

## MESSAGE FROM COMED FOR CITY OF LOCKPORT RESIDENTS:

AUGUST 8, 2011

Over the past couple of months, the severe weather and heating have been quite a challenge to say the least. Through July 24<sup>th</sup>, we have restored over 2.1 million customers, and we still have more time to go before summer is over.



Because of these weather events and the outages resulting, customers may voice their concerns about reliability. Regardless of the cause, it's an inconvenience to customers and I certainly understand that.

If you have any "pocket" areas where you feel customer complaints seem to be more frequent, please let me know. I'm happy to look into those areas or follow up with those customers if needed.

Below are some interesting facts about our June & July weather events:

**June 21: 419,000 customers impacted**

- 2 confirmed tornados; 81 mph gusts

**June 30: 172,000 customers impacted**

- 94 mph gusts; baseball size hail

**July 11: 850,000 customers impacted**

- Widespread wind gusts of 70-85 mph
- 77.8 miles of wire and cable, 600 poles and 1,000 transformers were replaced or repaired.

**July 21 - 23: 324,000 customers impacted**

- Largest single-day calendar rainfall on record; 61,000 lightning strokes