

**MI-Connection Board of Directors**  
**April 24, 2008**

On April 24, 2008, The Board of Directors of MI-Connection held a meeting beginning at 7:30 am in the MI-Connection Board Room, 420 S. Academy Street, Mooresville, NC.

Present were Chairman Evan Webster, and Board Members, John Kasberger, Joe Cullen, Ron Steen and Steve Miller. Also present in person were James (Jr.) Miller, Sally White, Mooresville Commissioner Frank Rader, attorney William Scoggins, and members of the press. Also present by telephone were Ken Essex, Stacey Bright, Sandra Munsey, Gail Karrish (counsel), Nick Miller (counsel), and Wes Rosenbalm.

The meeting was called to order to order by Evan Webster.

Presenting the April 10, 2008 Board meeting minutes was postponed until the May 8, 2008 Board meeting.

James Miller provided a status report to the Board for the month of April. There are no significant problems to report. Customer Service had an average wait time of 35 seconds. The Board was provided an MI-Connection informational First Quarter 2008 Customer Service Report. Each line item was reviewed and explained. Customer service numbers continue to improve.

John Kasberger asked James Miller what the calls completed in less than 24 hours on the First Quarter 2008 Report meant. James Miller explained that from the time a ticket (i.e., complaint, problem or inquiry) is opened until the time the matter is resolved, the matter remains "open". James Miller also asked the Board of Directors if there is anything additional that they would like to see on this report.

On May 1, 2008, MIC will launch new channels. Board member John Kasberger asked about the ways in which MIC is advertising the new channel launch. Stacey Bright and Sandra Munsey reported that MIC is advertising through newspapers, TV and a banner on the MIC website.

James Miller reported on the status of the upgrade. 43% of material has been ordered. There will be a fiber order within the next two days. The upgrade has started on Sam Furr Road and Big Indian Loop (Hwy 150). Conduit is being installed in Caldwell Station.

Sandra Munsey is conducting interviews for the Marketing position and hopes to be in a position to make an offer by next Friday, May 2, 2008.

Bill Scoggins of Kennedy Covington Consulting has been hired to represent MIC in Raleigh for legislative matters. He presented the Board with a brief overview of his credentials.

The next Board meeting will be held on May 8, 2008. Covered topics will be updates to the system, a Board of Directors self evaluation, and the secondary borrowing.

Stacey Bright also provided the Board with a draft of the budgeted Income Statement. Some of the budgeted items which were discussed were the budgeted net revenue of \$17.5 million for fiscal year 2009. It was pointed out that BVU labor costs include salaries plus benefits.

Joe Cullen asked the Board if it would be possible to develop a plan showing a small business model with capital for equipment (cabinets, switches etc.) John Kasberger asked for a report on the next necessary steps to get this project going and to development a marketing plan to present to businesses.

Adoption of the budget will occur either May 22, 2008 or the first part of June 2008.

A motion was made to move into closed session. The motion passed by unanimous vote.

Upon return to the open session, there was a motion to adjourn the meeting. The motion passed, and the meeting was adjourned at 9:30am.