



Are you wondering if your physician is in HWHN? Follow these simple directions for the answer:

1. Go to the Internet. In the address line type, [www.hwhn.com](http://www.hwhn.com).
2. Click on the Provider Directory link at the top of the page. A search screen will appear.
3. To begin search, select group number **100132** (# on insurance card) or network id by clicking on the down arrow. You will be given the following options of which you may choose **any or all** for your search:  
**Option A** – Choose specialty – (click on the down arrow to select the specialty); **Option B** – Input the physicians last name (type in the space provided); and/or **Option C** – Choose a city to limit search (click on the down arrow to select the city).
4. Click on the Search button and your search results will appear.
5. If you receive this message “Sorry no records matched your search,” the physician is not in-network. However, if you feel the physician really is in-network, click on new search and try the search again or contact Provider Relations at 800-844-3820.
6. Note: You may also search for HWHN hospitals and facilities by using this same feature.
7. If you still cannot locate a provider, try [www.tennesseehealthcare.com](http://www.tennesseehealthcare.com) or 1-888-297-1864. Click on “Group Health PPO Network” then “Provider Search” and enter the appropriate provider information or search criteria to locate a provider or facility.

