

Mark M. Shaw
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OBJECTIVE:

To secure a position as a Substance Use Disorder Counselor utilizing my skills, experience, and education as a Counselor and/or Case Manager

SUMMARY OF QUALIFICATIONS:

Over 12 years' experience and possesses classroom training with credentials, providing counseling and social

work as a Mental Health Counselor and Clinical Case Manager, assisting a wide range of individuals with mental and physical disabilities, substance abuse, TBI, high risk situations (youth and families), and various other life challenges

Experienced co-facilitating and teaching the Substance Abuse rehab program for individuals in recovery and group sessions of up to 15 people

Experienced conducting individual counseling and group sessions, up to 15 individuals

Experienced working collaboratively with outside agencies, families, and individuals, including those challenged by chemical dependencies, psychiatric disorders, and more

Over 3 years' experience providing acute nursing care to residents and post-op patients in nursing home settings as a PCA and CNA, maintaining care plans, assisting individuals as needed or directed by RN's and LPN's, and ensuring their safety and well-being

Regards patient confidentiality seriously and complies with all HIPAA laws and regulations

Strong communications, math, analytical, and problem solving skills

Multi-tasks efficiently in a fast-paced setting and completes all assignments/projects on time or ahead of critical deadlines

Experienced using computers, Windows, MS Office, Internet research, and email

Works well independently, with little to no supervision, or collaboratively in a team environment

PROFESSIONAL EXPERIENCE / INTERNSHIP:

09/17 - Present Independent Living Specialist at Independent Living of Niagara County

- Advocacy
- help individuals find housing and get housing modifications
- Anger Management facilitator and co-facilitator
- Niagara Falls ADA Disability Task Force
- WRAP (Wellness Recovery Action Plan) Training

09/15- 05/16 Intern

Spectrum Human Services, Buffalo, NY

- Conducted co-facilitation counseling to individuals in treatment for mental health issues and chemical dependency, including conducting group sessions speaking in front of up to 15 patients
- Tailored counseling for alignment to ongoing care and treatment plans designed and implemented by other mental health professionals and physicians and counseled all individuals with the overriding goal of abstinence and independence
- Recorded progress notes for each patient and submitted reports to supervisor for feedback or approval

09/14 - 05/16 Mental Health Counseling Intern

Opportunities Unlimited of Niagara, Niagara Falls, NY

- Conducted co-facilitation counseling to individuals with various degrees of physical and mental disabilities
- in a sheltered workshop setting on the company's premises, including conducting individual and group counseling sessions, speaking in front of up to 10 people
- Monitored all individuals' work activities as assigned by the supervisor for quality, expediency, and safety
- Intervened to provide conflict resolution to diffuse tense situations between two or more individuals
- to prevent fights and injuries

- Tailored counseling for alignment to ongoing care and treatment plans designed and implemented by other mental health professionals and physicians and counseled all individuals with the overriding goal
- for greater independence
- Recorded progress notes for each patient and submitted reports to supervisor for feedback or approval

01/12 – 05/15 Mental Health Counseling Intern / RAM (Recipient Associate Manager) / Volunteer / Intern

Ransomville Resource and Resource and Treatment Center (Buffalo Psychiatric Center), Ransomville, NY

- Conducted co-facilitation counseling to individuals in treatment for mental health issues, including conducting group sessions speaking in front of up to 12 patients
- Tailored counseling for alignment to ongoing care and treatment plans designed and implemented by other mental health professionals and physicians and counseled all individuals with the overriding goal
- for greater independence
- Recorded progress notes for each patient and submitted reports to supervisor for feedback or approval
- Advanced and/or promoted to Mental Health Counseling Intern based upon knowledge, proficiency,
- work ethic, and other mental health profession performance metrics

EDUCATION and TRAINING:

MS in Clinical Mental Health Counseling, 2016

Niagara University, Lewiston, NY

Bachelor of Arts in Health & Human Services, 2013

Concentration in Community Mental Health

SUNY at Buffalo, Buffalo, NY

Associate of Arts in Human Services, 2010

Niagara County Community College, Sanborn, NY

Regents Diploma, 2002

Wilson High School, Wilson, NY