



Village of Skokie

March 5, 2010

For Immediate Release **Public Information Division**

ComEd Offers Eligible Customers 50 Percent Credit on Outstanding Bills through Helping Hand Program

In response to unemployment rates of more than 20 percent in parts of the Chicago metropolitan area, ComEd launched its *Helping Hand* program, a month-long effort that will pay half the balances for customers facing a recent or pending service suspension due to a financial hardship.

From March 1-31, up to \$1 million will be made available from ComEd's customer assistance funds. Eligible residential customers who pay 50 percent of their outstanding balance can receive a credit from ComEd for the remaining 50 percent. To be eligible, customers must have received a disconnection notice within the last 120 days and have experienced a financial or medical hardship.

Customers can sign up for ComEd Helping Hand by calling 888-806-CARE (2273) or by attending one of the following special sign-up assistance fairs:

South Austin (Chicago) - Wednesday, March 10

1 p.m. - 4 p.m.
South Side Coalition
5071 W. Congress Parkway

Hopkins Park - Tuesday, March 9

10 a.m. - 2 p.m.
Hopkins Park Village Hall
13080 E. Central Street

Ford Heights - Saturday, March 13

10 a.m. - 2 pm
Ford Heights Village Hall
1343 Ellis Ave.

The assistance fairs are open to anyone interested in attending and those who do must identify a hardship and bring a disconnection notice, proof of identification for the ComEd customer of record, a current ComEd bill (within 30 days) and payment (check, credit card or debit card).

Other local assistance organizations will have representatives on-site to process applications and answer questions about other payment options and assistance programs.

For more information or to register please contact 1-888-806-CARE (2273).

Released by Public Information Division
Janelle Silva
847/933-8257

Village Hall

5127 Oakton Street
Skokie, Illinois 60077

Phone (847) 673-0500
Fax (847) 673-0525

www.skokie.org
SkokieVision Municipal Cable
1660 AM Skokie

Council-Manager Government

Mayor	George Van Dusen
Clerk	Marlene Williams
Trustees	Michele L. Bromberg
	Michael M. Lorge
	Donald P. Perille
	Randall E. Roberts
	Pramod C. Shah
	Edie Sue Sutker
Manager	Albert J. Rigoni
Counsel	J. Patrick Hanley

Awards and Distinctions

All America City Finalist

American Public Works Association
(APWA) Accreditation

Commission on Accreditation for
Law Enforcement Agencies (CALEA)

Commission on Fire Accreditation
International (CFAI)

Fitch IBCA AAA Financial
Bond Rating

Gold Level Clean Air Counts
Community

Governor's Hometown Award

Government Finance Officers
Association Budget Award

Government Finance Officers
Association Certificate of
Achievement for Excellence in
Financial Reporting

Insurance Services Office (ISO)
Class One Fire Department

State of Illinois Certified Health
Department

Tree City U.S.A. Distinction