

Postmaster



Wednesday, February 17, 2021

Mayor Al Morgan
1-65 Academy St
New Providence, NJ 07974

Dear Honorable Mayor,

Thank you for contacting the United States Postal Service.

The Postal Service is mindful of the fact that customers are in need of the timely delivery of mail, particularly mail conveying medications, merchandise packages, and First-Class Mail. As you know, 2020 has brought hardship, heartache and uncertainty to millions of people worldwide. These challenges continue in this year as well. Unfortunately, the Postal Service could not escape the impact of COVID-19 as the virus has severely impacted our staffing and ability to hire the usual help. Our staffing shortage, combined with the unprecedented increase in package volume, and snow storms, has resulted in delays within the USPS mailstream.

We are flexing additional resources in the area to direct to Summit/New Providence as well as authorizing additional local overtime to offset absences. We anticipate service will ramp up and improve over the next few days for commitment to our valued customers.

Please accept our sincere apology for any inconvenience this matter may have caused your constituents.

Sincerely,

A handwritten signature in black ink, appearing to read "Stephen C. Boutillette", written over a horizontal line.

Stephen C. Boutillette, Postmaster
Summit Post Office
61 Maple St
Summit, NJ 07901-9998

CC: File

61 Maple St
Summit, NJ 07901-9998
(908) 277-1737