

TOWN OF WAYNESVILLE



www.townofwaynesville.org

VOL. 6 NO. 2

Town of Waynesville - Incorporated 1871

APRIL 2009

Message from the Mayor

To the Citizens of Waynesville:



The passing of J. Kenneth Moore on March 2, was not only the loss of a husband, father, and long time friend to many, but also the loss of a valuable community asset. Known affectionately as "Chief," it is ironic that he began and ended his career in public service with the Town of Waynesville. From 1965 to 1967 he served as a police officer in the Town. His career and public service continued on the same path in his position of Chief of Police of Hazelwood from 1967 until his retirement in 1994. Unable to remain on the sidelines and wanting to continue his service to the community, Kenneth ran for election as a Town Alderman. First elected in 1995, he was re-elected in 1999, 2003 and 2007. A total of 42 years of community service as a law enforcement officer and as a Town Alderman is an unbelievable example of a truly dedicated individual and public servant!

But it was not just his service - the thing we will remember most about Kenneth was the principle upon which he based his service: love and genuine concern for the community and most importantly, for the people of the community. People and their well being received his personal attention; he was truly an advocate of the people and for the people. As the Police Chief in Hazelwood, it was not unusual for Kenneth to pick up a prescription at the pharmacy and deliver it to the doorstep of a home-bound person. As a member of the Board of Aldermen, Kenneth continuously voiced concern about the impact a water or sewer rate increase would have upon someone in a fixed or lower income situation.

One thing at the top of his concerns was the well being of the Town's employees. He strived to insure the employees were well and fairly compensated for the good work they did. He often spoke in glowing terms of the first-rate job carried out by employees in all types of weather and conditions. His hard work on behalf of the employees resulted in Waynesville and Hazelwood being benefitted with the retention of personnel dedicated to providing the highest level of services to their respective citizens.

While he showed concern for all departments, his

special interest was the police department. 29 years of experience in law enforcement allowed the Boards he served with to rely heavily on Chief for knowledge and expertise when dealing with law enforcement issues. At the end of a Board meeting in August, 2003, Kenneth expressed great concern about the need for more space at some of the Town's facilities, particularly the Police Department. He pointed out that the lack of proper and sufficient evidence storage areas put the officers' cases in jeopardy when they reached court. He also pointed out that the department lacked proper holding facilities for suspects arrested or being interviewed about the commission of criminal activities. With these keen observations, Kenneth became the impetus for the new police station. Being the sensible person he was, he realized that the first step in developing a better police facility was to relocate the fire department. A complete facility study was agreed upon and carried out.

In July 2008, Waynesville dedicated the new fire station and shortly thereafter ground was broken for the new police station. Kenneth watched with fatherly pride as the new police station rose from the ground even during the cold and wet weather of the past winter. At times Kenneth's personal interest in the progress seemed almost selfish until you realized it wasn't about him, but about "his department" and "his community." Constant calls would be made to the Town Manager about the progress and possible finish dates. When I learned of Kenneth's passing, one of my first thoughts was regret that he would not be able to be in attendance for the ribbon cutting and dedication of the new Police Department, Development Office and Town Board meeting room. This thought was fleeting as I know that on some soon to be warm summer day, Chief will be present in spirit as the people he loved and cared for so much receive his last gift—one of many gifts during a life time of public service.

This Board will struggle with the loss of his sense of humor, his smile, his calm demeanor, his connection to and interest in the common man. Fortunately, his spirit and memory will encourage us to make good and wise decisions in the best interest of Chief's community.

Gavin A. Brown,
Mayor

UPCOMING EVENTS

- April 4** Watershed Hike
April 11 8 am Junaluska 5k&8K Runs
11 am - 1 pm Easter Egg Hunt
May 1 - Nov 1 (Friday each month) - Art After Dark
May 9 Whole Bloomin' Thing Festival
May 23 Block Party on Main Street
May 25 Memorial Day Parade - 11 am
June 20 Downtown Studio & Gallery Tour
June 12, 26, July 10 & 24 and Aug 7 (Fri. nights)
Mountain Street Dances
July 4 Stars & Stripes Celebration
July 17 Folkmoot USA Parade
July 25 International Festival Day

Online Credit Card Payments

Customers are now able to make online utility and tax bill payments using their MasterCard, Visa, American Express, or Discover credit card or debit card with MasterCard or Visa logos, or by electronic check.



A small convenience fee applies to all online transactions: Utility bills will be charged \$3.95 and tax payments will be charged a fee of 3% of the tax bill. To pay online by check, the fee is \$.50. These fees do not go to the Town, but rather to the online payment vendor.

Credit cards will not be accepted for payment at Town Hall or the Hazelwood Office. A computer kiosk for online payment is set up in Town Hall for those customers who desire to pay by credit card but do not otherwise have internet access. Customers with questions concerning the new online bill payment service or our other payment options should contact Utilities at 456-3515 or visit www.townofwaynesville.org.

Other Payment Options

In addition to online bill pay, the Town of Waynesville offers many other ways for customers to pay their monthly utility bill:

Automatic bank draft -- This free service saves you time and stamps and ensures that your utility bill is always paid on time. You will receive your normal monthly utility bill, and several weeks later your bank account will be drafted for the amount due. If after receiving your bill, you feel there is a problem with the amount due, simply contact Utilities before the draft date to discuss the issue. An enrollment form can be printed from the town website or picked up at Town Hall.

Cash and checks -- accepted in person at Town Hall 8:30 am – 5 pm and at the drive through at the Hazelwood Office 8:30 am – noon.

Drop boxes for check payments are available at the Hazelwood Office, 280 Georgia Ave and at Town Hall.

SENIORS: FIND THE HELP YOU NEED

The Waynesville Senior Resource Team (WSRT), a group of specially trained volunteers and part of Haywood Community Connections (452-2370) is ready to connect you with a network of community resources that help with the following issues:



- * Dementia
- * Transportation
- * Information Services & Outreach
- * Wellness
- * Housing
- * Social & Recreational Opportunities
- * Dental Care
- * Abuse & Neglect
- * Supportive Services for Independent Living

Waynesville Contacts:

Sandra McIntosh 734-5393; Hazel Kolsrud 452-1726; Evelyn Cooper 456-9348; Nancy Burleson 627-1883; Bud Dirscherl 454-9246.

www.haywoodconnections.org

Recycle - Protect the Environment

Recycling helps protect our environment and increase the life of the Haywood County Landfill. Recyclable items can be placed in blue bags and at the street with your regular household garbage. Items accepted in the blue bags include: aluminum, steel or tin cans, glass (food and beverage containers) household cardboard boxes (cereal, cracker, cake mix, etc.) junk mail, magazines, newspaper, telephone books, paper grocery bags, plastic bottles and jugs marked with #s 1 and 2 only, foil roasting pans and pie pans.

Compost Sale Friday and Saturday April 17 & 18 April 24 & 25

8 am to noon, weather permitting
\$10 per pickup or trailer
Cash Only



The Town has compost ready for spring from the fall leaf pickup. Personnel will be available with a wheel loader to load your pickup or trailer for \$10 per load (cash only). The compost site is off Bible Baptist Drive from Russ Avenue near the bypass. Sale will be canceled in the event of wet weather as the site will be too muddy to operate heavy equipment. Go straight through the gate at the end of Bible Baptist Drive and see the attendant.

Please be environmentally friendly - State regulations require that loads be covered.

WORK ZONES

Please observe construction work zones. Drive carefully and reduce your speed for the safety of construction workers and yourself.



Caught In The Act!

Waynesville Employee Roy Ballew

On Wednesday, February 4, 2009, Meter Reader Roy Ballew noticed fire coming out of the chimney as he was passing by Queens Retirement Home. He called the Waynesville Fire Department and they found that the chimney was indeed on fire. The occupants of the rest home were still inside and a rapid check of the building determined that there was no immediate danger to the residents so they remained in the building and no evacuation was necessary. It was 17 degrees outside with a wind chill of about 9 degrees. The fire was quickly extinguished thanks to the Waynesville Fire Department and the observation and quick response by Meter Reader Roy Ballew. Good job, Roy!

WATERSHED HIKE COMING IN APRIL

April brings another spring hike in the Waynesville Watershed led by Dr. Peter Bates and Naturalist Don Hendershot. Details are available at www.townofwaynesville.org or contact Assistant Town Manager Alison Melnikova at 456-2002.



Water Shortage Response Plan Revisions

Last November the Waynesville Reservoir was lowered due to the ongoing drought, and voluntary water reductions were requested. In response, water usage dropped by 5%. Although the reservoir is currently at full pond, the drought continues throughout the southeast. Town staff have updated the Water Shortage Response Plan to provide clarification on the response levels, customer responsibilities, and public notification process. The revised Plan will be considered by the Board of Aldermen at their meeting on Tuesday, April 14, 2009, with a time for public comment on the proposed changes. View the revised Water Shortage Response Plan at www.townofwaynesville.org or at Town Hall.

7th Annual "Whole Bloomin' Thing" Spring Festival

Saturday, May 9th - 9 am - 4 pm

Held in Waynesville's Historic Frog Level area, the "Whole Bloomin' Thing" is Haywood County's official kick-off to spring. The all-day festival features over fifty local growers, area artisans, and a variety of nature-related professionals. Come find fresh garden starts and beautiful Mother's Day gifts. Fun for the whole family!



EMPLOYEE NEWS

Gladys Messer, Assistant Finance Director, retired March 1, 2009 with 14 years of service with the Town of Waynesville. Congratulations and best wishes, Gladys!

Town Horticulturist Jonathan Yates Earns Certified Arborist Credential

Town of Waynesville Horticulturist Jonathan Yates recently demonstrated professional competency by successfully completing the Certified Arborist examination administered through the International Society of Arboriculture (ISA) and the local Chapter of the ISA. Valid for three years, the Certified Arborist program is designed to promote the professional development of those involved in the field of arboriculture or tree care and assist the public in identifying those professionals in arboriculture who have demonstrated, through a professionally developed examination and education program, a thorough knowledge of tree care practices.



Horticulturist Yates has worked for the Town for three years, during which he has worked diligently at increasing citizen awareness of tree care and landscape design, while also beautifully enhancing town facilities. Yates has also successfully won and maintained Waynesville's designation as a Tree City USA from the Arbor Day Foundation, and created a tree identification marker program throughout town.

Citizens with questions about arboriculture or the Certified Arborist program may contact Jonathan Yates at 828-456-3507. Information about Tree City USA can be found at www.arborday.org/TreeCityUSA.

Inflow, Infiltration and Overflows

WHAT HOMEOWNERS NEED TO KNOW - When clear water gets into the sanitary sewers, it must be moved and treated like sanitary waste. Too much clear water often causes sewer backups and overflows when it rains.



Clean Water is excess water that enters the sanitary sewer system. It may be dirty, but is called clear water to distinguish it from sanitary sewage.

Inflow is water dumped into the sewer system through improper connections, such as downspouts and groundwater sump pumps. (Sump pumps that pump only laundry water or other sanitary wastes are not a problem.)

Infiltration is excess water that gets into the sewer system through open joints, cracks and breaks in the pipes. These deficiencies may allow constant infiltration of groundwater. Sanitary Sewer is a pipe located in the street or easement designed to transport wastewater from sanitary fixtures (toilets, sinks, bathtubs, showers and lavatories) inside your house or place of business.

Storm Sewer is a pipe designed to carry rainwater away. Storm sewers are normally much larger than sanitary sewers because they are designed to carry much larger amounts of water. Drainage ditches and swales perform the same function in many neighborhoods.

An Improper Connection to the Sanitary Sewer System permits water from sources other than sanitary fixtures and floor drains to enter the sanitary sewer system. That water should be going to the storm sewer or allowed to soak into the ground as required by the Town's Sewer Use Regulations and the N. C. State Plumbing Code. Examples of improper connections include downspouts, groundwater sump pumps, foundation drains, drains from window wells and outdoor basement stairwells and drains from driveways.

Improper connections must be removed in order to reduce the possibility of a sanitary sewer overflow that may flow into a street or yard from a manhole cover or into basements of homes and lessen the amount of water that has to be treated. An eight-inch sanitary sewer can handle domestic wastewater flow from up to 200 homes, but only eight sump pumps, operating at full capacity, or six homes with downspouts connected to the sewers, will overload this same eight-inch line.

How Does the Town Identify the Sources of Clear Water Entering the Sanitary Sewer System?

Dye Testing - by flushing water and dye into a suspicious downspout or sump pump, the Town can determine sources of clear water entering the sewers by the color of the water as it flows through the pipes.

Television Inspection - by guiding portable cameras through the sewer pipes, the Town can detect many of the sources of clear water entering the sewers.

Smoke Testing - by filling the sanitary sewer line with smoke and watching where it emerges, the Town can detect many more sources of clear water. The smoke is kept from entering buildings by the drain traps required on all sanitary fixtures and drains. It will emerge from the sewer stand-pipe vents on the roof of buildings and improper connections such as downspouts and may also emerge from holes in the ground that lead to leaks in sewer lines. Improperly connected plumbing or drains inside a home can also be identified through smoke testing.

Home Inspection - House-to-house inspections are simple inspections of the exterior and interior of a property or residence. Inspectors check for illegally connected roof, yard, driveway, basement, and foundation drains, as well as sump pumps. Inspections usually take less than 10 minutes.

When You Detect a Leak or an Improper Connection -

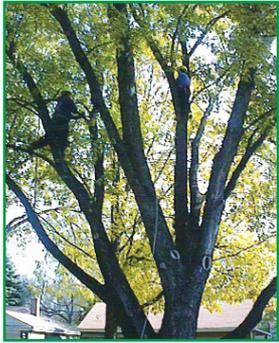
If the leak is in the public sewer line, the Town will repair it. If the source of the clear water is in a private line entering the public sewer, the Town will notify the property owner who should consult with a licensed plumber to have the problem corrected. The Town will conduct a follow-up inspection to verify that the problem has been corrected.

What Can a Property Owner Do to Minimize Basement Sewer Backups?

- * Consult with a licensed plumber to review your particular plumbing system.
- * Consider the installation of a backwater check valve in the basement sewer line.
- * Consider the installation of a removable standpipe in the basement floor drain.

If you see manholes which are overflowing please report this immediately to our Public Works Department at 456-3706.

Tree Trimmings



Tree trimming debris produced by a landscaping firm, private tree company or individuals paid to trim trees will not be collected by the Town. Property owners or tenants are responsible for the cost of removal and disposal of such material. **NOTE:** Any company or individual trimming trees inside Waynesville's corporate

limits is required to obtain a privilege license through the Tax Collector's Office (452-3588). Streets and Sanitation can be reached by calling 456-3706 Monday through Friday, 7 am-4 pm.

Keep Grease From Going Down The Drain

DO NOT

- Pour grease, fats and oils from cooking down the drain;
- Use the toilet as a wastebasket; or,
- Use the sewer as a means to dispose of food scraps.



DO

- Collect grease in a container and dispose of it in the garbage;
- Place a wastebasket in each bathroom for the disposal of solid waste. Disposable diapers, condoms and personal hygiene products do not belong in the sewer system; and
- Place food scraps in waste containers or the garbage for disposal with solid waste, or better yet, start a compost pile.

These suggestions can save more than the environment. They can save you money as well by avoiding plumbing bills!

Most sewer back-ups occur between the house and the Town's sewer main and the property owner is responsible for correcting the problem. When the blockage occurs in the Town's sewer main, the Town corrects the problem.



Yard Waste & Junk Schedule Change

Last fall the schedule for pick up of Yard Waste and Bulky Items (Junk) changed from weekly to biweekly. Yard Waste is picked up the first and third full weeks of each month and Junk is collected the second and fourth weeks. Items should be placed outside on the Monday of the appropriate week to ensure pickup.

Yard waste that is collected includes hedge trimmings, brush, small limbs, grass and vines. Bulky items that are collected by the Town include furniture, appliances and household junk such as lawnmowers or bicycles. A calendar of the collection schedule is available at townofwaynesville.org. Household waste is collected on a weekly basis.

Historic Preservation Commission Workshop

A special workshop for persons interested in financial incentives to preserve historic homes and buildings will be held on Thursday, April 16 at the Waynesville Branch of the Haywood County Library at 678 Haywood Street from 7 - 9 pm. Experts from the N. C. State Historic Preservation Office will present information on the Local Historic Landmark designation program, and successful local preservation projects will be highlighted. There is no admission fee for this workshop. For more information call 456-2004.



Historic Preservation Corner

There are two programs for historic property designation in North Carolina that are often confused: The National Register of Historic Places and Local Historic Landmarks. The National Register of Historic Places is an honorary designation and entails no land use restrictions, but makes available income tax incentives for substantial renovation if done under federal guidelines. The Local Landmark program is available for outstanding properties of local historical significance. It does require compliance with adopted guidelines for any exterior modifications, but offers property tax deferral incentives for eligible properties. For more information contact the Town Planning Department at 456-2004.

MAYOR:

Gavin A. Brown

MAYOR PRO TEM:

Gary Caldwell

ALDERMEN:

Elizabeth Feichter

LeRoy Roberson

MANAGER:

A. Lee Galloway

ASST. MANAGER:

Alison Melnikova

TELEPHONE REFERENCE

Police Administration	456-5363
Fire Administration	456-6151
Building Inspections	456-8647
Code Enforcement	456-2010
Utilities	456-3515
Tax Collections	452-3588
Town Manager	452-2491
Town Clerk	452-2491
Human Resources	456-2028
Planning	456-2004
Zoning	452-0401
Public Works Director	456-4410
Streets/Sanitation	456-3706
Water/Sewer/Electric	456-3706
After Hours/Emergency	456-5363
Water Treatment Plant	456-8497
Waste Treatment Plant	452-4685
Parks and Recreation	456-2030
Armory	456-9207

MEETING SCHEDULES

- Board of Aldermen**
2nd & 4th Tuesday at 7 pm - Town Hall
- ABC Board**
3rd Tuesday at 10 am - 373 Walnut St.
- Board of Adjustment**
1st Tuesdays at 5:30 pm - 280 Georgia Ave.
- Community Appearance Commission**
1st Wednesdays at 9 am - Town Hall
- Firemen's Relief Fund Board**
On Call
- Historic Preservation Commission**
1st Wednesdays at 2 pm - Town Hall
- Planning Board**
3rd Mondays at 5:30 pm - Town Hall
- Public Art Commission**
2nd Thursdays at 5:30 pm - Town Hall
- Recreation & Parks Advisory Comm**
2nd Tuesdays 5:30 pm - 550 Vance St.
- Waynesville Housing Authority**
1st Wednesdays 5:30 pm-65 Church St.

HOLIDAY SCHEDULE

Good Friday - Offices closed April 10. (Garbage will be picked up one day early, Thursday, April 9.)

Memorial Day - Offices closed May 25. (Garbage will be picked up Tuesday.)

Independence Day - Offices closed July 3. (Garbage will be picked up one day early, Thursday, July 2.)

DOWNTOWN WAYNESVILLE

ASSOCIATION 456-3517
www.downtownwaynesville.com

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