

## West Chester Township Electric Governmental Aggregation Program Frequently Asked Questions

### **What is aggregation?**

Under governmental aggregation, local officials bring citizens together to gain group buying power for the purchase of competitively priced electricity from a retail electric generation supplier certified by the Public Utilities Commission of Ohio.

### **How is the Township able to choose a certified electric generation supplier on my behalf?**

In November 2005, West Chester Township voters approved an opt-out aggregation program authorizing the Township to contract for an electric generation supplier on their behalf.

### **Who is the certified electric generation supplier?**

FirstEnergy Solutions Corp., an Ohio-based company and a subsidiary of FirstEnergy Corp., is our supplier. They offer a wide range of energy and related products and services, including the generation and sale of electricity and energy planning and procurement. FirstEnergy Solutions is a leading competitive supplier of energy to residential and commercial and industrial customers in Ohio, Pennsylvania, New Jersey, Maryland, Illinois and Michigan.

### **Is your price for electric generation service fixed, or does it vary?**

In this program, your price for electric generation service will be fixed at \$0.062 per kilowatt-hour (kWh) for the duration of the program, in this case until December 2012 .

### **What do I need to do if I *want* to be included in this governmental aggregation?**

You do not need to do anything to receive the discounted generation pricing under this program. You may choose to be in the aggregation group and begin receiving your special price by simply **not** returning the opt-out form.

### **What should I do if I do not want to be included in this governmental aggregation?**

If you choose not to participate, you must take action to opt out. "Opt out" means that you can decide not to participate in the Township's electric governmental aggregation program. By returning the opt-out form, which is included in this mailing, by the due date you will not be enrolled as an electric generation customer with FirstEnergy Solutions, the Township's competitive electric generation supplier, and you will not receive the special pricing.

### **What happens if I do not send in the opt-out form?**

If you do not return the opt-out form postmarked by the due date, you will be included in the Township's governmental aggregation program and will begin receiving competitively priced electricity from FirstEnergy Solutions.

### **Can I opt out over the phone?**

No, if you want to opt out, you must mail in your completed opt-out form and it must be postmarked by the due date.

### **Can I exit this program without penalty?**

Yes, you can leave this program free of charge, at any time and for any reason.

### **If I join the Township's electric aggregation program, who will deliver my power, read my meter and respond to emergencies, such as power outages?**

Your local electric company will be responsible for the delivery of power to your home or business. Because your local electric utility still owns the wires and poles that deliver power to you, it will continue to read your meter and restore power after an outage.

### **If I join the aggregation, can I stay on budget billing?**

Yes, you can remain on budget billing; however, the budget billing program does not apply to your charges from FirstEnergy Solutions – only to charges from the electric utility. Your total charges from FirstEnergy Solutions will fluctuate from month to month according to your usage.

### **Can I still have my payment automatically deducted from my checking account as I do now?**

Yes. How you pay your electric bill will not change.

For answers to questions not found here, please call 1-866-636-3749, Monday through Friday, 8 a.m. to 5 p.m. West Chester Township is pleased to have made this program possible, but asks that specific questions about the program be addressed with the supplier.