

 **How the shared-service model has led to better outcomes in property maintenance and crime prevention**

- Shared-service model
- Strategic initiatives drive operational decisions
- Implementation and Results
- Looking ahead





**How the shared-service model has led to better outcomes in property maintenance and crime prevention**

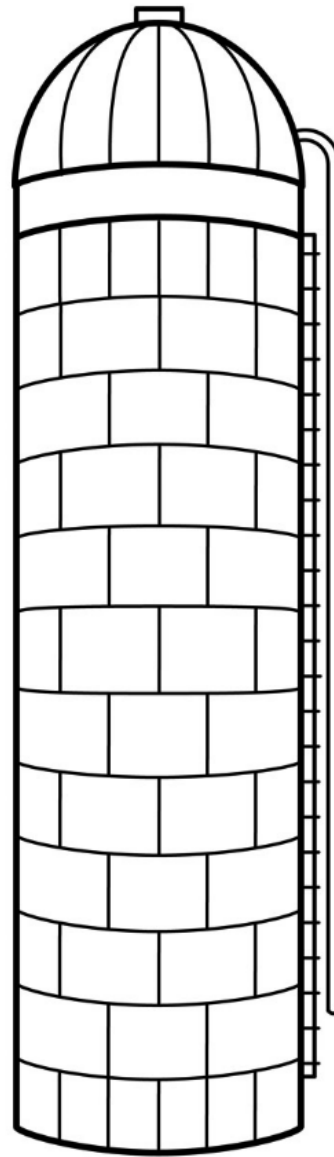




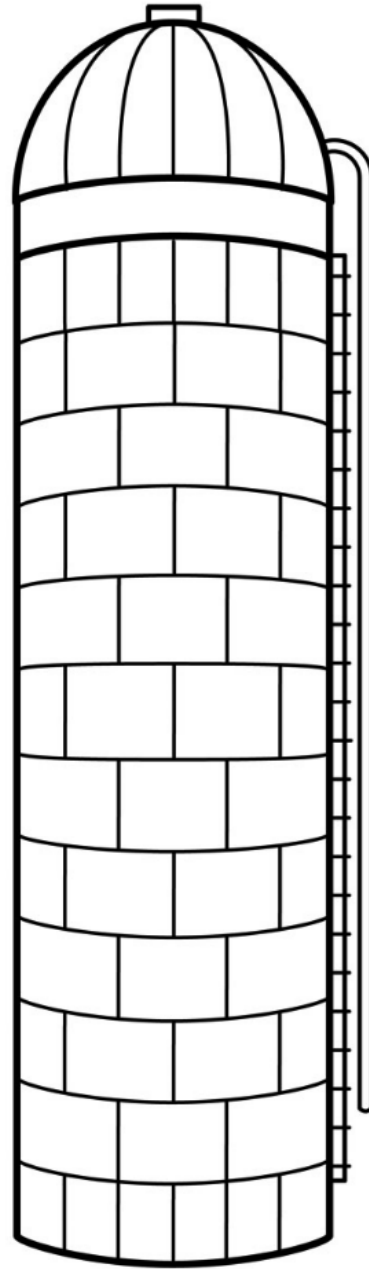
- *Shared-service model*
- *Strategic initiatives drive operational decisions*
- *Implementation and Results*
- *Looking ahead*



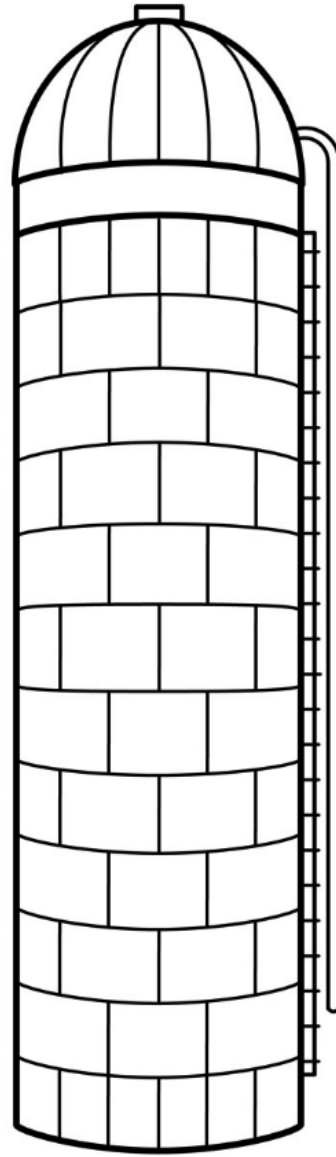
Silos Model of Service Delivery



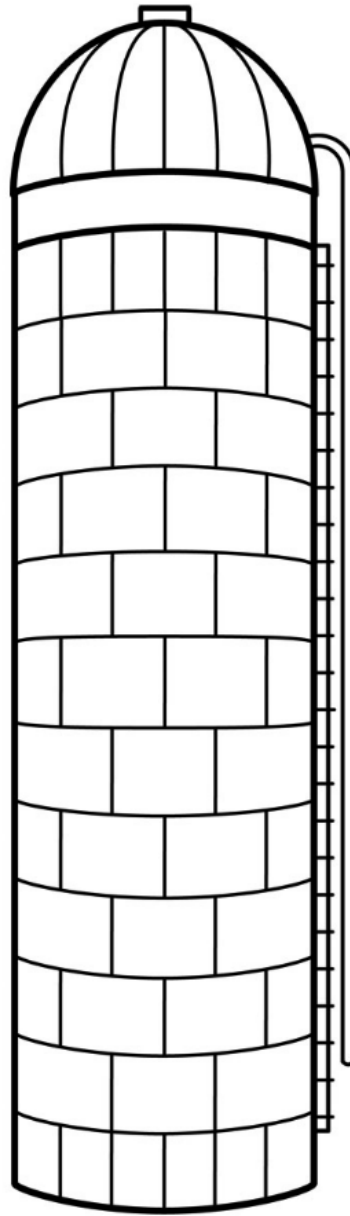
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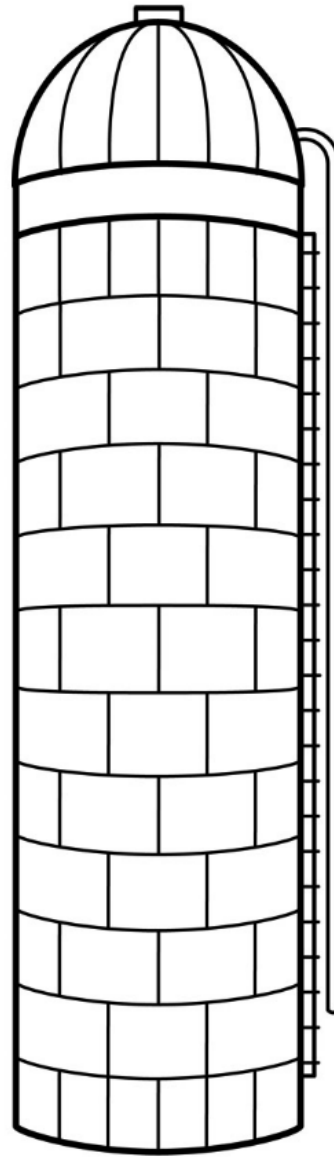
# Planning & Zoning



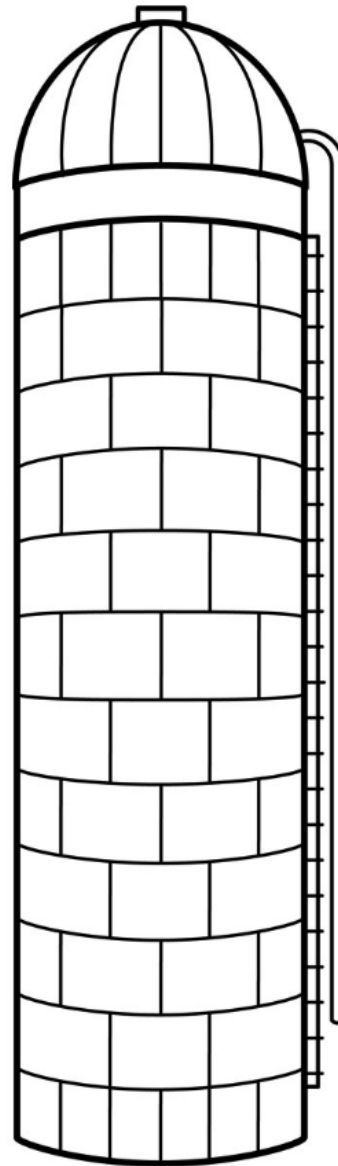
Administration



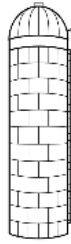
Police



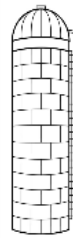
Fire & EMS



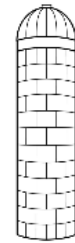
Public Services



Community Center



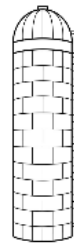
Planning & Zoning



Administration



Police



Fire & EMS

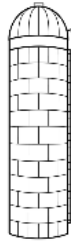


Public Services

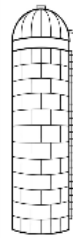




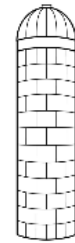
Julia Heller



Community Center



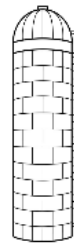
Planning & Zoning



Administration



Police



Fire & EMS



Public Services



# Silos Model of Service Delivery



# Shared Services Model of Service Delivery



*Strategic Initiatives Drive  
Operational Decisions*



*Cadence of Accountability*

*Focus on Lead Measures*



*RESULTS*







**WLWT 5 BIG STORY**

**LIVE**

**DEADLY STABBING**  
INTOWN SUITES IN COLERAIN TOWNSHIP



# *Planning / Police Code Enforcement*



# Crime Mapping & Property Maintenance Enforcement

