for you

JOB DESCRIPTION

EMERGENCY MEDICAL TECHNICIAN- BASIC

Qualifications:

- Minimum age of 21.
- Has a current Alabama Drivers License.
- Has no more than 2 accidents &/or moving violations in the last 3 yrs.
- Has satisfactorily completed a B.C.L.S. course and holds a current Certificate.
- Has completed successfully an EVOC and holds a current certificate.
- Knowledge of, or ability to obtain knowledge of, streets & geography of the assigned area.
- Must pass a physical examination and drug screen.
- Physical demands include lifting, climbing, pushing, stooping, bending, kneeling and crouching.
- Ability to lift and/or transfer persons weighing as much as 250 pounds in and out of bed to stretcher.

Responsibilities:

- Know the goal and objectives of First Response.
- Complete knowledge of the specific policies and procedures and the proper execution thereof.
- Promotes harmonious relationships with peers and team mates.
- Run ambulance calls as directed.
- Keep dispatch informed of your exact location at all times.
- The safe operation of the ambulance on emergency and non-emergency calls.
- Maintaining of all required licenses.
- Following orders of Shift Supervisor.
- Proper assessment and treatment of patients.
- Maintenance of vehicles and medical supplies
- Cleaning and restocking vehicles and station.
- Has the ability to be a team leader.

Duties:

- Run ambulance call as directed.
- Assists in preparation and treatment of patients.
- Assists with transport of patients.
- Performs within his/her scope of practice upon request of the paramedic.
- To drive in a safe and efficient manner on emergency and non-emergency calls.
- Report all unusual events to the Shift Supervisor or Operations Manager.

Working for you

- Cooperates with all training programs.
- Maintain good personal, physical and mental health.
- Maintain good personal hygiene.
- Attend scheduled employee meetings.
- ACCOUNTABLE TO: Shift Supervisor, Operations Manager.

JOB DESCRIPTION

DRIVER

Qualifications:

- Minimum age of 21.
- Has a current Alabama Drivers License.
- Has no more than 2 accidents &/or moving violations in the last 3 yrs.
- Has completed successfully an EVOC and holds a current certificate.
- Knowledge of, or ability to obtain knowledge of, streets & geography of the area.
- Must pass a physical examination and drug screen.
- Physical demands include lifting, climbing, pushing, stooping, bending, kneeling and crouching.
- Ability to lift and/or transfer persons weighing as much as 250 pounds in and out of bed to stretcher.

Responsibilities:

- Know the goal and objectives of First Response.
- Complete knowledge of the specific policies and procedures and the proper execution thereof.
- Promotes harmonious relationships with peers and team mates.
- Run ambulance calls as directed.
- Keep dispatch informed of your exact location at all times.
- The safe operation of the ambulance on emergency and non-emergency calls.
- Maintaining of all required licenses and certifications.
- Following orders of Shift Supervisor.
- Maintenance of vehicles and medical supplies.

Working for you

Duties:

- Run ambulance call as directed.
- Assists in preparation of patients.
- Assists with transport of patients including loading and unloading.
- Cleaning and restocking vehicles and station.
- To drive in a safe and efficient manner on emergency and non-emergency calls.
- Report all unusual events to the Shift Supervisor or Operations Manager.
- Cooperates with all training programs.
- Maintain good personal, physical and mental health.
- Maintain good personal hygiene.
- Attend scheduled employee meetings.
- ACCOUNTABLE TO: Shift Supervisor, Operations Manager.